



>> Owner's Manual

smart fortwo coupé and smart fortwo cabrio electric drive

Symbols in the Owner's Manual


The following symbols are used in this Owner's Manual:


WARNING

Warning notes make you aware of dangers which could pose a threat to your health or life, or to the health and life of others.

Environmental note

Environmental notes provide you with information on environmentally aware actions or disposal.

 Notes on material damage alert you to dangers that could lead to damage to your vehicle.

 These symbols indicate useful instructions or further information that could be helpful to you.

▶ Instructions that must be followed.

▶ Several consecutive symbols indicate an instruction with several consecutive steps.

(▷ page) Further information on a topic

▷▷ A warning or an instruction that is continued on the next page.

Display text: Display text in the instrument cluster display, the smart Audio-System or the smart Media-System.

About this Owner's Manual

Before you first drive off, read this Owner's Manual carefully and familiarise yourself with your vehicle. For your own safety and a longer vehicle life, follow the instructions and warning notices in this manual. Disregarding them may lead to damage to the vehicle or personal injury.

This Owner's Manual provides information on the most important functions of your vehicle.

The equipment or model designation of your vehicle may vary according to:

- Model
- Order
- Country variant
- Availability

The illustrations in this manual show a left-hand-drive vehicle. On right-hand-drive vehicles, the layout of components and controls differs accordingly.

smart is constantly updating its vehicles to the state of the art.

smart therefore reserves the right to introduce changes in the following areas:

- Design
- Equipment
- Technical features

Therefore, the description may differ from your vehicle in some cases.

Integral parts of the vehicle include:

- Owner's Manual
- Service Booklet
- Equipment-dependent Supplements

These documents should be kept in the vehicle at all times. If you sell the vehicle, always pass all documents on to the new owner.

Your Owner's Manuals:



Digital on the Internet

The Owner's Manual on the Internet provides you with convenient access to all the information relevant to your vehicle and multimedia system. It also offers helpful animations, exciting background information and a wide variety of search options.



Digital as an app

Using the smart guides app, you can call up all of the information relevant to

your vehicle and multimedia system online on your phone or as a download regardless of the status of your network connection. Available for smartphones or tablets.

QR codes for the smart guides app.



Apple® iOS



Android™

Please note that the smart guides app may not currently be available in your country.

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Protecting the environment

General notes

🌱 Environmental note

Daimler's declared policy is one of comprehensive environmental protection.

Our objectives are to use the natural resources which form the basis of our existence on this planet sparingly and in a manner which takes the requirements of both nature and humanity into consideration.

You too can help to protect the environment by operating your vehicle in an environmentally-responsible manner.

Energy consumption and the rate of engine, transmission, brake and tyre wear depend on the following factors:

- operating conditions of your vehicle
- your personal driving style

You can influence both factors. Therefore, please bear the following in mind:

Operating conditions:

- observe the correct tyre pressure.
- do not carry any unnecessary weight in the vehicle
- remove the roof rack once you no longer need it.
- a regularly serviced vehicle will contribute to environmental protection. You should therefore adhere to the service intervals.
- all maintenance work should be carried out at a qualified specialist workshop.

Personal driving style:

- drive carefully and maintain a safe distance from the vehicle in front.
- avoid frequent, sudden acceleration and braking.
- monitor the vehicle's energy consumption.

High-voltage battery

🌱 Environmental note

Have a defective high-voltage battery disposed of in an environmentally-responsible manner. Contact a specialist workshop that is qualified to work on smart electric drive vehicles and has the necessary specialist knowledge and tools to carry out the work required. smart recommends that you use a smart Centre for this purpose.

Returning an end-of-life vehicle

EU countries only:

smart will take back your end-of-life vehicle for environment-friendly disposal in accordance with the European Union (EU) End-Of-Life Vehicles Directive.

This makes an important contribution to closing the recycling circle and conserving resources. A network of vehicle take-back points and dismantlers has been established for you to return your vehicle. Returning vehicles to these facilities is free of charge.

For further information about the recycling and disposal of end-of-life vehicles, and the take-back conditions, please visit the national smart website for your country.

smart genuine parts

🌱 Environmental note

Daimler AG also supplies reconditioned assemblies and parts which are of the same quality as new parts. For these, the same warranty applies as for new parts.

🔧 Airbags and seat belt tensioners, as well as control units and sensors for these restraint systems, may be installed in the following areas of your vehicle:

- doors
- door pillars
- door sills
- seats
- dashboard

- instrument cluster
- centre console

Do not install accessories such as audio systems in these areas. Do not carry out repairs or welding. You could impair the operating efficiency of the restraint systems.

Have accessories retrofitted at a qualified specialist workshop.

Only smart genuine parts or parts of the same quality may be used. Additionally, only tyres, wheels and accessories approved for the specific type of vehicle may be used.

Always specify the vehicle identification number (VIN) when ordering smart genuine parts.

Using parts, tyres, wheels or safety-relevant equipment not approved by smart could endanger the operating safety of the vehicle. Safety-relevant systems, e.g. the brake system, could malfunction.

smart tests genuine parts and conversion parts and accessories that have been specifically approved for your vehicle for their reliability, safety and suitability. Despite ongoing market research, smart is unable to assess other parts. smart therefore accepts no responsibility for the use of such parts in smart vehicles, even if they have been officially approved or independently approved by a testing centre.

In Germany, certain parts are only officially approved for installation or modification if they comply with legal requirements. This also applies to some other countries. All genuine smart parts meet the approval requirements. The use of non-approved parts may invalidate the vehicle's general operating permit.

The following situations will invalidate the operating permit:

- The vehicle type changes from that stated in the vehicle's operating permit, due to modifications.
- Other road users are likely to be endangered.
- Emissions or noise characteristics deteriorate.

Warranty for the smart Audio-System and smart Media-System

The smart sales organisation provides a warranty for a period of 24 months without a kilometre limit for the smart Audio-System and the smart Media-System.

The warranty issuer is the respective sales organisation in the country in which the accessory or replacement part was purchased (see list in the service booklet).

Vehicle equipment

This Owner's Manual describes all models and all standard and optional equipment available for the vehicle at the time of publication of this Owner's Manual. Country-specific differences are possible. Please note that the vehicle equipment may differ from certain descriptions and illustrations provided in this manual. This is also the case for systems and functions relevant to safety.

The vehicle's original purchase contract documentation contains a list of all the systems in your vehicle. Please contact any smart centre to help clarify any questions related to the vehicle equipment and operation.

Operating safety

Important safety notes

WARNING

If you do not have the prescribed service/maintenance work or necessary repairs carried out, this could result in malfunctions or system failures. There is a risk of an accident.

Always have the prescribed service/maintenance work as well as necessary repairs carried out at a qualified specialist workshop.

WARNING

If you operate information and communication equipment integrated in the vehicle

when driving, you could be distracted from the traffic situation. This could also cause you to lose control of the vehicle. There is a risk of an accident.

Only operate this equipment when the traffic situation permits. If you cannot be sure of this, stop the vehicle paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

WARNING


Modifications to electronic components, their software as well as wiring could affect their function and/or the operation of other networked components. This could in particular also be the case for systems relevant to safety. They might not function properly anymore and/or jeopardise the operational safety of the vehicle. There is an increased risk of an accident and injury.

Do not attempt to modify the wiring as well as electronic components or their software. Always have work on electrical and electronic components carried out at a qualified specialist workshop.

If you fail to adapt your driving style or if you are inattentive, the driving safety systems can neither reduce the risk of accident nor override the laws of physics. Driving safety systems are merely aids designed to assist driving. The driver is responsible for keeping a safe distance from the vehicle in front, for vehicle speed, for braking in good time and for staying in lane. The driving style should always be adjusted to the current street and weather conditions. An adequate safe distance must be maintained at all times.

You must observe the legal requirements for the country in which you are currently driving when operating information systems and communication devices integrated into the vehicle.

If you make any changes to the vehicle electronics, the general operating permit is rendered invalid.

 There is a risk of damage to the vehicle if:

- the vehicle becomes stuck, e.g. on a high kerb or an unpaved road
- you drive too fast over an obstacle, e.g. a kerb, a speed bump or a pothole in the road
- a heavy object strikes the underbody or parts of the chassis

In situations like this, the body, the underbody, chassis parts, wheels or tyres could be damaged without the damage being visible. Components damaged in this way can unexpectedly fail or, in the case of an accident, no longer withstand the strain they are designed to.

In such situations, have the vehicle checked and repaired immediately at a qualified specialist workshop. If on continuing your journey you notice that driving safety is impaired, pull over and stop the vehicle immediately, paying attention to road and traffic conditions. In such cases, consult a qualified specialist workshop.

The multimedia device is equipped with technical provisions to protect it against theft. Further information is available from any smart centre.

The functionality of a roof aerial (radio, DAB) may be impaired if roof carriers are used. Metallised retrofit film on windows may also affect radio and GPS reception and have a negative impact on all other aerial functions in the vehicle interior.

Declarations of conformity

Electromagnetic compatibility

The electromagnetic compatibility of the vehicle components has been checked and certified according to the currently valid version of Regulation ECE-R 10.

Declaration of conformity for two-way radio systems according to Directive 2014/53/EU

The components of the vehicle that receive and/or transmit radio waves are compliant with the basic requirements and all other

relevant regulations stipulated by Directive 2014/53/EU.

You can obtain further information from any Mercedes-Benz Service Centre.

In the following, you will find the addresses of radio component manufacturers which, due to their size or nature, do not allow this information to be indicated on the equipment.

Tyre pressure monitor sensors: Schrader Electronics Ltd., 11 Technology Park, Belfast Road, Antrim BT41 1QS, Northern Ireland

Transponder ring:

Visteon Electronics, 04 Rue Nelson Mandela, Zone Industrielle Borj Cedria, 2055 Bir El Bey, Tunisia

Remote keyless entry:

Visteon Electronics, 04 Rue Nelson Mandela, Zone Industrielle Borj Cedria, 2055 Bir El Bey, Tunisia

Alps Electric Europe GmbH, Ohmstrasse 4, D-85716 Unterschleissheim, Germany

Radio:

Visteon Electronics, 04 Rue Nelson Mandela, Zone Industrielle Borj Cedria, 2055 Bir El Bey, Tunisia

Continental Automotive, 1 Rue de Clairefontaine, 78120 Rambouillet, France

Mobile communication and telemetry:

Ficosa International, Gran Via de Carles III 98, 08028 Barcelona, Spain

Radar:

Robert Bosch GmbH, Daimlerstraße 6, 71229 Leonberg, Germany

Windscreen unit:

car2go Group GmbH, Fasanenweg 15-17, 70771 Leinfelden-Echterdingen, Germany

Type of radio device in the vehicle

Frequency range	Technology	Transmission output/magnetic field strength
125 kHz (119 – 135 kHz)	Transponder ring	≤ 42 dBμA/m at 10 m
13.553 – 13.567 MHz	Windshield Unit (Vehicle access system for Car2Go)	≤ 42 dBμA/m at 10 m
433 MHz (433.05 – 434.79 MHz)	Remote keyless entry Tyre pressure monitor	≤ 10 mW e.i.r.p.
2.4 GHz ISM waveband (2400 – 2483.5 MHz)	Bluetooth	≤ 100 mW e.i.r.p.
76 – 77 GHz	76 GHz Radar	≤ 55 dBm peak e.i.r.p.

Diagnostics connection

The diagnostics connection is only intended for the connection of diagnostic equipment at a qualified specialist workshop.

WARNING

If you connect equipment to a diagnostics connection in the vehicle, it may affect the operation of vehicle systems. As a result, the operating safety of the vehicle could be affected. There is a risk of an accident.

Only connect equipment to a diagnostics connection in the vehicle, which is approved for your vehicle by Mercedes-Benz.

WARNING

Objects in the driver's footwell may restrict the clearance around the pedals or block a depressed pedal. This jeopardises

the operating and road safety of the vehicle. There is a risk of an accident.

Stow all objects securely in the vehicle so that they do not get into the driver's footwell. Always fit the floor mats securely and as prescribed in order to ensure that there is always sufficient room for the pedals. Do not use loose floor mats and do not place several floor mats on top of one another.

- I** If the engine is switched off and a device is connected to a diagnostic connection, the battery may become discharged.

Qualified specialist workshop

A qualified specialist workshop has the necessary special skills, tools and qualifications to correctly carry out any necessary work on your vehicle. This particularly applies to work relevant to safety.

Observe the information contained in the Service Booklet.

Always have the following work carried out on your vehicle at a smart centre:

- work relevant to safety
- service and maintenance work
- repair work
- modifications, installations and conversions
- work on electronic components
- replacing the 12 V battery within the prescribed interval, at the latest every three years

You can obtain current information concerning the servicing of your vehicle at any time from a qualified specialist workshop, e.g. a smart centre.

Vehicle registration

smart may ask its smart centres to carry out technical inspections on certain vehicles. The quality or safety of the vehicle is improved as a result of the inspection.

smart is only able to notify the vehicle owner about vehicle inspections if smart has the vehicle registration data.

In the following cases, it is possible that a vehicle has not yet been registered in the owner's name:

- the vehicle was not purchased at an authorised specialist dealer
- the vehicle has not yet been examined at a smart centre

smart recommends registering the vehicle in a smart centre.

Notify smart as soon as possible if there is a change of address or if ownership of the vehicles changes. This can be done at a smart centre, for example.

High-voltage electrical system

Danger of electric shock

DANGER

The vehicle's high voltage electrical system is under high voltage. If you modify components in the vehicle's high-voltage electrical system or touch damaged components, you may be electrocuted. The components in the vehicle's high-voltage electrical system may be damaged in an accident, although the damage is not visible. There is a risk of fatal injury.

Do not touch any high-voltage components after an accident and never modify the vehicle's high-voltage electrical system. Have the vehicle towed away after an accident and the vehicle's high-voltage electrical system checked by a qualified specialist workshop.



All of the vehicle's high-voltage electrical system components are marked with yellow warning stickers which warn you of the dangers of high voltages. The cables of the vehicle's high-voltage electrical system are orange in colour.

Observe the following before carrying out general work such as changing a bulb or checking the coolant level:

- the ignition is switched off
- the charging cable for charging the high-voltage battery is disconnected

Automatically switching off the vehicle's high-voltage electrical system

In order to prevent anyone coming into contact with high voltage, the high-voltage electrical system is generally switched off automatically in the following cases:

- the restraint systems are activated in the event of an accident
- an electrical short circuit is detected in the vehicle's high-voltage electrical system
- an electrical connection in the vehicle's high-voltage electrical system is disconnected

High-voltage battery

WARNING

In the event of a vehicle fire, the internal pressure of the high-voltage battery could exceed a critical value. In this case, flammable gas escapes through a vent valve in the vehicle's underbody. The gas can ignite. There is a risk of injury.

Leave the danger area immediately. Secure the danger area at a suitable distance, whilst observing legal requirements.

WARNING

If the housing of the high-voltage battery has been damaged, electrolyte and gases may leak out. These are poisonous and caustic. There is a risk of injury.

Avoid contact with the skin, eyes or clothing. Immediately rinse electrolyte

splashes off with water and seek medical attention straight away.

Correct use

If warning stickers are removed, you may fail to recognise certain dangers. Leave warning stickers in place.

The following are important sources of information in regard to vehicle use:

- safety notes in this Owner's Manual
- technical data in this Owner's Manual
- traffic rules and regulations
- laws and safety standards pertaining to motor vehicles

Implied warranty

I Follow the instructions in this manual about the proper operation of your vehicle as well as about possible vehicle damage. Damage to your vehicle that arises from culpable contraventions against these instructions is not covered either by the smart implied warranty or by the New or Used-Vehicle Warranty.

QR codes for rescue card

The QR code is affixed on the charge socket flap and on the door pillar (B-pillar), on the opposite side. In the event of an accident, rescue services can use the QR code to quickly determine the corresponding rescue card for a vehicle. The current rescue card contains the most important information about the vehicle in compact form, such as the routing of the electric cables. Further information: www.mercedes-benz.de/qr-code

Data stored in the vehicle

Information from electronic control units

Your vehicle is equipped with electronic control units. Some of them are necessary for your vehicle to function safely, some provide

support when driving (driver assistance systems). In addition, your vehicle offers comfort or entertainment functions which are also made possible with electronic control units.

Electronic control units contain data memories which can permanently or temporarily store technical information on vehicle condition, component stress, service requirements as well as technical incidents and faults.

This information generally documents the condition of a component, a module, a system or of the environment such as:

- operating states of system components (e.g. fluid levels, battery status, tyre pressure)
- status messages of the vehicle or its individual components (e.g. wheel revolutions/speed, deceleration in movement, lateral acceleration, display of seat belts fastened)
- malfunctions and defects in key system components (e.g. the lights and brakes)
- information on incidents in which the vehicle is damaged
- reactions of the systems in specific driving situations (e.g. deployment of an airbag, use of stability control systems)
- ambient conditions (e.g. temperature, rain sensor)

In addition to the provision of control unit functions, this data serves to detect and rectify faults as well as to optimise vehicle functions by the manufacturer. Most of this data is volatile and is only processed in the vehicle itself. Only a small proportion of the data is stored in event or error memories.

When service work is done on your vehicle, the technical data from the vehicle can be read out by service network staff or third parties. Service work is, for example, repair work, maintenance, warranty claims and quality assurance measures. The data is read out using the legally prescribed OBD (European On-board Diagnostics) connector in the vehicle. The respective workshop of service network or third parties collect, process and use the data. The data documents technical states of the vehicle, help in finding errors and in improving quality and are transferred to the manufacturer if necessary. In addition, the manufacturer is subject to product lia-

bility. For this purpose, the manufacturer requires technical data from vehicles.

Error memories in the vehicle can be reset by a service outlet during repairs or service work.

Depending on the equipment selected, you can enter data in comfort and infotainment functions of the vehicle.

This includes, for example:

- multimedia data, such as music, films or photos for playback in an integrated multimedia system
- address book data for use in an integrated hands-free system or an integrated navigation system
- navigation destinations entered
- data on the use of Internet services

This data can be saved locally in the vehicle or it is located on a device which you have connected to the vehicle. As long as this data is saved in the vehicle, you can delete it at any time. Transfer of this data to third parties only occurs at your request, especially as part of online services according to the settings you have selected.

You can save comfort settings/individualisation in the vehicle and change them at any time.

Depending on the equipment, these include, for example:

- settings for seat and steering wheel positions
- suspension and air-conditioning settings
- individualisation such as interior lighting

As long as your vehicle is suitably equipped, you can connect your mobile phone or another mobile end device with the vehicle. You can operate these devices via the control elements integrated in the vehicle. Images and sound from the mobile phone can be played back via the multimedia system. At the same time, certain information is transferred to your mobile phone.

This includes, depending on the type of integration, for example:

- general vehicle status
- position data

This allows the use of selected mobile phone apps, e.g. navigation or music playback.

There is no further interaction between mobile phone and vehicle; in particular there

is no active access to vehicle data. The provider of the app being used determines how the data may be further processed. Which settings you can adjust, if any, depends on the specific app and the operating system of your mobile phone.

Service providers

Wireless network connection

In as far as your vehicle has a wireless network connection, this will permit the exchange of data between your vehicle and further systems. The wireless network connection is enabled by a transmission and reception device belonging to the vehicle or via mobile end devices (e.g. mobile phones) you bring into the vehicle. Online functions can be used via this wireless network connection. These include online services and applications/apps, which are provided by the manufacturer or by other providers.

Manufacturer's own services

For online services of the manufacturer, the manufacturer describes the specific functions and the associated data protection information in an appropriate place. Personal identification data may be used to provide online services. Data transfer to this end occurs via a protected connection e.g. using the IT systems of the manufacturer provided for this purpose. The collecting, processing, and use of personal identification data beyond the provision of services occurs exclusively on the basis of a legal permit or after due consent.

Generally, you can enable or disable the services and functions (which sometimes have associated costs). In some cases, this also applies to the whole data connection of the vehicle. Excluded from this are special legally prescribed functions and services.

Services of third parties

In as far as it is possible to use the online services of other providers, these services are subject to the responsibility as well as the data protection and terms of use of the respective provider. The manufacturer has

no influence on the contents exchanged whilst using these services.

Please ask the respective service provider for details on the type, extent and purpose of the collection and use of personal data in the context of third party services.

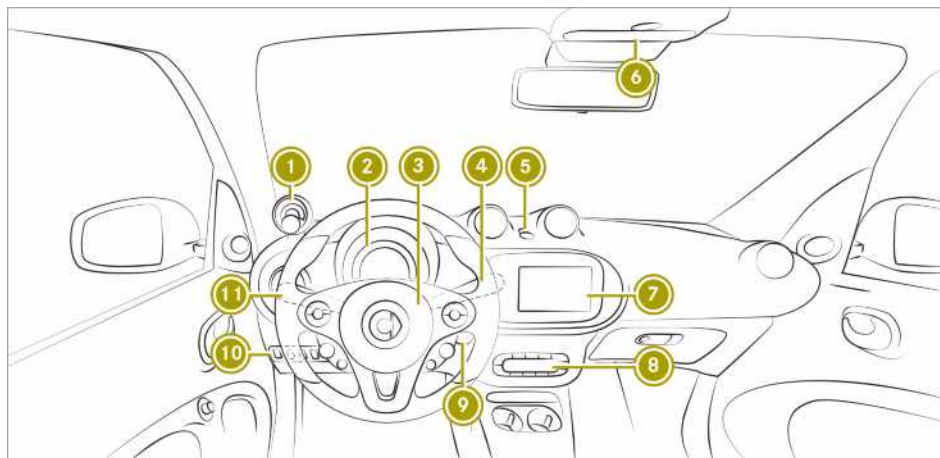
Copyright information

Information on licenses of Free and Open-Source software used in the vehicle and the electronic components:

<http://www.mercedes-benz.com/opensource>

Cockpit

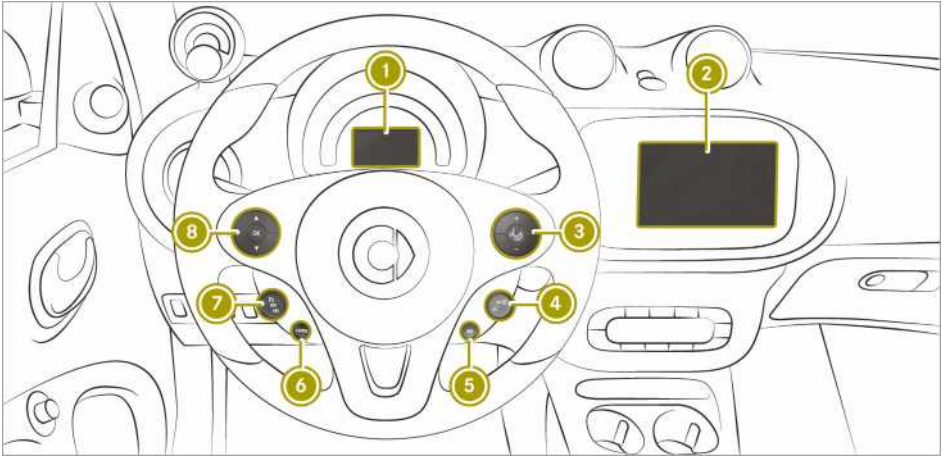
>> At a glance.



	Function	Page
①	Charge level display Power display	64 64
②	Instrument cluster	33
③	Horn	
④	Instrument cluster multi-function lever	100
	Windscreen wipers combination switch	81
⑤	Automatic locking feature	84
	Hazard warning lamps	164
⑥	Overhead control panel	31
⑦	smart Audio-System	105
	smart Media-System	113

	Function	Page
⑧	Climate control system control panel	89
⑨	Ignition lock	59
⑩	Control panel for: Lane Keeping Assist	67
	Parking aid	95
	Acoustic presence indicator	62
	Headlamp range adjustment	80
⑪	Lights combination switch	79

Multifunction steering wheel

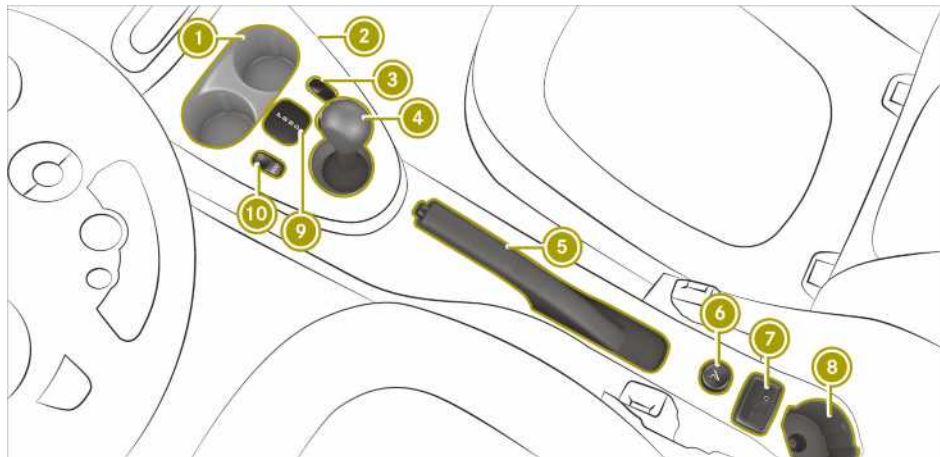


Function	Page
① Colour display of the instrument cluster Monochrome display of the instrument cluster	99 99
② smart Audio-System smart Media-System	105 113
③ Only for instrument cluster with colour display: <input type="button" value="+"/> <input type="button" value="-"/> Adjusts the volume <input type="button" value="voice icon"/> Switches voice-operated control on or off and accepts or ends a call	113 113
④ <input type="button" value="SET +"/> Increases or stores the current speed - Decreases current speed	69 69

Function	Page
⑤ <input type="button" value="RES"/> Calls up the last speed stored	69
⑥ <input type="button" value="CANCEL"/> Interrupts cruise control or the limiter	69
⑦ <input type="button" value="cruise icon"/> Activates cruise control <input type="button" value="OFF"/> Deactivates cruise control or the limiter <input type="button" value="LIM"/> Activates limiter	69 69 69
⑧ Only for instrument cluster with colour display: <input type="button" value="▲"/> <input type="button" value="▼"/> Scrolls through menus <input type="button" value="OK"/> Confirms the selection	100 102

Centre console with drawer

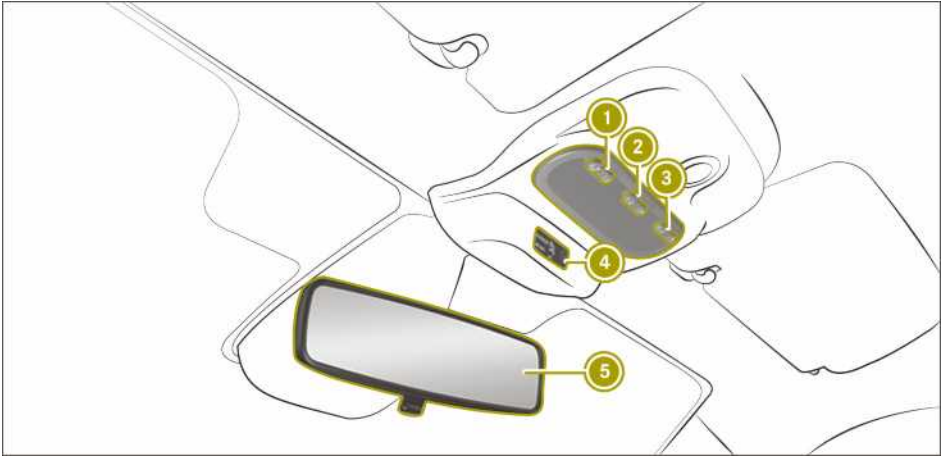
>> At a glance.



	Function	Page
①	Cup holders Ashtray	141 93
②	Drawer	141
③	smart fortwo coupé: coin holder	
③	smart fortwo cabrio: opens and closes the soft top	86
④	Selector lever	61
⑤	Parking brake	60

	Function	Page
⑥	Cigarette lighter 12 V socket	93 93
⑦	smart Media-System: AUX port, USB port and SD card slot	113
⑧	Cup holders	141
⑨	Selector lever indicator	61
⑩	ECO mode	63

Overhead control panel



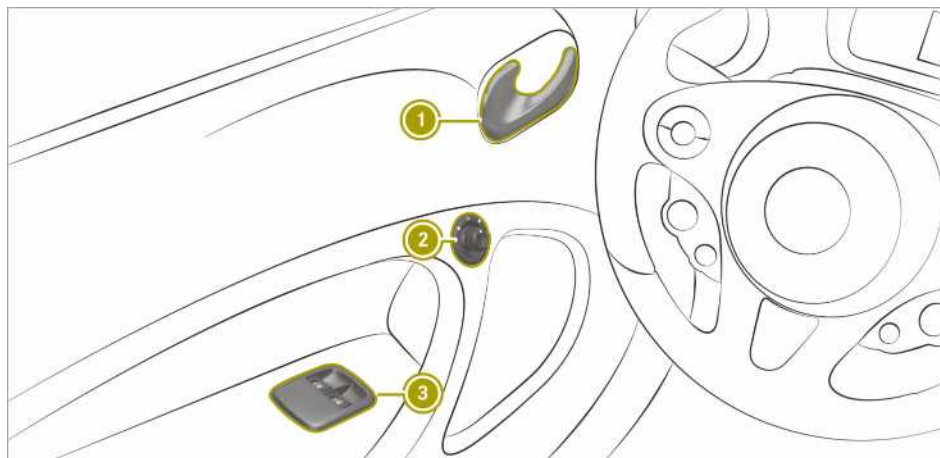
>> At a glance.

	Function	Page
①	Left-hand reading lamp	81
②	Interior lighting	81
③	Right-hand reading lamp	81

	Function	Page
④	PASSENGER AIRBAG indicator lamps	39
⑤	Rear-view mirror	57

Door control panel

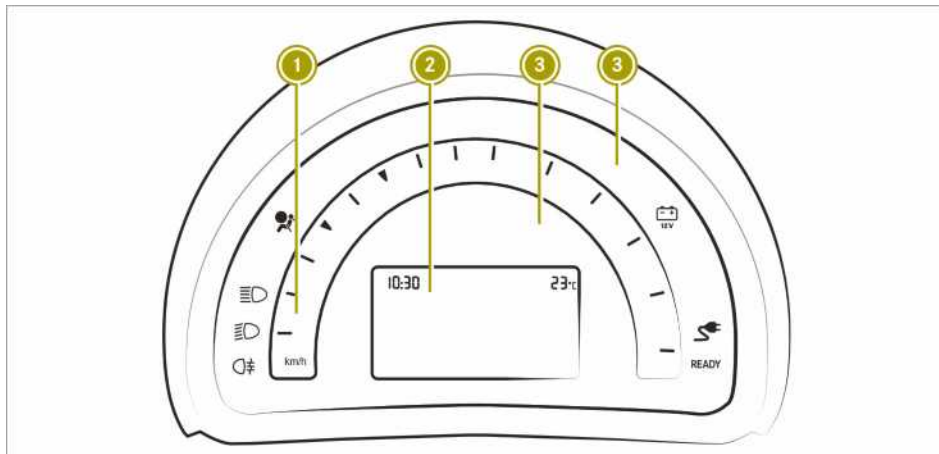
>> At a glance.



	Function	Page
①	Opens the door	84
②	Adjusts the exterior mirrors	58

	Function	Page
③	Opens and closes the side windows	86

Displays shown in the instrument cluster and the display



>> At a glance.

	Function	Page
①	Speedometer	
②	Display	
③	Warning and indicator lamps	
	Doors or tailgate	180
	Seat belts	181
	Restraint system	181
	Drive diagnostics	185
	Brakes	183
	ABS	188
	ESP®	53
	Tyre pressure monitor	190
	Power steering	193
	Collision warning	193
	Active Brake Assist	51

	Function	Page
	Lane Keeping Assist	194
	12 V battery	196
	Rear foglamp	80
	Foglamps	80
	Main-beam headlamps	79
	Dipped-beam headlamps	79
	Side lamps	80
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LIM	Limiter	195
	Brake lights, rain or light sensors	196
	Next service due date	
		184
READY	READY indicator	196

Occupant safety

Restraint system

Protection provided by the restraint system

The restraint system comprises:

- Seat belt system
- Airbags
- Child restraint system
- Child seat securing system

In the event of an accident, the restraint system can:

- reduce the risk of vehicle occupants coming into contact with parts of the vehicle interior.
- reduce the forces to which vehicle occupants are subjected

Only a seat belt which is worn correctly can provide the intended level of protection. The belt tensioners and/or airbags can complement a correctly worn seat belt depending on the detected accident situation. Belt tensioners and airbags are not necessarily deployed in every accident.

For the restraint system to provide its full protection, each occupant has to:

- have the seat belt fastened correctly
- be in an almost upright position with their back against the seat backrest
- sit with their feet resting on the floor, if possible
- if below 1.50 m in height, be secured using an additional restraint system suitable for your vehicle

However, no system available today can completely eliminate injuries and fatalities in every accident situation. In particular, seat belts and airbags generally do not protect against objects penetrating the vehicle from the outside. The risk of an injury resulting from airbag deployment cannot be ruled out entirely either.

Limited protection from restraint system

WARNING


If the restraint system is modified, it may no longer work as intended. The restraint system may then not perform its intended

protective function by failing in an accident or triggering unexpectedly, for example. There is an increased risk of injury, possibly even fatal.



Never modify parts of the restraint system. Do not attempt to modify the wiring as well as electronic components or their software.

If it is necessary to adjust the vehicle to accommodate a person with disabilities, contact a qualified specialist workshop. smart recommends that you use driving aids which have been approved specifically for your vehicle by smart.

Preparing the restraint system for operation

When the ignition is switched on, the  restraint system warning lamp lights up during the self-check. It goes out no later than a few seconds after the vehicle is started. The components of the restraint system are then ready for operation.

Restraint system malfunctions

- The restraint system warning lamp  does not light up when the ignition is switched on.
- The restraint system warning lamp  is constantly lit or lights up repeatedly when driving.

In the event of an accident, the vehicle's high-voltage electrical system may not be deactivated as intended if there is a malfunction in the restraint system.

DANGER

If the restraint system is malfunctioning, restraint system components may be triggered unintentionally or may not deploy as intended during an accident. This may affect the seat belt tensioner or airbag, for example. Furthermore, in the event of an accident, the vehicle's high-voltage electrical system may not be deactivated as intended. You may be electrocuted if you touch the damaged components of the vehicle's high-voltage electrical system.

This poses an increased risk of injury or even fatal injury.

Have the restraint system checked and repaired immediately at a qualified specialist workshop. After an accident, switch off the ignition immediately and remove the key from the ignition lock.

Restraint system response during an accident

How the restraint system works depends on the severity of the impact detected and the apparent type of accident:

- frontal collision
- rear collision
- side impact
- overturn¹

The activation threshold for the restraint system components is determined based on the analysis of the sensor values measured at various points in the vehicle. This process is pre-emptive in nature. The triggering process of the restraint system components should take place in good time at the start of the collision.

Factors which can only be seen and measured after a collision has occurred do not play a decisive role in the deployment of an airbag, nor do they provide an indication of airbag deployment.

The vehicle may be deformed significantly without an airbag being deployed. This is the case if only parts which are relatively easily deformed are affected and the rate of vehicle deceleration is not high. Conversely, an airbag may be deployed even though the vehicle suffers only minor deformation. If, for instance, very rigid car parts such as longitudinal body members are hit, the rate of vehicle deceleration may be sufficient.

The restraint system components can be activated or triggered independently of each other:

components	detected trigger situation
belt tensioners	frontal collision, rear collision, side impact, overturn ¹
driver's airbag, front-passenger front airbag and kneebag	frontal collision
sidebag	side impact
windowbag ² or headbag ³	side impact, overturn ¹ , frontal collision

WARNING

After the airbag deploys, the airbag parts are hot. There is a risk of injury.

Do not touch the airbag parts. Have a deployed airbag replaced at a qualified specialist workshop as soon as possible.

- i** smart recommends that you have the vehicle towed to a qualified specialist workshop after an accident. Take this into account, particularly if a belt tensioner was triggered or an airbag was deployed.

If the belt tensioners are triggered or an airbag is deployed, you will hear a bang, and a small amount of powder may also be released:

- the bang will not usually affect your hearing.
- in general, the powder released is not hazardous to health but may cause short-term breathing difficulties to persons suffering from asthma or other pulmonary conditions.

provided it is safe to do so, leave the vehicle immediately or open the window in order to prevent breathing difficulties.

¹ Only for certain countries.

² smart fortwo coupé

³ smart fortwo cabrio

Seat belts

Protection provided by seat belts

Always fasten seat belts correctly before commencing your journey. A seat belt can only provide maximum protection when worn correctly.

WARNING

If the seat belt is worn incorrectly, it cannot perform its intended protective function. Furthermore, an incorrectly worn seat belt can cause additional injuries, e.g. in the event of an accident, heavy braking or sudden changes of direction. There is an increased risk of injury, possibly even fatal.

Always ensure that all vehicle occupants have their seat belts fastened correctly and are sitting properly.

Always observe the notes on correct driver's seat position (▷ page 54) and seat adjustment (▷ page 55).

Every car occupant must observe the following notes to ensure a properly worn seat belt can provide full protection.

- The seat belt must:
 - not be twisted and must be tight and fit snugly across your body
 - be routed across the centre of the shoulder and as low down across your hips as possible
- the shoulder section of the belt should not touch your neck nor be routed under your arm or behind your back.
- avoid wearing bulky clothing, e.g. a winter coat.
- press the lap belt down into your hip joints and pull taut by the shoulder section of the belt. The lap belt must never be routed across your stomach or abdomen.
- never route the seat belt across sharp, pointed, abrasive or fragile objects.
- only one person per seat belt. Infants and children must never travel sitting on the lap of a vehicle occupant.
- never secure objects with a seat belt if the seat belt is also being used by one of the vehicle's occupants. Always observe the

notes on "Loading the vehicle" for securing objects, luggage or loads (▷ page 142).

Also make sure that objects are never placed between an occupant and the seat, e.g. a cushion.

If children are travelling in the vehicle, be sure to observe the instructions and safety notes on "Children in the vehicle" (▷ page 40).

Limited protection from seat belts

WARNING

The seat belt does not offer the intended level of protection if you have not moved the backrest to an almost vertical position. When braking or in the event of an accident, you could slide underneath the seat belt and sustain abdomen or neck injuries, for example. This poses an increased risk of injury or even fatal injury.

Adjust the seat properly before beginning your journey. Always ensure that the backrest is in an almost vertical position and that the shoulder section of your seat-belt is routed across the centre of your shoulder.

WARNING

Persons under 1.50 m tall cannot wear the seat belts correctly without an additional suitable restraint system. If the seat belt is worn incorrectly, it cannot perform its intended protective function. Furthermore, an incorrectly worn seat belt can cause additional injuries, e.g. in the event of an accident, heavy braking or sudden changes of direction. There is an increased risk of injury, possibly even fatal.

Always secure persons less than 1.50 m tall in additional suitable restraint systems.

⚠ WARNING

Seat belts cannot protect as intended, if:

- they are damaged, have been modified, are extremely dirty, bleached or dyed
- the seat belt buckle is damaged or extremely dirty
- modifications have been made to the belt tensioners, belt anchorages or inertia reels

Seat belts may sustain non-visible damage in an accident, e.g. due to glass splinters. Modified or damaged seat belts can tear or fail, for example in the event of an accident. Modified seat belt tensioners may be deployed unintentionally or not function as intended. There is an increased risk of injury, possibly even fatal.

Never modify seat belts, seat belt tensioners, seat belt anchorages and inertia reels. Ensure that seat belts are not damaged or worn and are clean. After an accident, have the seat belts checked immediately at a qualified specialist workshop.

smart recommends that you only use seat belts that have been approved specifically for your vehicle by smart.

⚠ WARNING

Pyrotechnical belt tensioners which have been triggered are no longer operational and therefore cannot protect as intended. There is an increased risk of injury, possibly even fatal.

Have pyrotechnic belt tensioners which have been triggered replaced at a qualified specialist workshop immediately.

smart recommends that you have the vehicle towed to a qualified specialist workshop after an accident.

- ❗ **Make sure that the seat belt is fully rolled up.** Otherwise, the seat belt or belt tongue will be trapped in the door or in the seat mechanism. This could damage the door, the door trim panel and the seat belt. Damaged seat belts can no longer fulfil their

protective function and must be replaced. Visit a qualified specialist workshop.

Fastening and releasing the seat belt

If the seat belt is pulled out quickly or sharply, the inertia reel locks. The belt strap cannot be pulled out any further.

- ❗ **If the co-driver's seat is not occupied, do not engage the seat belt tongue in the buckle on the co-driver's seat.** Otherwise, in the event of an accident the belt tensioner could be triggered in addition to other systems and would need to be replaced.

For easy fastening, the seat belt is routed through the seat belt guide on the side of the driver's seat.




- ① Buckle
- ② Belt tongue

► **To fasten:** always engage seat belt tongue ② into buckle ① of the corresponding seat.

► **To release:** press the release button in belt buckle ① and guide the seat belt back by belt tongue ②.

Belt warning for the driver and front passenger

The  seat belt warning lamp in the instrument cluster reminds you that all vehicle occupants must fasten their seat belts correctly.

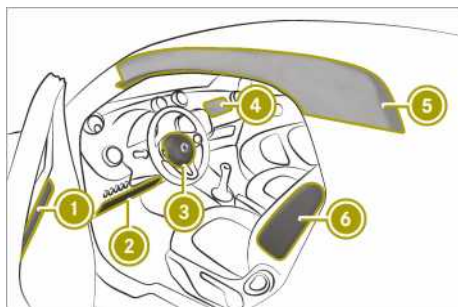
A warning tone may also sound.

As soon as the driver and co-driver fasten their seat belts, the seat belt warning goes out.

i If you use an ISOFIX or i-Size child restraint system on the co-driver's seat where the child is not secured using the seat belt from the co-driver's seat, the seat belt warning can be activated. In this case you can insert the seat belt tongue of the seat belt into the belt buckle belonging to the co-driver's seat. When doing so, route the seat belt between the ISOFIX or i-Size child restraint system and the backrest of the co-driver's seat.

Airbags

Overview of airbags



The installation location of an airbag is identified by the AIRBAG symbol.

A deployed airbag can increase the level of protection provided to the vehicle occupant.

	AIRBAG	Possible protection for:
①	Headbag ⁴	Head
②	Driver's kneebag	Thigh, knee and lower leg
③	Driver's airbag	Head and thorax
④	Front-passenger front airbag	Head and thorax
⑤	Windowbag ⁵	Head
⑥	Sidebag	Thorax and pelvis

⁴ smart fortwo cabrio

⁵ smart fortwo coupé

The front-passenger front airbag can only be deployed in an accident if the PASSENGER AIR BAG ON indicator lamp is lit. If the front-passenger seat is occupied, make sure that the status of the front-passenger front airbag is correct both before and during the journey (▷ page 39).

Protection provided by the airbags

Depending on the accident situation, an airbag supplements a correctly worn seat belt and can increase protection.

WARNING

If you deviate from the correct seat position, the airbag cannot perform its intended protective function and can even cause additional injuries when deployed. There is an increased risk of serious or even fatal injuries.

In order to avoid such risks, always ensure that all vehicle occupants:

- fasten their seatbelts correctly, including pregnant women
- are seated correctly and maintain the furthest possible distance from the airbags
- observe the following notes

Always ensure that there are no objects located between the airbag and the vehicle occupant.

To avoid risks resulting from a deployed airbag:

- adjust the seats properly before beginning your journey. Move the driver's and co-driver's seats as far back as possible. Always observe the information on the correct driver's seat position (▷ page 54).
- hold the steering wheel by the rim only. This allows the airbag to deploy fully
- always lean against the backrest while driving. Do not lean forwards or against the door or side window. Otherwise, you are in the airbags' deployment area

- feet should always be placed on the ground. Do not place your feet on the dashboard, for example. Otherwise, your feet are in the airbag's deployment area
 - when travelling with children in the vehicle, observe the additional notes (▷ page 40)
 - always stow objects correctly and securely
- Objects in the vehicle interior may prevent the airbag from functioning correctly. Therefore, always make sure that:

- there are no people, animals or objects between the vehicle occupants and the airbag
- there are no objects between the seat, door and B-pillar
- there are no hard objects, e.g. coat hangers, hanging on the grab handles or coat hooks
- there are no accessories, such as drinks can holders, attached in the airbag's deployment area, e.g. on doors, side windows or side trim panels
- there are no heavy, sharp-edged or fragile objects in the pockets of your clothing. Stow such objects in a suitable place

Limited protection from airbags

WARNING

If you modify an airbag cover or affix objects such as stickers to it, the airbag can no longer function correctly. There is an increased risk of injury.

Never modify an airbag cover or affix objects to it.

WARNING

Unsuitable seat covers may obstruct or even prevent deployment of the airbags integrated into the seats. The airbags may then fail to protect the vehicle occupants as intended. There is an increased risk of injury, possibly even fatal.

Use only seat covers which have been specifically approved for the respective seat by smart.

WARNING

Sensors to control the airbags are located in the doors. Modifications or work not performed correctly to the doors or door panelling, as well as damaged doors, can lead to the function of the sensors being impaired. The airbags might therefore not function properly any more. Consequently, the airbags cannot protect vehicle occupants as they are designed to do. This poses an increased risk of injury.

Never modify the doors or parts of the doors. Always have work on the doors or door panelling carried out at a qualified specialist workshop.

WARNING

An airbag that has been deployed once cannot provide any further protection and, in the event of an accident, can no longer perform its intended protective function. There is an increased risk of injury.

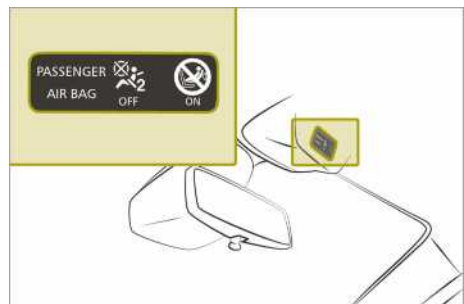
Have the vehicle towed to a qualified specialist workshop to have the deployed airbag replaced.

Have deployed airbags replaced immediately.

Status of the front-passenger front airbag

PASSENGER AIR BAG indicator lamps

The front-passenger front airbag can be enabled or disabled using the airbag-off switch in the instrument panel on the front-passenger side (▷ page 44).



The PASSENGER AIR BAG OFF and PASSENGER AIR BAG ON indicator lamps are part of the front-passenger front airbag deactivation system.

The indicator lamps display the status of the front-passenger front airbag.

- PASSENGER AIR BAG OFF lights up: the front-passenger front airbag is disabled. It will then not be deployed in the event of an accident.
- PASSENGER AIR BAG ON lights up: the front-passenger front airbag is enabled. The front-passenger front airbag may deploy during an accident.

If the front-passenger seat is occupied, make sure that the status of the front-passenger front airbag is correct depending on the situation both before and during the journey.

- **Children in a child restraint system:** whether the front-passenger front airbag must be enabled or disabled depends on the installed child restraint system and the age and size of the child. Make sure that you observe the notes on "Children in the vehicle" (> page 40). There, you will also find information on rearward- or forward-facing child restraint systems on the front-passenger seat.
- **All other persons:** the PASSENGER AIR BAG ON indicator lamp must be lit. The front-passenger front airbag is enabled. Make sure that you read the notes on "Seat belts" (> page 36) and "Airbags" (> page 38). There, you can also find information on the correct seat position.

Observe the information on the airbag deactivation system of the front-passenger front airbag (> page 44).

Children in the vehicle

Travelling safely with children on board

WARNING

If you leave children unattended in the vehicle, they may be able to set the vehicle in motion if, for example, they:

- release the parking brake
- shift the automatic transmission out of park position P
- start the engine

In addition, they may operate vehicle equipment and become trapped. There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

WARNING

If persons (particularly children) are exposed to heat or cold for a prolonged period, there is a risk of serious or even fatal injuries. Never leave persons (particularly children) unattended in the vehicle.

WARNING

If the child restraint system is placed in direct sunlight, the parts could become very hot. Children could be suffer burns by touching these parts, in particular on the metallic parts of the child restraint system. There is a risk of injury.

If you and your child leave the vehicle, always make sure that the child restraint system is not in direct sunlight. Cover it with a blanket, for example. If the child restraint system has been exposed to direct sunlight, leave it to cool down before securing the child in it. Never leave children unattended in the vehicle.

To provide better protection to children younger than twelve years old and under 1.50 m tall, smart recommends always observing the following:

- Secure children only in a child restraint system that is appropriate for the age, weight and size of the child and that is recommended and suitable for use in smart vehicles. Make sure you observe the instructions for correct use of the child restraint system.
- Only use the following securing systems with the child restraint systems:
 - the seat belt system
 - the ISOFIX or i-Size securing rings
 - the Top Tether anchorages
- The manufacturer's child restraint system installation instructions.
- The warning labels in the vehicle interior and on the child restraint system.

 **WARNING**

If the child restraint system is incorrectly fitted on the seat position suitable for this purpose, it cannot perform its intended protective function. In the event of an accident, sharp braking or a sudden change in direction, the child may not be held securely. There is an increased risk of serious or even fatal injuries.

Observe the manufacturer's installation instructions and the correct use for the child restraint system. Make sure that the entire surface of the child restraint system is resting on the seat surface. Never place objects under or behind the child restraint system, e.g. cushions. Only use child restraint systems with the original cover designed for them. Only replace damaged covers with genuine covers.

 **WARNING**

If the child restraint system is fitted incorrectly or is not secured, it can come loose in the event of an accident, heavy braking or a sudden change in direction. The child restraint system could be thrown about, striking vehicle occupants. There is an


increased risk of injury, possibly even fatal.

Always fit child restraint systems properly, even if they are not being used. Make sure that you observe the child restraint system manufacturer's installation instructions.

 **WARNING**

Child restraint systems or their securing systems that have been damaged or subjected to a load in an accident cannot perform their intended protective function. In the event of an accident, sharp braking or a sudden change in direction, the child may not be held securely. There is an increased risk of serious or even fatal injuries.

Immediately replace child restraint systems that have been damaged or subjected to a load in an accident. Have the child restraint securing systems checked in a qualified specialist workshop before fitting a child restraint system again.

-  Use the care products approved by smart to clean the child restraint systems recommended by smart. Further information can be obtained at a qualified specialist workshop.

Also, always observe the detailed information below:

- When fitting a child restraint system on the front-passenger seat, observe the notes on child restraint systems on the front-passenger seat (▷ page 45).
- Notes on attaching suitable child restraint systems (▷ page 47).
- Notes on recommended child restraint systems (▷ page 49).
- Instructions and safety notes on disabling and enabling the front-passenger front airbag (▷ page 44).
- Notes on seat belts (▷ page 36).

ISOFIX and i-Size child seat securing systems

Notes on ISOFIX and i-Size child seat securing systems

WARNING

For ISOFIX or i-Size child restraint systems, where the child is secured using the integrated seat belt of the child restraint system, the permissible gross weight of the child and the child restraint system is 33 kg.

If the child together with the child restraint system weighs more than 33 kg, ISOFIX or i-Size child restraint systems with integrated seat belt no longer offer sufficient protection. ISOFIX or i-Size child seat securing systems may be overloaded and will not be able to restrain the child, for example, in the event of an accident. This poses an increased risk of injury or even fatal injury.

If the child together with the child restraint system weighs more than 33 kg, only use ISOFIX or i-Size child restraint systems with which the child is secured with the vehicle seat belt. Also secure the child restraint system with the Top Tether belt, if available.

- Always observe the specifications for the weight of the child restraint system:
 - in the installation and operating instructions of the manufacturer of the child restraint system which is used
 - on a label on the child restraint system, if available

Check regularly that the maximum permissible gross weight of child and child restraint system is still being maintained.

When fitting a child restraint system, be sure to observe the manufacturer's installation instructions and the instructions for correct use of the child restraint system.

ISOFIX and i-Size are standardised securing systems for special restraint systems. ISOFIX child restraint systems are approved in accordance with ECE R44, i-Size child

restraint systems are approved in accordance with ECE R129.

Only child restraint systems that comply with the ECE R44 standard may be attached to the ISOFIX securing rings. ISOFIX child restraint systems approved in accordance with ECE R44 and i-Size child restraint systems approved in accordance with ECE R129 can be attached to i-Size securing rings.

ISOFIX child restraint systems approved in accordance with ECE R44 and i-Size child restraint systems approved in accordance with ECE R129 can be attached to i-Size securing rings.

If you are using an ISOFIX or an i-Size child restraint system on the front-passenger seat and the child is not secured using the seat belt of the front-passenger seat, the belt warning may be activated (> page 37).

To deactivate the belt warning for the front-passenger, proceed as follows:

- ▶ Insert the seat belt tongue into the buckle before the child restraint system is fitted to the front-passenger seat.
- ▶ Then fit the ISOFIX child restraint system to the front-passenger seat (with seat belt fastened).

Make sure that the seat belt does not become damaged.



Symbol for attaching an ISOFIX child restraint system



P91_20-2391-31

Symbol for attaching an i-Size child restraint system

Attaching ISOFIX and i-Size child seat securing systems

WARNING

For ISOFIX or i-Size child restraint systems, where the child is secured using the integrated seat belt of the child restraint system, the permissible gross weight of the child and the child restraint system is 33 kg.

If the child together with the child restraint system weighs more than 33 kg, ISOFIX or i-Size child restraint systems with integrated seat belt no longer offer sufficient protection. ISOFIX or i-Size child seat securing systems may be overloaded and will not be able to restrain the child, for example, in the event of an accident. This poses an increased risk of injury or even fatal injury.

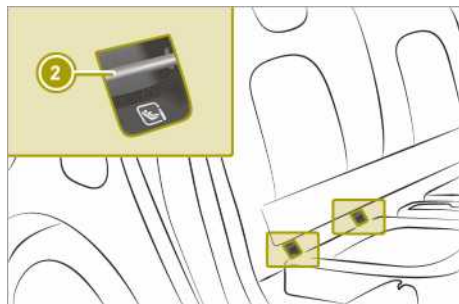
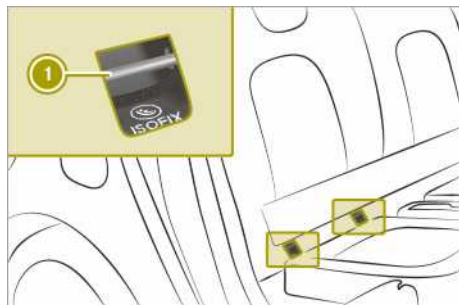
If the child together with the child restraint system weighs more than 33 kg, only use ISOFIX or i-Size child restraint systems with which the child is secured with the vehicle seat belt. Also secure the child restraint system with the Top Tether belt, if available.

- Always observe the specifications for the weight of the child restraint system:
 - in the installation and operating instructions of the manufacturer of the child restraint system which is used
 - on a label on the child restraint system, if available

Check regularly that the maximum permissible gross weight of child and child restraint system is still being maintained.

When fitting a child restraint system, be sure to observe the manufacturer's installation instructions and the instructions for correct use of the child restraint system.

Before driving the vehicle, make sure that the ISOFIX or i-Size child restraint system is engaged correctly in both ISOFIX or i-Size securing rings.



- ▶ Install the ISOFIX child restraint system on both ISOFIX securing rings ① or i-Size securing rings ②.

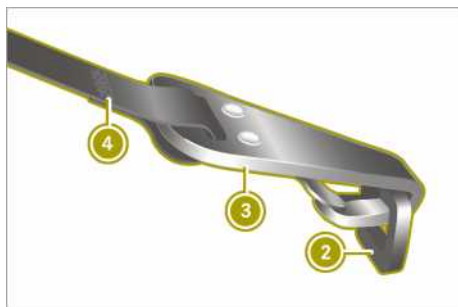
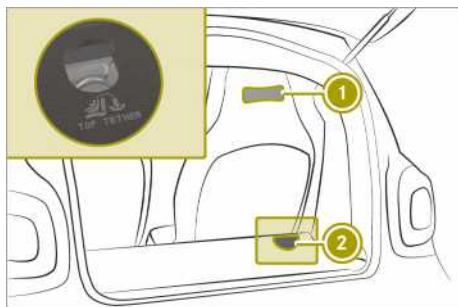
or

- ▶ Install the i-Size or ISOFIX child restraint system on both i-Size securing rings ②.

Securing Top Tether

Top Tether can reduce the risk of injury, since it provides an additional connection between the child restraint system secured with ISOFIX or i-Size and the vehicle.

The child restraint system must be equipped with a Top Tether belt.



Top Tether anchorage ② is fitted to the luggage compartment floor.

- ▶ Fit the ISOFIX or i-Size child restraint system with Top Tether. Always comply with the child restraint system manufacturer's installation instructions when doing so.
- ▶ Route Top Tether belt ④ back over the head restraint, keeping it as central as possible, into the luggage compartment through loop ①.
- ▶ Hook Top Tether hook ③ of Top Tether belt ④ into Top Tether anchorage ②. Lift up the carpet a little if necessary. Ensure that:
 - Top Tether hook ③ is hooked into Top Tether anchorage ② as shown.
 - Top Tether belt ④ is not twisted.
- ▶ Tension Top Tether belt ④. Always comply with the child restraint system manufacturer's installation instructions when doing so.

Disabling/enabling the front-passenger front airbag

⚠ WARNING

If the PASSENGER AIRBAG OFF indicator lamp is lit, the front-passenger front airbag is disabled. It will not be deployed in the event of an accident and cannot perform its intended protective function. A person in the front-passenger seat could then, for example, come into contact with the vehicle's interior, especially if the person is sitting too close to the dashboard. This poses an increased risk of injury or even fatal injury.

In this case the front-passenger seat may not be used. You may only transport a child on the front-passenger seat if they are seated in a suitable rearward or forward-facing child restraint system. Always observe the information about suitable positioning of the child restraint system in this Owner's Manual as well as the child restraint system manufacturer's installation instructions.

⚠ WARNING

If you secure a child in a rearward-facing child restraint system on the front-passenger seat and the PASSENGER AIRBAG ON indicator lamp is lit, the front-passenger front airbag can deploy in the event of an accident. The child could be struck by the airbag. This poses an increased risk of injury or even fatal injury.

Make sure that the front-passenger front airbag has been disabled. The PASSENGER AIR BAG OFF indicator lamp must be lit. NEVER use a rearward-facing child restraint on a seat protected by an ACTIVE AIRBAG in front of it; DEATH or SERIOUS INJURY to the child can occur.

If the PASSENGER AIR BAG OFF indicator lamp remains off and/or the PASSENGER AIR BAG ON indicator lamp is lit, do not fit a rearward-facing child restraint system to the front-

passenger seat. For more information, see "Problems with automatic front-passenger airbag deactivation" (▷ page 181).

WARNING

If you secure a child in a forward-facing child restraint system on the front-passenger seat and you position the front-passenger seat too close to the dashboard, in the event of an accident, the child could:

- come into contact with the vehicle's interior if the PASSENGER AIR BAG OFF indicator lamp is lit, for example
- be struck by the airbag if the PASSENGER AIR BAG ON indicator lamp is on.

This poses an increased risk of injury or even fatal injury.

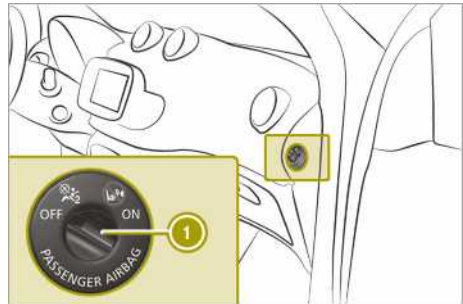
Move the front-passenger seat as far back as possible. Always make sure that the shoulder belt strap is correctly routed from the vehicle belt outlet to the shoulder belt guide on the child restraint system. The shoulder belt strap must be routed forwards and downwards from the vehicle belt outlet. If necessary, adjust the front-passenger seat accordingly. Additionally, always observe the information on suitable positioning of the child restraint system in this Owner's Manual in addition to the child restraint system manufacturer's installation instructions.



Symbol for a rearward-facing child restraint system

If you use a rearward-facing child restraint system on the front-passenger seat, you


must disable the front-passenger front airbag.




Airbag-off switch ① for manually enabling and disabling the front-passenger front airbag is in the dashboard on the front-passenger side.


► Push in front-passenger airbag-off switch ① beyond the point of resistance.

► **To disable the front-passenger front airbag:** turn airbag-off switch ① anti-clockwise.

The PASSENGER AIR BAG OFF  indicator lamp on the overhead control panel lights up and stays on when the ignition is switched on (▷ page 39).

► **To enable the front-passenger front airbag:** turn airbag-off switch ① clockwise.

The PASSENGER AIR BAG ON  indicator lamp on the overhead control panel lights up and stays on when the ignition is switched on (▷ page 39).

The front-passenger airbag is enabled when the ignition is switched on unless the front-passenger front airbag has been manually disabled. If the front-passenger front airbag is disabled and the ignition is switched on, the PASSENGER AIR BAG OFF  indicator lamp in the overhead control panel (▷ page 39) lights up permanently.

Child restraint systems on the front-passenger seat

Notes on child restraint systems

If you secure a child in a child restraint system on the front-passenger seat, always observe the information on "Disabling the front-passenger front airbag" (▷ page 44).

You avoid risks when you:

- enable or disable the front-passenger front airbag correctly.
- position the child restraint system favourably.



A warning notice is located on the front-passenger sun visor.

WARNING

If you secure a child in a child restraint system on the front-passenger seat and the PASSENGER AIR BAG OFF indicator lamp is off, the front-passenger front airbag can deploy in the event of an accident. The child could be struck by the airbag. This poses an increased risk of injury or even fatal injury.

Make sure that the front-passenger front airbag has been disabled. The PASSENGER AIR BAG OFF indicator lamp must be lit.

NEVER use a rearward-facing child restraint on a seat protected by an ACTIVE AIRBAG in front of it; DEATH or SERIOUS INJURY to the child can occur.

Always observe the notes on transporting children safely (▷ page 40).

Notes on rearward and forward facing child restraint systems



Symbol for a rearward-facing child restraint system

If you secure a child in a rearward-facing child restraint system on the co-driver's seat, you must always make sure that the front-passenger front airbag is deactivated. This is only the case if the PASSENGER AIR BAG OFF indicator lamp is lit continuously (▷ page 39).

When using a child restraint system on the co-driver's seat you must observe the following:

- move the co-driver's seat as far back as possible.
- the surface of the child restraint system must lie fully on the co-driver's seat cushion.
- the backrest of a forward-facing child restraint system must, as far as possible, rest on the backrest of the co-driver's seat. The child restraint system must not touch the roof or be subjected to a load by the head restraint.
- adjust the angle of the backrest appropriately.
- if necessary, remove the head restraint on the front-passenger seat.
- always make sure that the shoulder belt strap is correctly routed from the vehicle belt sash guide to the shoulder belt guide on the child restraint system. The shoulder belt strap must be routed forwards and downwards from the belt sash guide.
- never place objects under or behind the child restraint system, e.g. cushions.

Always comply with the manufacturer's installation and operating instructions for the child restraint system used.

Suitability of the seats for child restraint systems

Notes on attaching suitable child restraint systems

Only child restraint systems that meet the following ECE standards are permitted for use in the vehicle:

- ECE R44
- ECE R129 (i-Size child restraint systems)

Only suitable for use in the vehicles specified which are equipped with three-point seat belts approved in accordance with ECE Regulation No.16 or similar standards.



Label for an ECE R44 compliant child restraint system

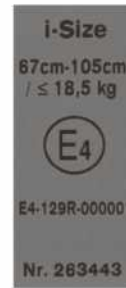
Suitability of the seats for attaching belt-secured child restraint systems

Observe the following notes:

- for certain child restraint systems of weight category II or III there may be limitations for the maximum size setting, e.g. due to possible contact with the roof.
- the child restraint system must not touch the roof or be subjected to a load by the head restraint.
- observe the manufacturer's installation instructions for the child restraint system.

Legend for the table:

- **X**: not suitable for children of this weight category.
- **U**: suitable for child restraint systems in the "Universal" category that are approved for use in this weight category.



Label for an ECE R129 compliant child restraint system

ISOFIX or i-Size child restraint systems in the following "Universal" category may be used on seats marked U, UF, IUF or i-U in accordance with the tables on the suitability of the seats for attaching child restraint systems.

Semi-universal child restraint systems are indicated by the text "Semi-universal" on the approval label. Use is only permitted if the vehicle and the seat are listed in the child restraint system manufacturer's vehicle model list.

- **UF**: suitable for forward-facing child restraint systems in the "Universal" category that are approved for use in this weight category.
- **L**: suitable for semi-universal child restraint systems according to the table in the "Overview of recommended child restraint systems" (▷ page 49) or if the vehicle and the seat are listed in the child restraint system manufacturer's vehicle model list.

Weight categories	Front-passenger front air-bag is enabled	Front-passenger front air-bag deactivated ⁶
Group 0 : up to 10 kg	X	U, L
Group 0+ : up to 13 kg	X	U, L
Group I : 9 to 18 kg	UF, L	U, L
Group II : 15 to 25 kg	UF, L	U, L
Group III : 22 to 36 kg	U, L	U, L

Suitability of the seats for attaching ISOFIX child restraint systems

Observe the following notes:

- for certain child restraint systems of weight category II or III there may be limitations for the maximum size setting, e.g. due to possible contact with the roof.
- the child restraint system must not touch the roof or be subjected to a load by the head restraint.
- observe the manufacturer's installation instructions for the child restraint system.

Legend for the table:

- **X**: not suitable for an ISOFIX child restraint system in this weight category.
- **IUF**: suitable for a forward-facing ISOFIX child restraint system in the "Universal" category in this weight category.
- **IL**: suitable for ISOFIX child restraint systems in the table in the "Overview of recommended child restraint systems" (▷ page 49) or if the vehicle and the seat are listed in the child restraint system manufacturer's vehicle model list.

Weight category		Size categories	Equipment	Front-passenger front airbag is enabled	Front-passenger front airbag deactivated ⁷
Carry cot		F	ISO/L1	X	X
		G	ISO/L2	X	X
0	up to 10 kg up to approximately 6 months	E	ISO/R1	X	IL
	0+	up to 13 kg	E	ISO/R1	X
up to approximately 15 months		D	ISO/R2	X	IL

⁶ The vehicle is fitted with automatic front-passenger front airbag deactivation. The PASSENGER AIR BAG OFF indicator lamp must be lit.

⁷ The vehicle is fitted with automatic front-passenger front airbag deactivation. The PASSENGER AIR BAG OFF indicator lamp must be lit.

Weight category		Size categories	Equipment	Front-passenger front airbag is enabled	Front-passenger front airbag deactivated ⁷
		C	ISO/R3	X	IL
I	9 kg to 18 kg between approximately 9 months and 4 years	D	ISO/R2	X	IL
		C	ISO/R3	X	IL
		B	ISO/F2	IUF	IUF
		B1	ISO/F2X	IUF	IUF
		A	ISO/F3	IUF	IUF

Suitability of the seats for attaching i-Size child restraint systems

Observe the following notes:

- for certain child restraint systems of weight category II or III there may be limitations for the maximum size setting, e.g. due to possible contact with the roof.
- the child restraint system must not touch the roof or be subjected to a load by the head restraint.
- observe the manufacturer's installation instructions for the child restraint system.

Legend for the table:

- **X**: not suitable for an i-Size child restraint system in this weight category.
- **i-U**: suitable for a forward or rearward-facing i-Size child restraint system of the "Universal" category.
- **i-UF**: suitable for a forward-facing i-Size child restraint system of the "Universal" category".

	Front-passenger front airbag is enabled	Front-passenger front airbag IS deactivated ⁸
i-Size child restraint system	i-UF	i-U

Overview of recommended child restraint systems

The smart fortwo is equipped with a manual front-passenger front airbag deactivation system.

- ▶ Before using a rearward-facing child restraint on the front-passenger seat, disable the front-passenger airbag (▷ page 44).

⁷ The vehicle is fitted with automatic front-passenger front airbag deactivation. The PASSENGER AIR BAG OFF indicator lamp must be lit.

⁸ The vehicle is fitted with automatic front-passenger front airbag deactivation. The PASSENGER AIR BAG OFF indicator lamp must be lit.

Recommended child restraint systems for attaching with the vehicle seat belt

Weight categories	Manufacturer	Type	Approval number (E1 ...)	Order number (A 000 ...) ⁹
Category 0: up to 10 kg up to approximately 6 months	Britax Römer	BABY SAFE plus II	04 301146	970 36 00
				970 57 00
Category 0+: up to 13 kg up to approximately 15 months	Britax Römer	BABY SAFE plus II	04 301146	970 36 00
				970 57 00
Category I: 9 kg up to 18 kg between approximately 9 months and 4 years	Britax Römer	DUO PLUS	04 301133	970 37 00 970 58 00
Category II/III: 15 kg up to 36 kg from approximately 4 years to 12 years	Britax Römer	KIDFIX	04 301198	970 38 00 970 59 00
	Britax Römer	KIDFIX XP	04 301304	970 61 00

Recommended ISOFIX child restraint systems for the "Universal"/"Semi-Universal" category

Weight categories	Size category	Manufacturer	Type	Approval number (E1 ...)	Order number ⁹
Category 0+: up to 13 kg	E	Britax Römer	BABY SAFE plus	04 301146	B6 6 86 8224
Category I: 9 kg up to 18 kg	B1	Britax Römer	DUO PLUS	04 301133	A 000 970 37 00
					A 000 970 58 00

i You can obtain further information about the correct child restraint system from a smart centre.

Further related subjects:

- Notes on child restraint systems on the front-passenger seat (▷ page 45).
- Notes on attaching suitable child restraint systems (▷ page 47).

Pets in the vehicle

WARNING

If you leave animals unsupervised or unsecured in the vehicle, they may press buttons or switches, for instance.

In this way, animals may:

- activate vehicle equipment and become trapped, for example
- switch systems on or off and thereby endanger other road users


Furthermore, unsecured animals may be flung around inside the vehicle in the event of an accident or abrupt steering or braking manoeuvre, and thereby injure vehicle occupants. There is a risk of accident and injury.

Never leave animals unattended in the vehicle.

Always secure animals properly when driving, for instance with a suitable pet carrier.

Driving safely

Driving safety system limitations

-  Make sure you have suitable tyres, so that assistance systems and driving safety systems can work as effectively as possible.


If you fail to adapt your driving style or if you are inattentive, the driving safety systems can neither reduce the risk of accident nor override the laws of physics. Driving safety systems are merely aids designed to assist driving. You are responsible for the distance to the vehicle in front, for vehicle speed and for braking in good time. Always adapt your driving style to suit the prevailing road, weather and traffic conditions and maintain a safe distance from the vehicle in front. Drive carefully.

For safety reasons, smart recommends that you only use snow chains that have been specially approved for your vehicle by smart. Further information can be obtained at a

smart centre or a qualified specialist workshop.

Braking with ABS (Anti-lock Braking System)

ABS regulates brake pressure in such a way that the wheels do not lock when you brake. This allows you to continue steering the vehicle when braking.

When you switch on the ignition, the  warning lamp in the instrument cluster lights up. It goes out after the engine is started.

ABS works from a speed of about 6 km/h, regardless of road-surface conditions. ABS intervenes in the case of slippery road surfaces, even when you only brake gently.

- ▶ **To brake while ABS intervenes:** continue to depress the brake pedal with force until the braking situation is over.
- ▶ **To make a full brake application:** depress the brake pedal with full force.

WARNING

If ABS is faulty, the wheels could lock when braking. The steerability and braking characteristics may be severely impaired. Additionally, further driving safety systems are deactivated. There is an increased danger of skidding and accidents.

Drive on carefully. Have ABS checked immediately at a qualified specialist workshop.

Using Active Brake Assist

Useful information

With the help of the radar sensor system, Active Brake Assist can calculate the distance of your vehicle to the vehicle travelling in front.

If for several seconds, the distance to the vehicle ahead is insufficient for the speed you are driving at, Active Brake Assist alerts the driver visually.

If a risk of collision is detected, Active Brake Assist alerts the driver both visually and acoustically. In addition, Active Brake Assist

prepares the vehicle for a possible emergency braking manoeuvre.

In particularly critical situations Active Brake Assist may brake autonomously. In this case, Active Brake Assist continues to alert the driver both visually and acoustically.

Please note

WARNING

Active Brake Assist cannot always clearly identify objects and complex traffic situations.

In these cases, Active Brake Assist may:

- warn or brake for no reason
- not issue a warning
- not brake

There is a risk of an accident.

Always pay careful attention to the traffic situation and do not rely on Active Brake Assist alone. Be prepared to brake or manoeuvre if necessary.

WARNING

Active Brake Assist does not react:

- to persons, bicycles, motorcycles or animals
- to approaching vehicles
- to cross traffic
- on bends

As a result, Active Brake Assist cannot intervene in all critical situations. There is a risk of an accident.

Always pay careful attention to the traffic situation and be prepared to brake.

WARNING

Severe jolting, for example in the case of a collision, may cause the radar sensors to be misaligned. The function of Active Brake Assist is then impaired.

There is a risk of an accident.

Deactivate Active Brake Assist. Have Active Brake Assist checked at a qualified specialist workshop.

The following requirements must also be fulfilled:


- the selector lever is in position **D**.
- the parking brake is released.
- the driving speed is within the suitable speed range.

Detection can be restricted under the following conditions:

- the vehicle is new or service work has been carried out on the system. In this case, observe the information on running-in the vehicle
- the radio sensors are dirty or covered (> page 160)
- in heavy rain or snow
- there is interference from other radar sources, e.g. in multi-storey car parks
- the vehicle travelling in front is narrow, e.g. a motorcycle
- the vehicle travelling in front is travelling on a different line


Autonomous braking can be cancelled by briefly depressing the accelerator pedal.


If the brake lamps are inoperative, deactivate Active Brake Assist.

 Observe the notes on "Limitations of the driving safety systems" (> page 51).

Distance warning and forward collision warning with autonomous braking function

Method of operation

If the distance maintained to the vehicle ahead is insufficient for the speed you are driving at, the  warning lamp lights up.

If Active Brake Assist detects a risk of collision while driving, the  warning lamp lights up and a warning tone sounds. If the driver depresses the brake pedal fast, the braking pressure may be increased to a full brake application.

The autonomous braking function may intervene if the driver does not react to the forward collision warning.

When driving at speeds of more than 30 km/h, the forward collision warning may issue a warning in the following situations:

Situation	Speed you are travelling
Vehicles travelling ahead	30 - 140 km/h
Vehicles coming to a standstill	30 - 140 km/h
Stationary vehicles	30 - 80 km/h
Other objects or crossing vehicles	No warning possible

When driving at speeds of more than 30 km/h, the autonomous braking function may intervene in the following situations:

Situation	Speed you are travelling
Vehicles travelling ahead	30 - 140 km/h
Vehicles coming to a standstill	30 - 140 km/h
Stationary vehicles	No intervention possible
Other objects or crossing vehicles	No intervention possible

Activating/deactivating Active Brake Assist

Active Brake Assist is automatically activated when you start the engine.

Monochrome display: activating/deactivating Active Brake Assist using the on-board computer (▷ page 102).

Colour display: activating/deactivating Active Brake Assist using the on-board computer (▷ page 103).

Driving with ESP®

If ESP® detects that the vehicle is deviating from the direction desired by the driver, one or more wheels are braked to stabilise the vehicle.



ESP® supports the driver when pulling away on wet or slippery roads. ESP® can also stabilise the vehicle during braking. ESP® comprises ETS (Electronic Traction System) and Crosswind Assist.

ETS brakes the drive wheels individually if they spin. This enables you to pull away and accelerate on slippery surfaces, for example if the road surface is slippery on one side.

Strong crosswind gusts can impair the road-holding of your vehicle when driving straight ahead.

Crosswind Assist reduces these impairments. Crosswind assist is active at vehicle speeds above 70 km/h when driving straight ahead or cornering gently.

If ESP® intervenes, pull away carefully and adapt your driving style to the prevailing road and weather conditions.

If the  warning lamp goes out before beginning the journey, ESP® is active. If ESP® intervenes, the  warning lamp flashes in the instrument cluster.

WARNING

If ESP® is malfunctioning, ESP® is unable to stabilise the vehicle. In addition, other driving safety systems are switched off. This increases the risk of skidding and an accident.

Drive on carefully. Have ESP® checked at a qualified specialist workshop.

Information on EBD (Electronic Brake-force Distribution)

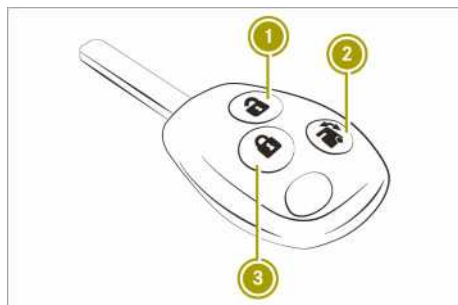
EBD monitors and controls the brake pressure on the rear wheels to improve driving stability while braking.

WARNING

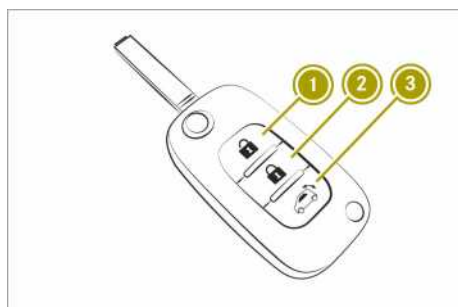
If EBD is malfunctioning, the rear wheels can lock, e.g. under full braking. This increases the risk of skidding and an accident.

You should therefore adapt your driving style to the different handling characteristics. Have the brake system checked at a qualified specialist workshop.

Understanding functions of the key



- ① Unlocks the vehicle
- ② **smart fortwo coupé:** Opens the upper tailgate (press and hold)
- ② **smart fortwo cabrio:** Opens the soft top (press and hold)
- ③ Locks the vehicle



- ① Unlocks the vehicle
- ② Locks the vehicle
- ③ **smart fortwo coupé:** Opens the upper tailgate (press and hold)
- ③ **smart fortwo cabrio:** Opens the soft top (press and hold)

▶ **To lock centrally:** press the button. The turn signals flash once.

ⓘ After unlocking, open the vehicle within approximately 2 minutes to prevent it from locking itself and priming the anti-theft alarm system again.

▶ **To unlock and open the upper tailgate (smart fortwo coupé):** press and hold the or button.

▶ **To open the soft top to the B-pillar (smart fortwo cabrio):** press and hold the or button.

▶ **To lock centrally:** press the button. The turn signals flash twice.

▶ **To activate the double-lock function (only for England):** press the button twice. The turn signals flash twice long and three times short

Opening the door

▶ Press the button on the key.

▶ Open the door.

ⓘ After unlocking, open the vehicle within approximately two minutes to prevent it from locking itself and priming the anti-theft alarm system again.

Correct driver's seat position

⚠ WARNING

You could lose control of the vehicle while driving if you:

- adjust the driver's seat, steering wheel or mirror
- fasten the seat belt.

There is a risk of an accident.

Adjust the driver's seat, steering wheel or mirror and fasten the seat belt before starting the engine.



Observe the following rules on the correct driver's seat position:

- the driver must be as far away from the driver's airbag as possible (> page 38).
- the driver must be wearing seat belt ③ properly.

- the driver must be able to depress the pedals properly.
- the driver must be able to move their legs freely.
- the driver must be able to reach steering wheel ① with their arms slightly bent.
- the driver must be able to see all the displays in the instrument cluster clearly.
- move seat backrest ② to an almost vertical position.
- sit in a normal upright position.
- the seat belt must fit snugly across your body.
- the seat belt must be routed across the middle of your shoulder.
- the seat belt must be routed in your pelvic area across the hip joints.
- adjust the rear-view and exterior mirrors so that the driver has a good view of the road and traffic.

Adjusting the seats

Please note

WARNING

If children adjust the seats, they could become trapped, especially if they are unattended. There is a risk of injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

WARNING

If the driver's seat is not correctly engaged, it could unexpectedly move while driving. This could cause you to lose control of the vehicle. There is a risk of an accident.

Always ensure that the driver's seat is engaged before starting the vehicle.

WARNING

When adjusting a seat, you or another vehicle occupant could become trapped by the guide rail of the seat, for instance. There is a risk of injury.

Make sure that no one has any part of their body within the sweep of the seat when adjusting it.

WARNING

The seat belt does not offer the intended level of protection if you have not moved the backrest to an almost vertical position. When braking or in the event of an accident, you could slide underneath the seat belt and sustain abdomen or neck injuries, for example. This poses an increased risk of injury or even fatal injury.

Adjust the seat properly before beginning your journey. Always ensure that the backrest is in an almost vertical position and that the shoulder section of your seat-belt is routed across the centre of your shoulder.

WARNING

The steering wheel may move unexpectedly if you adjust it while driving. This could cause you to lose control of the vehicle. There is a risk of an accident.

Make sure that the steering wheel is locked before driving off. Never unlock the steering wheel when the vehicle is in motion.


WARNING

You could lose control of the vehicle while driving if you:

- adjust the driver's seat, steering wheel or mirror
- fasten the seat belt.

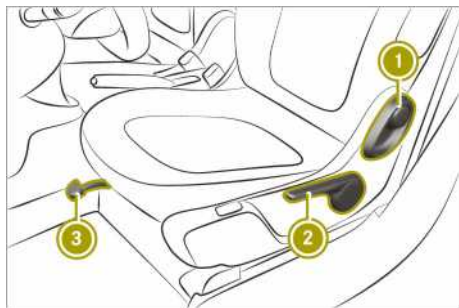
There is a risk of an accident.

Adjust the driver's seat, steering wheel or mirror and fasten the seat belt before starting the engine.

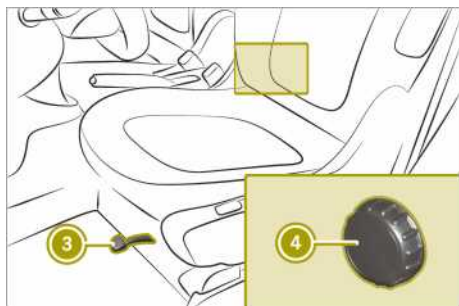
 Make sure that there are no objects in the footwell under or behind the seats when moving the seats back. There is a risk that the seats and/or the objects could be damaged.

Observe the safety notes on "Airbags" (▷ page 38) and "Children in the vehicle" (▷ page 40).

Adjusting the seat fore-and-aft position



Seat with a lever



Seat with a handwheel

To adjust the seat fore-and-aft position, the seat belt must not be fastened.

- ▶ Lift lever ③.
- ▶ Slide the seat forwards or backwards. The seat engages audibly.

Adjusting the seat height (seat with a lever only)

- ▶ Pull handle ② up or push it down several times.

Adjusting the seat backrest (seat with a lever)

- ▶ Pull lever ① forwards.
- ▶ At the same time, move the backrest forwards or backwards.

Adjusting the seat backrest (seat with a handwheel)

- ▶ Turn handwheel ④ forwards or backwards.

Adjusting the steering wheel

⚠ WARNING

The steering wheel may move unexpectedly if you adjust it while driving. This could cause you to lose control of the vehicle. There is a risk of an accident.

Make sure that the steering wheel is locked before driving off. Never unlock the steering wheel when the vehicle is in motion.

⚠ WARNING

You could lose control of the vehicle while driving if you:

- adjust the driver's seat, steering wheel or mirror
- fasten the seat belt.

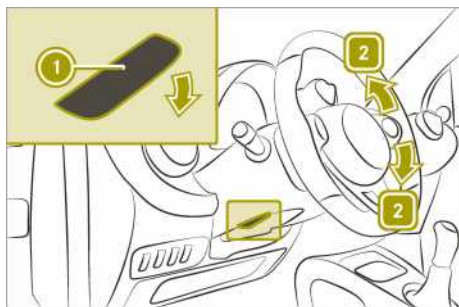
There is a risk of an accident.

Adjust the driver's seat, steering wheel or mirror and fasten the seat belt before starting the engine.

⚠ WARNING

Children could become trapped by the steering wheel if they adjust it. There is a risk of injury.

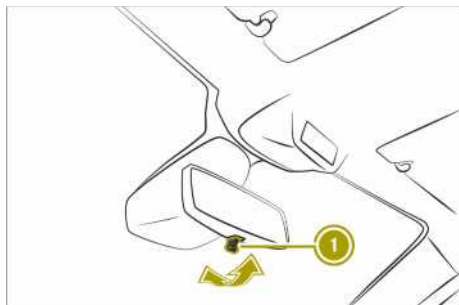
When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.



- ▶ Fold down lever ①.
- ▶ Set desired steering wheel height ②.
- ▶ Fold up lever ①.
- ▶ Check that the steering column is locked.

Adjusting the mirrors

Adjusting the interior mirror



- ▶ Move the interior mirror up, down, left or right.

Manually setting the interior mirror to anti-dazzle mode

- ▶ Fold lever ① forwards.

Understanding automatic anti-dazzle mode of interior mirror

Please note

⚠ WARNING

Electrolyte may escape if the glass in an automatic anti-dazzle mirror breaks. The electrolyte is harmful and causes irritation. It must not come into contact with your skin, eyes, respiratory organs or clothing or be swallowed. There is a risk of injury.

If you come into contact with the electrolyte, observe the following:

- Rinse off the electrolyte from your skin immediately with water.
- Immediately rinse the electrolyte out of your eyes thoroughly with clean water.
- If the electrolyte is swallowed, immediately rinse your mouth out thoroughly. Do not induce vomiting.
- If electrolyte comes into contact with your skin or hair or is swallowed, seek medical attention immediately.
- Immediately change out of clothing which has come into contact with electrolyte.
- If an allergic reaction occurs, seek medical attention immediately.

Useful information

The interior mirror automatically goes into anti-dazzle mode if simultaneously:

- the ignition is switched on
- incident light from headlamps hits the sensor in the interior mirror

The interior mirror does not go into anti-dazzle mode if reverse gear is engaged or if the interior lighting is switched on.

Adjusting the exterior mirrors manually

⚠ WARNING

You could lose control of the vehicle while driving if you:

- adjust the driver's seat, steering wheel or mirror
- fasten the seat belt.

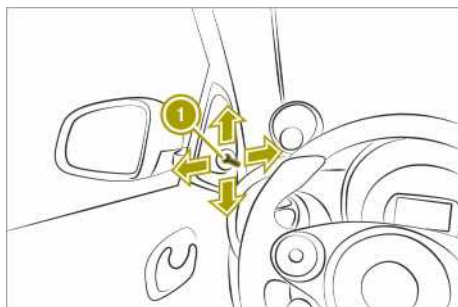
There is a risk of an accident.

Adjust the driver's seat, steering wheel or mirror and fasten the seat belt before starting the engine.

⚠ WARNING

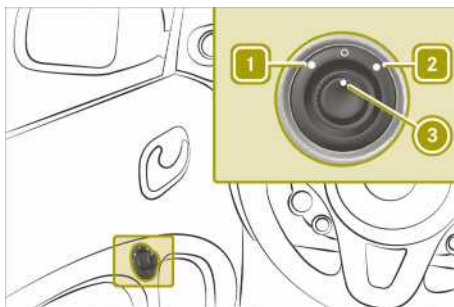
The exterior mirrors reduce the size of the image. Objects visible in the mirrors are closer than they appear. You could misjudge the distance from road users driving behind you when changing lanes, for instance. There is a risk of an accident.

You should therefore always look over your shoulder to determine the actual distance from road users driving behind you.



- Move lever ① up, down, left or right.

Adjusting the exterior mirrors electrically



In order to adjust the exterior mirrors electrically, the ignition must be switched on.

- To select the left or right exterior mirror: turn control ③ left ① or right ②.
- To adjust the exterior mirrors: move control ③ up, down, left or right.

Starting the engine

Please note

⚠ WARNING

If children are left unsupervised in the vehicle, they can:

- open doors and endanger other persons or road users
- climb out and be injured by the traffic
- operate vehicle equipment and, for example, trap themselves.

Children could also set the vehicle in motion, for example by:

- releasing the parking brake
- shifting the automatic transmission out of park position **P**
- starting the engine.

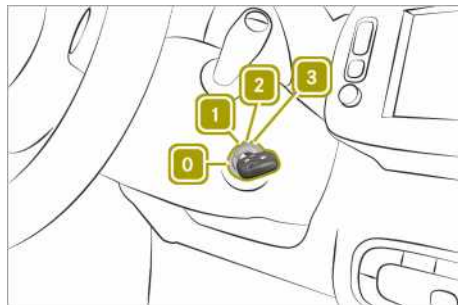
There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle. Always keep the key out of reach of children.

⚠ WARNING

If you attach heavy or large objects to the key, the key could be unintentionally turned in the ignition lock. This could cause the engine to be switched off. There is a risk of an accident.

Do not attach any heavy or large objects to the key. Remove any bulky keyrings before inserting the key into the ignition lock.



- 0** To insert the key into the ignition lock
- 1** To switch on the power supply
- 2** To switch on the ignition
- 3** To start the engine

Automatic transmission

- ▶ Turn the key to position **3**.
The **READY** indicator appears in the instrument cluster. A tone sounds.
- ▶ Shift out of transmission position **P** or **N**.

Pulling away

Please note

⚠ WARNING

Objects in the driver's footwell can impede pedal travel or block a pedal which is depressed. This jeopardises safe operation of the vehicle. There is a risk of an accident.

Stow all objects in the vehicle safely, so that they cannot reach the driver's footwell. Make sure the floor mats and carpets are properly secured so that they cannot slip and obstruct the pedals. Do not lay several floor mats or carpets on top of one another.

⚠ WARNING

Unsuitable footwear can hinder correct usage of the pedals, e.g.:

- shoes with thick soles
- shoes with high heels
- slippers

There is a risk of an accident.

Wear suitable footwear to ensure correct usage of the pedals.

WARNING

If you switch off the ignition while driving, safety-relevant functions are only available with limitations, or not at all. This could affect, for example, the power steering and the brake boosting effect. You will require considerably more effort to steer and brake. There is a risk of an accident. Do not switch off the ignition while driving.

Note the following when pulling away:

- Do not drive with the parking brake applied.
- Use caution when pulling away on slippery surfaces.
- Do not allow tyres to spin.
- Depress the brake pedal and keep it depressed.
- Press the release button on the selector lever.
- Shift the gear selector lever to position **D** or **R**.

Using the parking brake

Please note

WARNING

If the parking brake has not been fully released when driving, the parking brake can:

- overheat and cause a fire
- lose its hold function.

There is a risk of fire and an accident. Release the parking brake fully before driving off.

WARNING

If you must brake the vehicle with the parking brake, the braking distance is considerably longer and the wheels could

lock. This increases the risk of skidding and an accident.

Only use the parking brake to brake the vehicle when the service brake is faulty. Do not apply the parking brake too firmly. If the wheels lock, release the parking brake until the wheels begin turning again.

WARNING

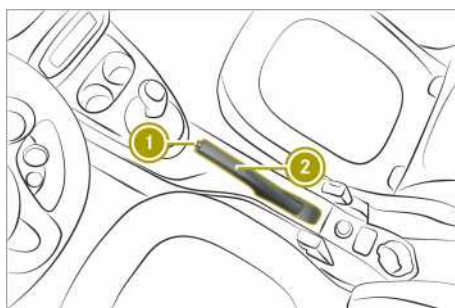
If you leave children unattended in the vehicle, they may be able to set the vehicle in motion if, for example, they:

- release the parking brake
- shift the automatic transmission out of park position **P**
- start the engine

In addition, they may operate vehicle equipment and become trapped. There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

Applying the parking brake



- ▶ Pull parking brake **2** upwards.

The brake lights do not light up when you brake the vehicle with the parking brake.

Releasing the parking brake

- ▶ depress the brake pedal and keep it depressed.
- ▶ Press release button **1** on parking brake **2** and move the parking brake down to the stop.

Hill start assist

WARNING

After a while, hill start assist no longer holds the vehicle and it may roll away. There is a risk of an accident and injury. Therefore, quickly move your foot from the brake pedal to the accelerator pedal. Never leave the vehicle when it is held by hill start assist.

Hill start assist keeps the vehicle in place when driving uphill as soon as the brake pedal is released.

Hill start assist is only active in the following situations:

- when pulling away on an uphill slope
 - when the parking brake is released
 - the transmission is not in position **N**
 - ESP® is functioning correctly.
- Release the brake pedal.
The vehicle is then held for about one second.
- Pull away.

Automatic transmission

Please note

WARNING

When the engine is switched off, the automatic transmission shifts into neutral position **N**. The vehicle may roll away. There is a risk of an accident.

Always shift to parking position **P** before switching off the engine. Secure the parked vehicle against rolling away by applying the parking brake.

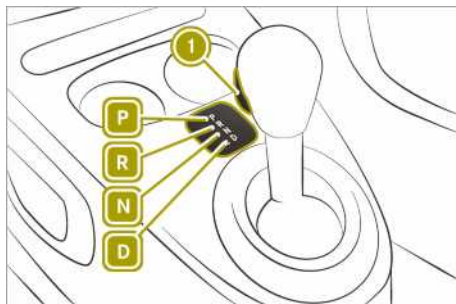
Transmission position display

- I** Only shift into transmission positions **P**, **R** or **N** when the vehicle is stationary. Otherwise, you may damage the transmission.

The following transmission positions are available:

- **P** Park position
Position **P** should not be used to brake the vehicle when parking. To secure the vehicle, apply the parking brake in addition to shifting to transmission position **P**.
- **R** Reverse gear
- **N** Neutral
No power is transmitted from the engine to the drive wheels.
- **D** Drive

Changing the transmission position



- P** Park position with parking lock
- R** Reverse gear
- N** Neutral
- D** Drive

The ignition must be switched on in order to shift the transmission to positions **P**, **N** or **R**. To shift the transmission from position **P**, you must also depress the brake pedal.

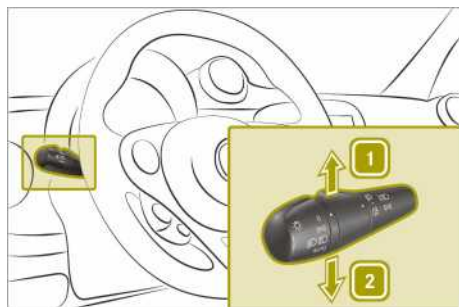
- Press release knob ①.
- Shift the selector lever to the desired transmission position.

Maximum acceleration (kickdown)

To reach maximum acceleration, use kickdown:

- Depress the accelerator pedal beyond the pressure point.
- Ease off the accelerator pedal once the desired speed is reached.

Using the turn signals



The ignition must be switched on in order to use the turn signals.

- ▶ To indicate: press the combination switch in the direction of arrow **1** (right) or **2** (left) past the point of resistance.
- ▶ To indicate briefly: press the combination switch briefly to the point of resistance. The turn signal flashes three times.

Acoustic presence indicator

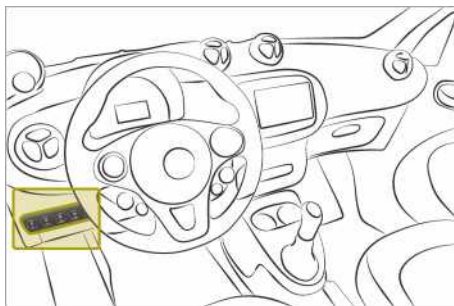
Useful information

Vehicles with an electric motor generate much less driving noise than vehicles with internal combustion engines. As a result, the vehicle may not be heard by other road users in certain situations.



In order to allow your vehicle to be heard when it is moving at slow speeds, a sound generator installed in the vehicle produces a specific noise at speeds between 0 and 30 km/h. This function is called the acoustic presence indicator. This helps other road users, particularly pedestrians and cyclists, to hear your vehicle better. The acoustic presence indicator can also be heard in the vehicle interior.

The volume of the acoustic presence indicator depends on the engine speed. The faster you accelerate, the louder the sound is. At speeds of over 30 km/h, the sound is switched off. Above this speed, the driving noise naturally created by the vehicle is typically sufficient for the vehicle to be heard in good time by other road users.

Deactivating/activating the acoustic presence indicator



The acoustic presence indicator is automatically activated each time the ignition is started.

- ▶ Press the  switch. If the acoustic presence indicator is deactivated, the LED on the  switch lights up.

Radar-based recuperation

Only for instrument cluster with colour display:

The "Radar-based recuperation" function adapts the vehicle's rate of recuperation to current traffic conditions. It activates itself automatically as soon as the accelerator pedal is released. There are five levels up to the maximum value for optimum recuperation and distance to the vehicle ahead. The maximum value can vary depending on the charge status of the battery and the battery temperature.

Radar sensors measure the distance to and the speed of a vehicle ahead. The shorter the distance to the vehicle ahead, the greater the recuperation. When recuperation is high, the brake lamps also light up. The current level of recuperation is not shown in the power display (> page 64).


Radar-based recuperation is not active in the following cases:




- the radar sensor system is malfunctioning
- the connection to the radar is interrupted
- Active Brake Assist is deactivated
- ECO mode is switched on

- the vehicle speed is too low
- the transmission is in position **R** or **N**

Radar-based recuperation is switched off when ECO mode is activated.

On-board computer with colour display: the

 symbol in the display indicates the status of radar-based recuperation:

-  lights up white: switched on, not active
-  lights up green: switched on, active
-  is not displayed: Active Brake Assist is deactivated or the radar sensor is malfunctioning

On-board computer with colour display: radar-based recuperation is switched on and off in the on-board computer (▷ page 103).

Observe the notes on safe driving (▷ page 51).

Driving economically

Notes on economical driving

In order to save energy, with smart electric drive a part of the kinetic energy is recuperated and stored in the high-voltage battery. When the driver releases the accelerator pedal, the vehicle decelerates.

In the following cases, the vehicle does not decelerate, or only decelerates to a limited extent, when the accelerator pedal is released:

- the gear lever is in position **D** and the vehicle is rolling backwards
- the gear lever is in position **R** and the vehicle is rolling forwards

On steep slopes, the vehicle may not be held at all or only be held to a limited degree.

In the following cases recuperation is restricted:

- the high-voltage battery is fully charged or too cold
- the power electronics or motor has overheated

Recommendations for driving economically:

- accelerate moderately
- observe the power availability display (▷ page 64)

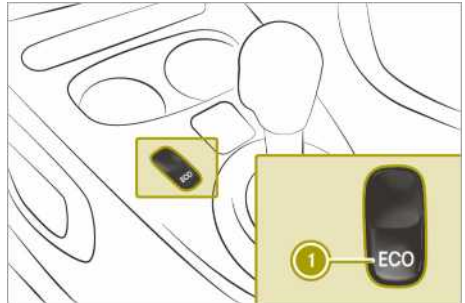
- drive with care
- use the air conditioning and the electrical consumers sparingly
- have maintenance work carried out at the specified service intervals

You can use ECO mode in order to save more energy.

ECO mode has the following characteristics:

- reduced torque and significantly reduced power. This supports a particularly efficient, steady driving style. The speed is reduced to approx. 110 km/h.
- the performance of the air-conditioning and heating systems is reduced
- the maximum available recuperation is activated
- reduced acceleration
- the "radar-based recuperation" function is switched off

To increase acceleration when in ECO mode, depress the accelerator pedal beyond the pressure point.



Switching ECO mode on and off

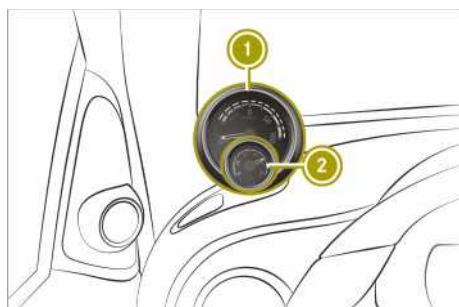
- ▶ Press button ①.

If the energy-saving function is activated, the **ECO** display is shown in the on-board computer.

The energy-saving function is switched off when the ignition is restarted.

Power and charge level display

Useful information



- ① Power display
- ② Charge level display

Power display ① and charge level display ② can be adjusted to the left or right. The charge level display lights up when the vehicle is unlocked.

Power display

! Do not hang any objects on the power display.

This could cause the dashboard clock to be torn out of its anchorage point and be severely damaged.

Power display ① contains two areas:

- Area to the right of 0
The current power that the high-voltage battery provides is shown here. 100% corresponds to the peak performance of the high-voltage battery.
- Area to the left of 0
The vehicle's level of recuperation in over-run mode and when braking is shown here.

The LED ring in power display ① shows the power output available.

If the needle for power display ① is in the "OFF" position, the vehicle is not ready to drive because:

- the ignition is switched off
- the gear lever has not been moved to position **N** or **P** to start the drive system
- the charging cable is still connected to the vehicle socket

- there is insufficient power available from the high-voltage battery
- there is a malfunction in the vehicle's high-voltage electrical system

If the drive system has been started, the needle of power display ① is in position "0". The **READY** indicator appears in the instrument cluster. A tone sounds. The vehicle is ready for driving.

Charge level display

! Do not hang any objects on the charge level gauge.

This could cause the charge level gauge to be torn out of its anchorage point and be damaged.

Charge level display ② displays the charge status of the high-voltage battery as a percentage.

The high-voltage battery has reached the reserve level in the following cases:

- the **Battery Reserve Level** message appears in the display
- charge level display ② is in the red area

i Charge the high-voltage battery when the charge falls below 20%.

Understanding the eco score display in the on-board computer

Useful information

The eco score display provides information on how to drive economically.

A higher percentage indicates a more economical driving style.

The percentage of the eco score display is only calculated after a short distance. If the ignition remains switched off for longer than four hours, the eco score display will be reset.

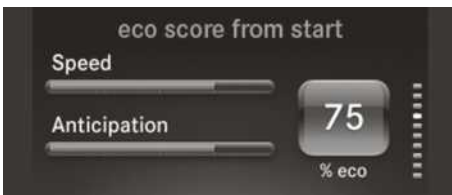
Monochrome display



The percentage of the eco score display increases when you:

- accelerate with moderation
- avoid unnecessary acceleration and deceleration

Colour display



The percentage in the eco score display is calculated using the following categories:

- **Speed:** the value increases when driving at low speeds.
- **Anticipation:** the value increases when unnecessary acceleration and deceleration is avoided.

Using the eco score display in the smart Media-System

Calling up the eco score menu

- ▶ Select **Vehicle** > **eco score**.

Evaluating the current trip

- ▶ Select **Current trip**.
The following rating information and values appear:

- Bar graphs for **accelerate**, **anticipatory** and **shift**
- Bar graphs for **Speed** and **Anticipation**
- Distance covered
- Total eco score as a percentage

Saving the current trip

- ▶ Select **Current trip** > **Save**.
- ▶ Select the category under which you want to save the trip.

The values for the current trip will be added to the category selected and the current trip will be reset. In the instrument cluster, the trip computer values will be returned to "From reset".

The values for the current trip will be added to the category selected and the current trip will be reset. In the instrument cluster, the values for the "From start" trip computer and eco score display will be reset.

Comparing the current trip with the saved trips from a category





- ① Last trip saved in this category
- ② Average value for the category
- ③ Best trip in the category

- ▶ Select **Current trip** > **+** > **Compare**.
- ▶ Select category.
A comparison of the values for the current trip with the values of the selected category appears.
- ▶ Select the comparison value ①, ② or ③.
The current trip is compared to the respective comparison value from the category.

Resetting the current trip data

- ▶ Select **Current trip > Reset**.
- ▶ Select **Yes**.
In the instrument cluster, the trip computer values will be returned to "From reset".
- In the instrument cluster, the values for the "From start" trip computer and eco score display will be reset.

Activating/deactivating eco score after a trip

- ▶ To activate: select **Current trip >  > Show eco score after trip**.
- ▶ To deactivate: select **Current trip >  > Hide eco score after trip**.

Displaying eco score for saved trips in a category

- ▶ Select **Vehicle > eco score > My preferred trips**.
- ▶ Select category.
eco score contains the following comparison values for each category:
 - Summary
 - Last value
 - Average value
 - Best value

The following types of evaluations are available for the **Last trip saved** category:

- Summary
- Detailed report

Renaming a category

At least one trip must be stored in the respective category.

- ▶ Select **Vehicle > eco score > My preferred trips >  > Rename this category**.

Resetting the eco score of one category

At least one trip must be stored in the respective category.

- ▶ Select **Vehicle > eco score > My preferred trips >  > Reset this category**.

Braking correctly

Please note

WARNING


The braking system can overheat if you leave your foot on the brake pedal while driving. This increases the braking distance and could even cause the braking system to fail. There is a risk of an accident.

Never use the brake pedal as a footrest. Do not simultaneously depress both the brake pedal and the accelerator pedal while driving.

The vehicle decelerates as soon as you release the accelerator pedal. This aids recuperation as the motor is used as a generator and charges the high-voltage battery.

Braking on steep downhill gradients

Observe the following rules when driving on downhill gradients:

- do not move the selector lever to position 
- if recuperation is restricted, also brake at intervals

Braking on wet road surfaces

There may be a delayed brake response when driving on wet roads, after driving through a car wash or after driving through deep water.

- ▶ Maintain a greater distance to the vehicle in front.
- ▶ Brake more firmly.

Braking on salt-treated roads

When driving on salt-treated roads, a layer of salt may form on the brake discs and pads. This increases the vehicle's braking distance.

- ▶ In order to prevent any salt build-up, apply the brakes occasionally while paying attention to the traffic conditions.
- ▶ Brake carefully at the end of the journey and when starting the next journey.
- ▶ Maintain a greater distance to the vehicle in front.

Driving on wet roads

Aquaplaning

Depending on driving style and tyre tread depths, aquaplaning can occur on the road. Adapt your driving style as follows:

- ▶ Reduce the speed.
- ▶ Brake carefully.
- ▶ Avoid sudden steering movements.
- ▶ Avoid tyre ruts.

Fording

! Bear in mind that vehicles travelling in front or in the opposite direction create waves. This may cause the maximum permissible water depth to be exceeded.

These notes must be observed under all circumstances. You could otherwise damage the engine, the electronics or the transmission.

Observe the following when driving through standing water:

- ▶ Do not drive through water that is higher than the lower edge of the vehicle body.
- ▶ Drive at walking pace.

Winter driving

- ▶ Before the start of winter, have the vehicle checked at a qualified specialist workshop.
- ▶ Use winter tyres and, if applicable, snow chains.
- ▶ Drive carefully and avoid sudden acceleration, turning and braking on slippery road surfaces.
- ▶ Do not use cruise control.

- ▶ If the vehicle skids, take corrective steering actions to counteract the movement.
- ▶ If the vehicle skids, shift the transmission to position **N**.
- ▶ Do not use the outside temperature display as a way to determine if conditions are icy.
- ▶ Observe the road surface.

Lane Keeping Assist

Please note

WARNING

Lane Keeping Assist cannot always clearly detect lane markings.

In such cases, Lane Keeping Assist can:

- issue an unnecessary warning
- not issue a warning

There is a risk of an accident.

Always pay particular attention to the traffic situation and keep within the lane, especially if Lane Keeping Assist alerts you.

WARNING

The Lane Keeping Assist warning does not return the vehicle to the original lane. There is a risk of an accident.

Always steer, apply the brakes or accelerate the vehicle yourself, especially if Lane Keeping Assist alerts you.

Lane Keeping Assist issues an acoustic and visual warning when a vehicle unintentionally leaves the lane.

Lane Keeping Assist uses a camera which is located on the windscreen behind the rear-view mirror.

Lane Keeping Assist does not keep your vehicle in its lane. The driver is responsible for driving the vehicle in a safe manner and staying within the lane.



Lane Keeping Assist could be impaired or fail to respond under the following conditions:



- poor visibility
- strong glaring light
- dirty windscreen in the camera area


- unclear or broken lane markings
- very narrow and winding roads
- highly variable shade conditions on the road



When the turn signal is set, warnings are suppressed for a certain period of time. No warning is given in the following situations:

- when crossing a lane marking quickly
- at speeds below 70 km/h

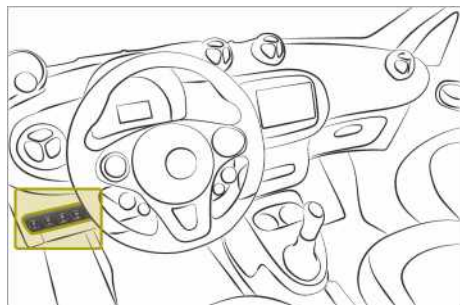
On-board computer with monochrome display: the  and  symbols in the display indicate the status of Lane Keeping Assist:



- : speed is below 70 km/h or lanes are not detected due to external causes. No warning is given when the vehicle leaves the lane.
- : speed is above 70 km/h and the system is able to detect lane markings. A warning is given if the vehicle unintentionally leaves the detected lane.

On-board computer with colour display: The  symbol in the display indicates the status of Lane Keeping Assist:

-  lights up white: speed is below 70 km/h or lanes are not detected due to external causes. No warning is given when the vehicle leaves the lane.
-  lights up green: speed is above 70 km/h and the system is able to detect lane markings. A warning is given if the vehicle unintentionally leaves the detected lane.

Activating and deactivating Lane Keeping Assist



- ▶ Press the  switch. When Lane Keeping Assist is deactivated, the LED on the  switch lights up.

On-board computer with colour display: the display also shows a message.

When the ignition is restarted, the last setting of Lane Keeping Assist is retained.

Cruise control and limiter

Please note

WARNING

If you call up the stored speed and this differs from your current speed, the vehicle will accelerate. If you do not know the stored speed, the vehicle can accelerate unexpectedly. There is a risk of an accident.

Before you call up the stored speed, pay attention to traffic conditions. If you do not know the stored speed, store the desired speed again.

Cruise control is used in order to drive at a constant speed for a prolonged period. The limiter helps to avoid exceeding a stored speed.

The driver is responsible for driving the vehicle in a safe manner, controlling the vehicle speed and braking in good time.

If there is a change of drivers, inform the new driver of the speed stored.

The two driver assist systems require the following:

- favourable weather and good visibility
- good road and traffic conditions

The cruise control and limiter systems do not brake automatically.

- reduce the vehicle speed by applying the brakes

Speed regulation is cancelled when the following occur:

- braking (including the parking brake)
- ESP® intervention

On downhill gradients or when accelerating briefly, cruise control may interrupt speed

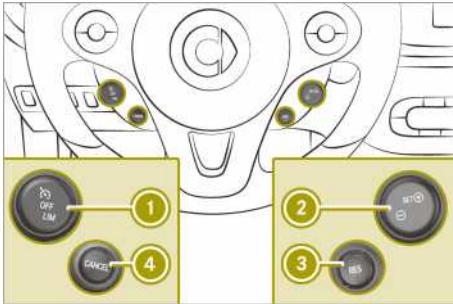
regulation. Afterwards, the set speed is applied again.


On downhill slopes, the limiter can exceed the set speed. In this case, the stored speed flashes in the display and a warning tone sounds.

Cruise control is ready for use at speeds above 30 km/h. With the limiter, speeds of 30 km/h and over can be set as the maximum speed.


Cruise control and limiter cannot be activated at the same time.

Activating cruise control or the limiter



- ▶ Press top (cruise control) or bottom (limiter) of button ①. The  (cruise control) or **LIM** (limiter) button appears in the instrument cluster display.

Storing the current speed

- ▶ Press **SET +** button ②.
 - Limiter:** the stored speed appears next to the **LIM** symbol in the instrument cluster display.
 - Cruise control:** the stored speed appears next to the  symbol in the instrument cluster display.

Adjusting the stored speed

- ▶ Press (+) or (-) button ② until the desired speed is reached.

Interrupting cruise control and the limiter


- ▶ Press **CANCEL** button ④. The stored speed can be accessed again later.

The stored speed is deleted when the engine is switched off.

Calling up the stored speed

- ▶ Press **RES** button ③.
- ▶ **Cruise control:** release the accelerator pedal.

Deactivating cruise control or the limiter

- ▶ Press button ① to OFF centre position. The  or **LIM** symbol in the instrument cluster display goes out. The stored speed is deleted.

The stored speed is deleted when the engine is switched off.

Charging the high-voltage battery

Please note

DANGER

The vehicle's high voltage electrical system is under high voltage. If you modify components in the vehicle's high-voltage electrical system or touch damaged components, you may be electrocuted. The components in the vehicle's high-voltage electrical system may be damaged in an accident, although the damage is not visible. There is a risk of fatal injury.

Do not touch any high-voltage components after an accident and never modify the vehicle's high-voltage electrical system. Have the vehicle towed away after an accident and the vehicle's high-voltage electrical system checked by a qualified specialist workshop.

 **WARNING**

In the event of a vehicle fire, the internal pressure of the high-voltage battery could exceed a critical value. In this case, flammable gas escapes through a vent valve in the vehicle's underbody. The gas can ignite. There is a risk of injury.

Leave the danger area immediately. Secure the danger area at a suitable distance, whilst observing legal requirements.

 **DANGER**

Connecting the charging cable to the mains supply via incorrectly installed mains sockets or by means of adapters, extension cables or similar could cause a fire or an electric shock. There is a risk of fatal injury.

To avoid hazardous situations, observe the following:

- Only connect the charging cable to mains sockets:
 - which have been properly installed and
 - which have been inspected by a qualified electrician
- For safety reasons, only use the charging cables supplied with the vehicle, or charging cables which have been approved for use with this vehicle.
- Never use a damaged charging cable.
- Do **not** use:
 - extension cables
 - extension reels
 - multiple sockets
- Never use socket adapters to connect the charging cable to the mains socket. The only exception being if the adapter has been tested and approved by the manufacturer for charging the high-voltage battery of an electric vehicle.
- Observe the safety notes in the operating instructions for the socket adapter.

 **DANGER**

Connecting the charging cable to the wallbox via an incorrectly installed wallbox or by means of adapters, extension cables or similar could cause a fire or an electric shock. There is a risk of fatal injury.

To avoid such risks, observe the following:

- Only connect the charging cable to a wallbox:
 - which has been properly installed and
 - has been inspected by a qualified electrician
- For safety reasons, only use charging cables which have been tested and approved for charging the high-voltage battery of an electric vehicle.
- Never use damaged charging cables.
- Do not connect the charging cable to an amplifier.
- Do not extend the charging cable.
- Never use an adapter.
- Observe the safety notes in the operating instructions for the wallbox.

 **DANGER**

Charging the high-voltage battery with a charging cable that does not function correctly could cause a fire or an electric shock. There is a risk of fatal injury!

To avoid such risks, observe the following:

- Ensure that there are no fluids or foreign objects in the charging cable connector or on the charging cable socket before connecting the charging cable connector and the charging cable coupling.
- Do not place the charging cable in water, fluids or snow.
- Check the charging cable for faults, e.g. for damage to the charging cable connector and the charging cable socket as well as for cuts or tears in the cable insulation.

In cases of damage, contact a qualified specialist workshop.

- Check the charging cable connector and the charging cable coupling for rust or corrosion.

In cases of damage due to rust or corrosion, do not charge the high-voltage battery and contact a qualified specialist workshop.

DANGER

The high-voltage battery charging process involves high voltage. If you use the charging cable, the charging cable socket or the charging cable connector incorrectly during the charging process, it could cause a fire or you could receive an electric shock. There is a risk of fatal injury!

To avoid such risks, observe the following:

- Do not pull out the charging cable connector or the charging cable socket during the charging process.
- Do not charge the high-voltage battery in temperatures of over 50 °C and below -40 °C.
- Do not drive over charging cable connector.
- Avoid sharp impacts which could damage the insulating protective cover.
- Do not pull on the charging cable.
- Do not touch the charging cable in thunder and lightning.
- Do not handle the charging cable connector and the charging cable socket with wet hands.
- Do not use the charging cable for any other purpose than to charge the high-voltage battery.
- Only use the supplied charging cable to charge the high-voltage battery.
- If you notice an unusual odour develop, or notice smoke or burn marks, stop

charging immediately and contact a qualified specialist workshop.

- After charging the high-voltage battery, store the charging cable in the charging cable bag and keep the charging cable out of reach of children and animals.
- Check the maximum rating of the fuses of the vehicle which is charged when stationary.
- Check whether the external mains supply has a sufficient fuse in the building.

DANGER

If prior to usage the charging cable is not prepared correctly, it could cause a fire or an electric shock. This poses an increased risk of injury or even fatal injury.

To avoid such risks, observe the following:

- Before using the charging cable for the first time, remove the adhesive tape which holds the cable together.
- Unwind the charging cable fully before every charging process.
- Ensure that the charging cable is not twisted. Otherwise, the charging cable may overheat and the cable covering may be damaged.
- Do not insert any objects which conduct electricity into the charging cable connector or the charging cable socket.
- Do not make any changes or modifications to the charging cable.

Since the vehicle's high-voltage electrical system is under high voltage, observe the following:

- do not tamper with high-voltage components or the orange cables of the vehicle's high-voltage electrical system
- never touch the high-voltage components or the orange cables of the high-voltage electrical system in a vehicle which has been involved in an accident

- never touch any damaged components or the damaged orange cables of the vehicle's high-voltage electrical system
- do not remove the covers of the high-voltage electrical system components that are marked with a yellow warning sticker

For safety reasons, only use the charging cable which is supplied with the vehicle or has been approved by smart for this vehicle.

Do not clean the vehicle whilst charging.

Useful information

Method of operation

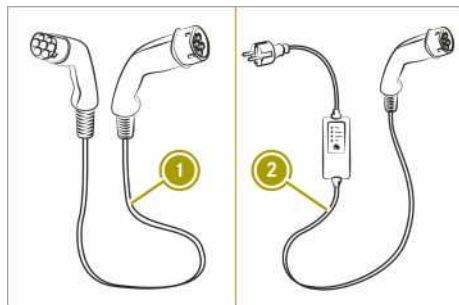
The vehicle is equipped with a high-voltage battery for driving. The high-voltage battery stores the energy needed to operate the electric motor and releases it again.

The electric motor uses energy stored in the high-voltage battery for pulling away and accelerating.

In overrun mode, kinetic energy is converted into electrical energy by recuperation and stored in the high-voltage battery.

In addition to recuperation, the high-voltage battery can be charged as follows:

- with the suitable charging cable at a mains socket while the vehicle is stationary
- with the suitable charging cable at a wall-box while the vehicle is stationary
- with the suitable charging cable at a charging station while the vehicle is stationary



- ① Charging cable for charging at a charging station or wallbox
- ② Charging cable for charging at a mains socket

The different versions of charging cables are distinguished by their charging cable connectors. Charging cables which are charged at a mains socket also have controls.

The options listed for charging a high-voltage battery are not available in all countries.

The high-voltage battery can be charged in a nominal voltage range from 100 V to 480 V with a charging cable at a charging station or wallbox.

- ⓘ If possible only charge the high-voltage battery when the charge is below 80%. Charge the high-voltage battery at the latest when the charge falls below 20%.

Discharged high-voltage battery

The high-voltage electrical system switches off if the high-voltage battery is completely discharged. This protects the high-voltage battery from exhaustive discharge.

- ⓘ Switching the ignition on and then off can reactivate the high-voltage electrical system temporarily. The vehicle can then be parked safely.

Do not leave the vehicle with a discharged or almost fully discharged high-voltage battery for longer than 14 days. You can check the charge status in the charge level display (> page 64).

Extreme outside temperatures

The efficiency of the high-voltage battery is temperature-dependent and is significantly reduced at low or high temperatures. In addition, the electrolytes used may freeze at very low temperatures.

The LED ring in the power output display shows the power output available (> page 64).

Energy consumption and range

The available energy in the high-voltage battery is basically reduced by the following factors:

- low outside temperatures
- operating the air-conditioning system or heating
- switching on electrical consumers

Leaving the vehicle parked for an extended period at low outdoor temperatures without charging it can lead to the following:

- high-voltage battery output is significantly reduced
- charge times can be longer
- range can be significantly reduced

In extreme cases, it may not be possible to start the vehicle as a result. You should therefore always ensure that the high-voltage battery is fully charged or that the charging cable is connected when parking the vehicle for an extended period of time at low outside temperatures.

As the high-voltage battery ages, the capacity of the high-voltage battery will diminish over the battery's lifetime. This means that the maximum range and the maximum acceleration are reduced.

Battery care

Observe the following notes on battery care:

- avoid storing or transporting the vehicle in high temperatures over a long period (e.g. container transport).
- connect the vehicle to a power supply when parking it for an extended period of time.
- Temperatures below -25 °C for more than seven days can cause irreversible damage to the vehicle due to frost damage.

Terms of use

Observe the information on exceptions and limitations in the warranty documentation and in the Service Booklet.

Voltage surge protector

! Overvoltage in the mains supply can damage the vehicle. The vehicle is therefore equipped with a device which protects it from overvoltage in the mains supply. This device may be triggered during severe thunderstorms, for example, and may lead to the building's circuit breaker being tripped and an interruption in the power supply. These functions protect the vehicle. After the building's circuit breaker is switched on again, the charging process resumes automatically. Following

an interruption in the power supply without the building's circuit breaker being tripped, it may take up to ten minutes for charging to resume automatically.

After the device has triggered, switch the building's fuse unit on again. Otherwise, the charging process will not resume.

Heat generated by the charging cable and charging cable connector

Charging cables and charging cable connectors may heat up during the charging process at a power socket.

In the following cases, the degree of heating is within the permissible limits:

- the mains supply and charging cable infrastructure are intact
- the instructions for handling the charging cable and control panel of the charging cable are observed

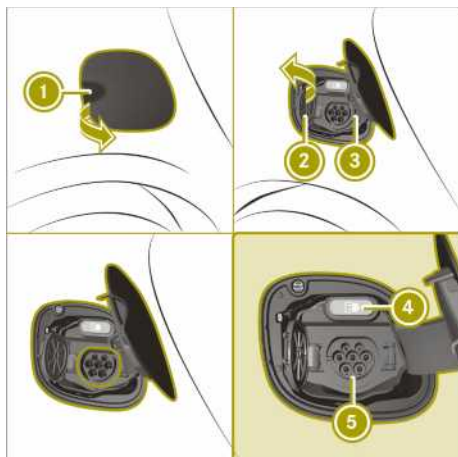
If heating up beyond the permissible limits occurs, have the mains supply infrastructure checked.

Disposing of a charging cable

Do not dispose of a charging cable with household rubbish, give it to a suitable recycling service. Abide by the potential legal requirements for recycling.

Understanding the vehicle socket


Vehicle socket overview



- ① Charge socket flap
- ② Socket cap
- ③ Locking mechanism
- ④ Indicator lamp
- ⑤ Vehicle socket

Indicator lamp on the vehicle socket

When the indicator lamp on the vehicle socket lights up, this means the following:

Indicator lamp 	
Flashes green slowly	High-voltage battery is charging.
Lights up green	High-voltage battery is fully charged.
Flashes orange slowly	Vehicle waiting for charging to start.
Flashes orange	Vehicle is paused from charging.
Flashes red quickly	A malfunction occurred during charging.

Charging the battery at a charging station or wall box

Charging stations without communications functionality

Charging stations without communications functionality must be activated before charging, e.g. by using an RFID card. Observe the notes provided by the charging station operator.

Charging stations with communication capabilities (Plug&Charge)

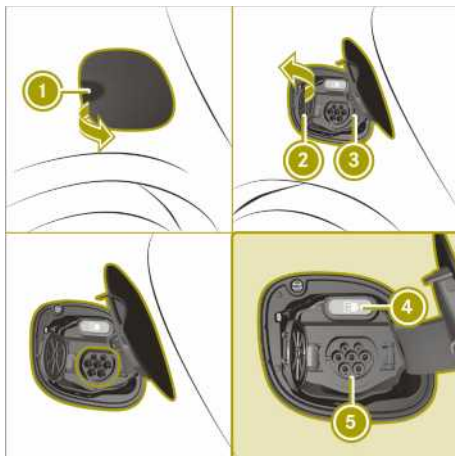
If the vehicle is connected to a charging station with communication capabilities, information and technical parameters are exchanged so that the charging process can be started without additional activation. This function is called "Plug&Charge".

Due to the data transfer, it may take up to 30 seconds after the charging cable is connected before charging begins.

- i** International Standard ISO 15118 is used for the communication between the vehicle and the intelligent charging station.

A suitable electricity contract is required in order to use "Plug&Charge". To arrange this, contact the charging station operator.

Connecting a charging cable



- ① Charge socket flap
- ② Socket cap

- ③ Locking mechanism
- ④ Indicator lamp
- ⑤ Vehicle socket

▶ **Wallbox without a pre-installed cable or charging station:** before using the charging cable for the first time, remove the adhesive tape, which holds the cable together.

- ▶ Fully unwind the charging cable before charging.
- ▶ Engage transmission position **P**.
- ▶ Turn the key to position **0** in the ignition lock and remove it.
- ▶ Open socket flap ① (▷ page 74).
- ▶ Release locking mechanism ③ on socket cap ②.
Socket cap ② opens.

▶ **Wallbox without a preinstalled cable:** insert the charging cable connector into the wallbox socket to the stop.

- ▶ Insert the charging cable connector into vehicle socket ⑤ to the stop.
The vehicle socket locks audibly.
The high-voltage battery is charged and the **[E]** indicator lamp on the vehicle socket slowly flashes green.

- i** The high-voltage battery is fully charged when the **[E]** indicator lamp on the vehicle socket lights up green.
- i** The vehicle must not be moved during charging. The gear lever cannot be shifted from position **P**.
- i** Depending on the temperature, the engine cooling system and battery cooling system may audibly switch on during the charging process.

Removing the charging cable

The charging cable may be removed when the charging process has completed or has been cancelled.

- !** Always disconnect the charging cable from the vehicle socket first. Disconnecting the charging cable from the stationary socket first could damage the charging cable connector.

- ▶ Press the **[L]** button on the key.
The **[E]** indicator lamp ④ above vehicle socket ⑤ goes out.
Vehicle socket ⑤ unlocks audibly.
- ▶ Disconnect the charging cable within 60 seconds from vehicle socket ⑤. Otherwise, the vehicle will relock the vehicle socket.
The connector locking mechanism on the charging station is opened.
- ▶ Close socket cap ②.
- ▶ Close charge socket flap ①.
- ▶ **Wallbox without a pre-mounted cable or charging station:** if necessary, disconnect the charging cable from the wallbox and stow it in the charging cable bag (▷ page 78).

Understanding the charging cable for mains sockets

Useful information

- !** Only use the charging cable to charge the high-voltage battery. Do not use the charging cable for other purposes. It may otherwise be damaged.

Depending on the vehicle version, the vehicle is equipped with different charging cable versions. Charging cable versions differ in their controls.

Only use a charging cable which is approved by smart for this vehicle.

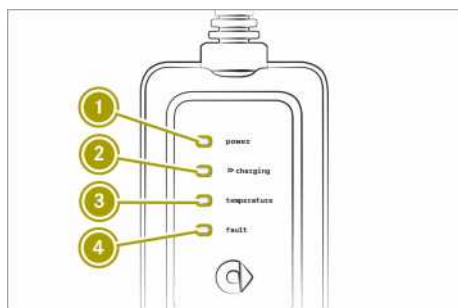
Do not leave the charging cable control panel hanging loose from a mains socket. Otherwise, this could lead to a bad contact with the mains socket and to malfunctions when charging the vehicle.

Never lift or carry the control panel by the charging cable connector or the mains plug.

Only for charging cable version 1: before charging at a mains socket, check the maximum permissible charge current for the corresponding mains socket or building. The maximum value of the charge current is set to the country-specific setting for the supplied charging cable. When charging abroad, the maximum value may exceed that of the country you are in. Observe the regulations specific to the country you are in if charging abroad. Consult a qualified specialist work-

shop if you have questions about charge current settings or a malfunction.

Controls of charging cable version 1



- ① Voltage indicator lamp
- ② Charging process indicator lamp
- ③ Indicator lamp temperature monitor
- ④ Electrical fuse and control system indicator lamp

The indicator lamps on the charging cable indicate the following:

Indicator lamp ①

Lights up white	Voltage is switched on. The high-voltage battery can be charged.
-----------------	--

Indicator lamp ②

Flashes green	High-voltage battery is charging.
---------------	-----------------------------------

Indicator lamp ③

Lights up red	With flashing green indicator lamp ②: the charge output is reduced due to over-temperature.
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Without flashing green indicator lamp ②: charging was terminated due to overtemperature on the charging cable.

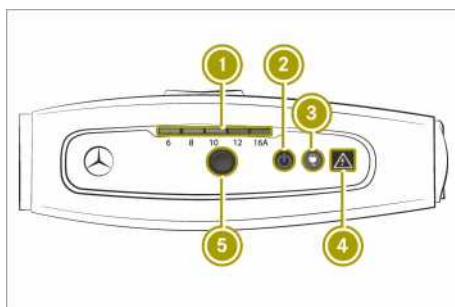
Flashes red	Charging was terminated due to overtemperature on the mains socket.
-------------	---

Indicator lamp ④

Flashes red quickly	An internal malfunction has occurred. The high-voltage battery cannot be charged. The infrastructure has a malfunction. The high-voltage battery cannot be charged.
---------------------	--

If the control element detects a fault current or a malfunction, the charging process is interrupted. The charging process will be resumed automatically when the malfunction has been rectified.

Controls of charging cable version 2



- ① Indicator lamp for charge current setting
- ② Voltage indicator lamp
- ③ Charging process indicator lamp
- ④ Electrical fuse and control system indicator lamp
- ⑤ Button for setting the charge current

The indicator lamps on the charging cable indicate the following:

Indicator lamp ①

Lights up green	Value is set as the desired charging current.
Flashes orange	Depending on the mains socket, the value cannot be set as the desired charging current.

Indicator lamp ②

Lights up green	Voltage is switched on. The high-voltage battery can be charged.
-----------------	--

Indicator lamp ③

Lights up green	High-voltage battery is charging.
Flashes orange	Connection to vehicle has been made.

Indicator lamp ④

Lights up red	The current at the control panel is not correct. The high-voltage battery cannot be charged.
---------------	--

For transportation, wrap the charging cable around the control panel or secure it to the control panel housing.

Setting the charging current (only charging cable version 2)

 **WARNING**

If the charge current draw via a mains socket is too high during the charging process, the external mains supply may overheat. There is a risk of fire.

Before charging, check the maximum permissible charge current available at the location. If necessary, contact a qualified specialist company for assistance.

Adjust your vehicle's settings, if necessary.

- !** If the charge current is too high, the fuse could be tripped or the external mains supply could overheat. Check if the external mains supply is equipped to handle the programmed charge current. If necessary, reduce the programmed charge current or use a different mains socket.

You can only limit the charging current for charging the high-voltage battery with

charging cable version 2. This may protect the mains supply from overloads.

The maximum setting value and the adjustment values may vary from country to country.

The preset default value is the minimum setting. This is the minimum charge current available from the mains supply.

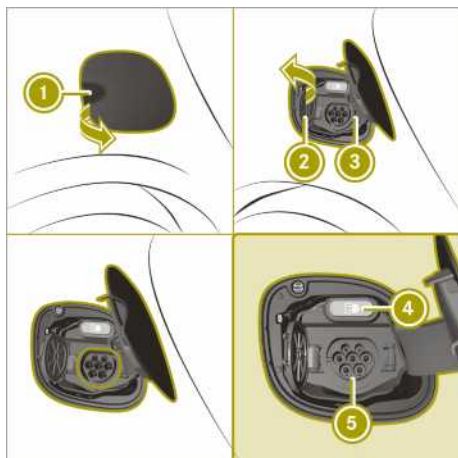
If the charging cable is left connected to the power socket, the currently selected values will be used for the next charging process. If the charging cable is removed from the power socket, the values will be reset to the minimum setting for the next charging process.

- ▶ Check the maximum permissible charge current for the relevant power socket.
- ▶ Insert the mains plug into the mains socket.
You have one minute to set the charge current.
- ▶ Press button ⑤ repeatedly until the indicator lamp in the desired setting lights up green.
The desired value has been set.

- i** After one minute, the charge current can only be set by restarting. To do so, remove the charging cable from the mains supply and reinsert it into the mains socket.

Charging the battery using a mains socket

Connecting a charging cable



- ① Charge socket flap
- ② Socket cap
- ③ Locking mechanism
- ④ Indicator lamp
- ⑤ Vehicle socket

- ▶ Fully unwind the charging cable before charging.
 - ▶ Engage transmission position **P**.
 - ▶ Turn the key to position **0** in the ignition lock and remove it.
 - ▶ Open socket flap ① (▷ page 74).
 - ▶ Release locking mechanism ③ on socket cap ②. Socket cap ② opens.
 - ▶ Insert the mains plug into the mains socket to the stop.
 - ▶ **Only for charging cable version 2:** set the desired charge current.
 - ▶ Insert the charging cable connector into vehicle socket ⑤ to the stop. The vehicle socket locks audibly.
- The high-voltage battery is charged and the **E** indicator lamp on the vehicle socket slowly flashes green.

- i** The high-voltage battery is fully charged when the **E** indicator lamp on the vehicle socket lights up green permanently.

- i** The vehicle must not be moved during charging. The gear lever cannot be shifted from position **P**.

- i** Depending on the temperature, the engine cooling system and battery cooling system may audibly switch on during the charging process.

- i** **Only for charging cable version 2:** if charging the vehicle's high-voltage battery is taking longer than usual, check the maximum charge current settings.

Removing the charging cable

- !** Always disconnect the charging cable from the vehicle socket first. Disconnecting the charging cable from the stationary socket first could damage the charging cable connector.

The charging cable can be removed when the high-voltage battery is completely charged or charging has to be interrupted.

- ▶ Press the **U** button on the key. The **E** indicator lamp ④ above vehicle socket ⑤ goes out. Vehicle socket ⑤ unlocks audibly.
- ▶ Disconnect the charging cable within 60 seconds from vehicle socket ⑤. Otherwise, the vehicle will relock the vehicle socket.
- ▶ Close socket cap ②.
- ▶ Close charge socket flap ①.
- ▶ Remove the charging cable from the mains socket.
- ▶ Stow the charging cable safely in the charging cable bag (▷ page 78).

Storing the charging cable

- !** The charging cable must be stowed in the charging cable bag only to prevent it from being thrown around inside the vehicle.
- ▶ Stow the charging cable in the charging cable bag.

The charging cable bag is located in the boot (▷ page 145).

Switching on the lighting

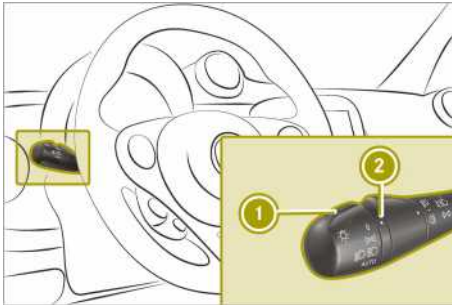
Useful information

The driver must ensure that the light settings match the current weather, light and traffic conditions.

For reasons of safety, smart recommends that you drive with the daytime driving lights or dipped-beam headlamps switched on even during the daytime.

A warning tone sounds if the lights are still on when you leave the vehicle.

In some countries, operation of the headlamps varies due to legal requirements and self-imposed obligations.




- ① Combination switch control
- ② Marking

Activating automatic headlamp mode

WARNING

When the light switch is set to **AUTO**, the dipped-beam headlamps may not be switched on automatically if there is fog, snow or other causes of poor visibility due to the weather conditions such as spray.

There is a risk of an accident.

In such situations, turn the light switch to .



While the engine is running, the light setting is selected automatically according to the brightness of the ambient light. **AUTO** controls the daytime driving lights, side lamps and dipped-beam headlamps. The automatic headlamp feature is only an aid. The driver is responsible for the vehicle's lighting at all times.

- Turn combination switch control ① to the **AUTO** position.

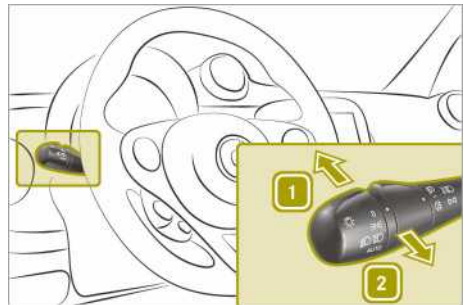
When one or more of the following occurs, the lights are switched off automatically:

- The engine is switched off.
- The driver's door is opened.
- The vehicle is locked.
- The main-beam headlamps are not switched on when the vehicle is stationary.


Switching on the dipped-beam headlamps


- Turn combination switch control ① to the  position. The  indicator lamp lights up in the instrument cluster.

Switching the main-beam headlamps on or off



The engine must be running.

- Turn the combination switch control to the **AUTO** or  position.
- To switch on: press the combination switch in the direction of arrow 1.
- To switch off: move the combination switch back to its original position.

The  indicator lamp in the instrument cluster lights up when the main-beam headlamps are switched on.

Using the headlamp flasher

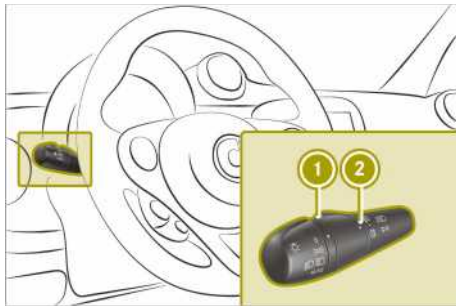
- ▶ Pull the combination switch in the direction of arrow [2].

Switching on the side lamps

- ▶ Turn combination switch control [1] to the [DRL] position.

Switching the foglamps and rear fog-lamp on and off

Only vehicles with front foglamps have the "Foglamps" function.



- ① Combination switch middle ring
- ② Marking

Switch on the ignition and either the side lamps or the dipped beam headlamps in order to switch on the fog lamps.

Start the engine and switch on either the side lamps or dipped beam headlamps in order to switch on the rear foglamp.

- ▶ To switch on or off manually: turn combination switch middle ring [1] to the desired marking:
 - [DRL] Foglamps
 - [RFL] Rear foglamp

After releasing, the combination switch middle ring returns automatically to the neutral position.

The foglamps and rear foglamp also switch off automatically in the following situations:

- the lights are switched off.
- the engine is switched off and the control is in the [AUTO] position.

Using the cornering light function

Only vehicles with the LED & Sensor package are equipped with the cornering light function.

The cornering light function uses the front foglamps to improve the illumination of the road in the direction in which you are turning, enabling better visibility in tight bends, for example.

The following conditions must be fulfilled for the cornering light function to switch on automatically:

- the dipped-beam headlamps are switched on
- the vehicle is moving at less than 40 km/h
- the turn signal is switched on or the steering wheel is turned

Adjusting the lighting

Adjusting the headlamp range

The vehicle load can affect the headlamp range. This can impair visibility, and the headlamps can dazzle oncoming traffic.

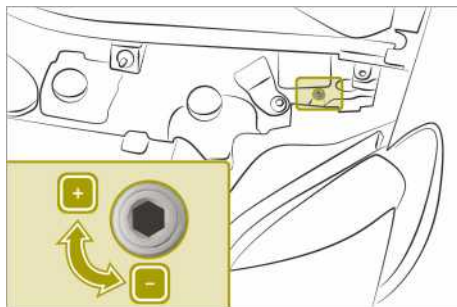


The ignition must be switched on in order to set the headlamp range.

- ▶ Turn headlamp range adjuster [1] to the position which corresponds to the load in your vehicle.
 - [0]: Driver's seat occupied or driver's seat and front-passenger seat occupied
 - [1]: Other loading

Adjusting the dipped-beam headlamps to left-hand and right-hand traffic

The symmetrical dipped-beam headlamps are required when travelling in countries where vehicles are driven on the opposite side of the road to that in which the vehicle is registered. Unlike the asymmetrical dipped-beam headlamps, these headlamps do not dazzle oncoming traffic. Symmetrical dipped-beam headlamps provide less illumination to the edge of the carriageway.



- ▶ Open the service cover.
- ▶ Turn the screws of both headlamps as far as they will go:
 - to **−** for symmetrical dipped-beam headlamps
 - to **+** for asymmetrical dipped-beam headlamps
- ▶ Have the dipped-beam headlamp setting checked at a qualified specialist workshop.

Using the interior lighting

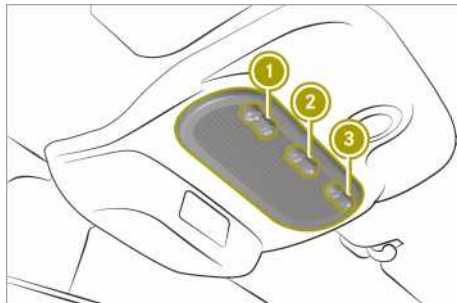
Switching the interior lighting on and off

The interior lights go on when you unlock the doors.

The interior lights switch off in the following situations:

- A door is opened and 15 minutes have passed.
- All doors are closed, the vehicle has been locked and 15 seconds have passed.
- All doors are closed, the vehicle has not been locked and 4 minutes have passed.
- The engine has been started.

The interior lighting can be activated when a door is open. After closing the doors, the interior lighting goes out.



- ▶ Press switch ① to activate or deactivate the left-hand reading lamp.
- ▶ Move switch ② to the desired position:
 - interior lighting switched on
 - interior lighting controlled automatically
 - interior lighting switched off
- ▶ Press switch ③ to activate or deactivate the right-hand reading lamp.

Adjusting the ambient lighting (colour display)

On-board computer with colour display: the ambient lighting is set in the on-board computer (> page 103).

Using the windscreen wipers

Switching on the windscreen wipers

Please note

! Do not operate the windscreen wipers when the windscreen is dry, as this could damage the wiper blades. Moreover, dust that has collected on the windscreen can scratch the glass if wiping takes place when the windscreen is dry.

If it is necessary to switch on the windscreen wipers in dry weather conditions, always operate them using washer fluid.

! Vehicles with a rain sensor: if the windscreen becomes dirty in dry weather conditions, the windscreen wipers may be

activated inadvertently. This could damage the windscreen wiper blades or scratch the windscreen.

For this reason, you should always switch off the windscreen wipers in dry weather.

! Make sure that the windscreen wipers are free of ice. Otherwise the wiper motor may overheat.

Wiper blades are subject to wear and tear. smart recommends replacing the wiper blades twice a year. Worn or damaged wiper blades cause smearing on the windscreen. On vehicles with a rain sensor, malfunctions are then possible.

Switching continuous wipe on and off



- ① Control for wipe frequency
- 0 Continuous wipe, off
- Automatic wipe
- 1 Continuous wipe, slow
- 2 Continuous wipe, fast
- Wiping with washer fluid

The ignition must be switched on in order to operate the windscreen wipers.

- ▶ Press the combination switch down or up to the desired position.

Automatic wipe (vehicles with rain sensor)

The rain sensor is only an aid. The driver is responsible for ensuring good visibility at all times.

- ▶ Press the combination switch to the position. In automatic wipe mode, the appropriate wiping frequency is set according to the intensity of the rain.
- ▶ Use control ① to set the wipe frequency.

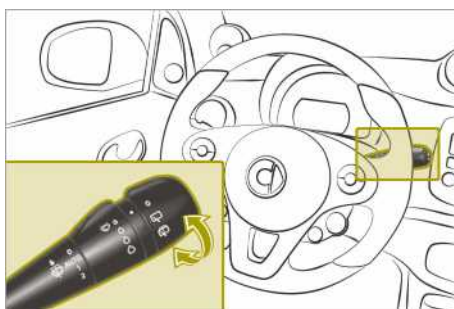
Switching on intermittent wiping

- ▶ Press the combination switch to the position.
- ▶ Use control ① to set the wipe frequency.

Wiping with washer fluid

- ▶ Pull the combination switch in the direction of arrow .

Switching the rear window wiper on and off (smart fortwo coupé)



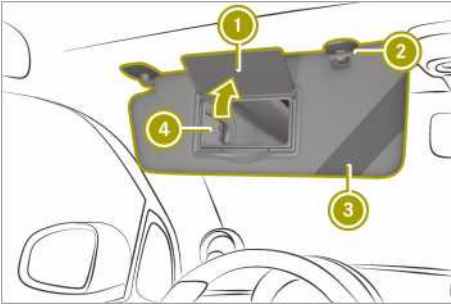
To operate the rear window wiper, the ignition must be switched on.

- ▶ Turn the outer control on the combination switch to the desired position:
 - 0 Rear window wiper off
 - Rear window wiper on
 - Wipes with washer fluid

Switching the rear window wiper on and off when in reverse gear (smart fortwo coupé)

You can switch the "Automatic rear window wiper when reversing" setting on or off in the smart Media-System. The rear window wiper is automatically activated for a short while when the ignition is switched on, the window wipers are switched on and reverse gear is engaged.

- ▶ In the smart Media-System, select **Vehicle > Settings > Auto rear wipe with reverse gear**. The selected setting is highlighted.
- ▶ Confirm the setting with **Done**.

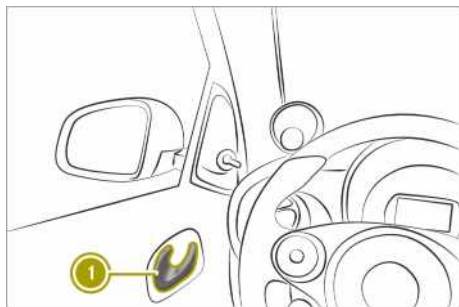
Folding the sun visor to the side

- ① Mirror cover
- ② Bracket
- ③ Retaining strap
- ④ Vanity mirror

- ▶ Fold the sun visor down.
- ▶ Pull the sun visor out of retainer ②.
- ▶ Fold the sun visor to one side

Locking and unlocking the doors from the inside

Using the door handle to unlock the door



- ▶ Pull door handle ①.

If the vehicle has previously been locked with the key, opening a door from the inside will trigger the anti-theft alarm system. To disable the alarm, switch on the ignition.

Centrally locking and unlocking the vehicle from the inside

WARNING

If children are left unsupervised in the vehicle, they can:

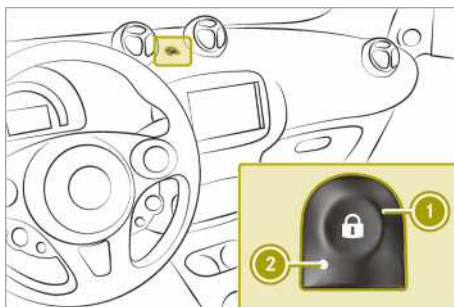
- open doors and endanger other persons or road users
- climb out and be injured by the traffic
- operate vehicle equipment and, for example, trap themselves.

Children could also set the vehicle in motion, for example by:

- releasing the parking brake
- shifting the automatic transmission out of park position **P**
- starting the engine.

There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle. Always keep the key out of reach of children.



- ▶ To lock: press button ①.
When the doors are locked, indicator lamp ② lights up.
- ▶ To unlock: press button ①.

Activating and deactivating the automatic locking feature

The activated automatic locking feature locks the vehicle automatically when the ignition is switched on and the vehicle is moving.

- ▶ When the engine is running, press and hold button ① for 5 seconds until a tone sounds.

When the automatic locking function is activated, the locking mechanism engages audibly when you pull away. When the automatic locking function is deactivated, no sound occurs.

Activating the double-lock function

For United Kingdom only: the double-lock function prevents the doors from being opened from the inside.

WARNING


When the double locks are activated, the doors can no longer be opened from the inside. People in the vehicle can no longer get out, e.g. in hazardous situations. There is a risk of injury.

Therefore, do not leave any people unsupervised in the vehicle, particularly children, elderly people or people in need of

special assistance. Do not activate the double lock when people are in the vehicle.

WARNING

If persons (particularly children) are exposed to heat or cold for a prolonged period, there is a risk of serious or even fatal injuries. Never leave persons (particularly children) unattended in the vehicle.

- ▶ Press button  twice.
The double-lock function is enabled.

Understanding the reversing feature


Vehicles with automatic operation: the side windows are equipped with an automatic reversing feature. If a solid object blocks or restricts a side window from closing during automatic operation, the side window opens again automatically. During the manual closing process, the side window only opens again automatically after the corresponding switch is released. The automatic reversing feature is only an aid. The driver is responsible for operating the side windows safely.

WARNING

The reversing feature does not react:

- to soft, light and thin objects, e.g. small fingers
- while adjusting

This means that the reversing feature cannot prevent someone being trapped in these situations. There is a risk of injury.

When closing, make sure that no body parts are in the closing area. If someone becomes trapped, press the  button to open the side window again.

Opening and closing the windows

Please note

WARNING

While closing the side windows, body parts in the closing area could become trapped. There is a risk of injury.

When closing make sure that no parts of the body are in the closing area. If somebody becomes trapped, release the switch or press the switch to open the side window again.

WARNING

Children could become trapped if they operate the side windows, particularly when unattended. There is a risk of injury. When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

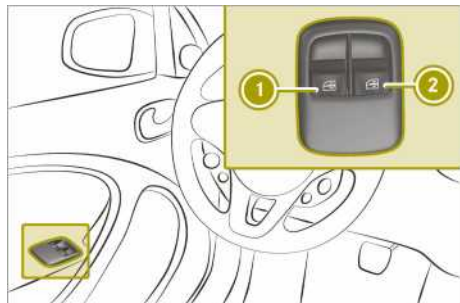
WARNING

If you close a side window again immediately after it has been blocked or reset, the side window closes with increased or maximum force. The reversing function is then not active. Parts of the body could be trapped in the closing area in the process. This poses an increased risk of injury or even fatal injury.

Make sure that no parts of the body are in the closing area. To stop the closing process, release the switch or push the switch again to reopen the side window.

Vehicles with automatic operation: the switches for both side windows are located on the driver's door. There is also a switch for the front-passenger window on the front-passenger door. The switch on the driver's door takes precedence.

Opening and closing the windows



Vehicles with automatic operation

- ① Left side window
- ② Right side window



Vehicles without automatic operation

- ▶ To open: press the switch.
- ▶ To close: pull the switch.

Opening and closing windows fully in automatic mode

Vehicles with automatic operation:

- ▶ To open the windows fully, press the switch beyond the point of resistance and release it.
- ▶ To close the windows fully, pull the switch beyond the point of resistance and release it.
- ▶ To stop automatic operation, press the switch again.

Using the soft top (smart fortwo cabrio)

Please note

WARNING

During opening and closing of the folding top or rear soft top, body parts may become trapped for example, by the roof mechanical system. There is a risk of injury.

Ensure that no parts of the body are in the immediate vicinity of moving parts during the closing or opening process. Release the switch immediately if somebody becomes trapped.

- !** When transporting long objects in the vehicle interior, make sure that these do not press against the folding roof when it is closed.

When transporting objects that extend beyond the rear, make sure that these do not rest on the rear soft top fasteners (brackets). During loading, make sure that objects with sharp edges do not come into contact with the soft top or the rear window.

If the rear soft top is lowered, do not distribute a weight in excess of 75 kg on top of it.

Make sure that the third brake lamp is not covered.

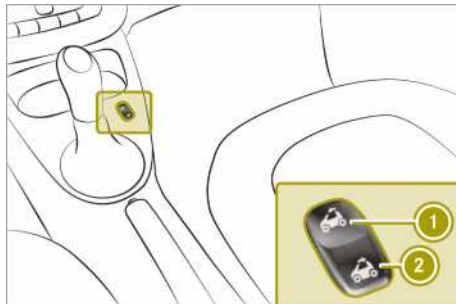
- !** Make sure that the lock openings of the soft-top system are not blocked. Stow the side spars only in the intended stowage compartment in the tailgate.

- !** Make sure that objects in the luggage compartment are not stacked too high. They could otherwise be damaged when the rear soft top is opened or closed.

The procedure for removing, fitting and stowing the side bars is described below. The QR code is a link to a video clip that demonstrates the procedure.



Opening and closing the soft top



To open or close the soft top, the ignition must be switched on.

- ▶ To open: press the switch to position ② until the soft top is in the desired position. Press switch ② again to fully open the soft top.
- ▶ To close: press the switch to position ① until the soft top is in the desired position.

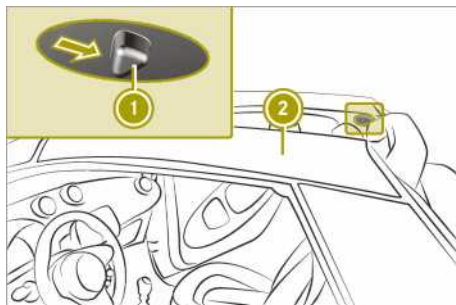
It is possible to open or close the soft top while driving up to the maximum design speed. In poor weather and at high speeds, it is possible that electric locking when closing is not reliable. If this is the case you must reduce the speed and, if necessary, press the switch again to close the soft top.

Opening the soft top (using the key)

- ▶ Press and hold the  button on the key.

Removing the side bars

- ▶ Open the soft top
- ▶ Open the doors and tailgate.




- ▶ To release: slide lever ① back. The side bar is unlocked.
- ▶ Push lever ① back again and remove side bars ②.


Stowing the side bars

WARNING

If you transport the side bars without securing them, they may be thrown around in the event of an accident, braking or sudden changes in direction. There is a risk of injury.

Always stow the side bars in the designated stowage well and close the stowage well lid.

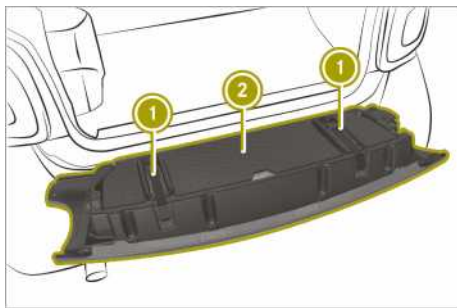
 When the rear soft top is lowered, the side support beams could be stolen. Therefore, remove the side support beams and stow them in the luggage compartment or close the soft top.

 If you load the stowage space it could be damaged.

Never stow heavy objects on the stowage space or sit on it.

Please note:

- only use the stowage space to store the side bars
- always place both side bars in the stowage space

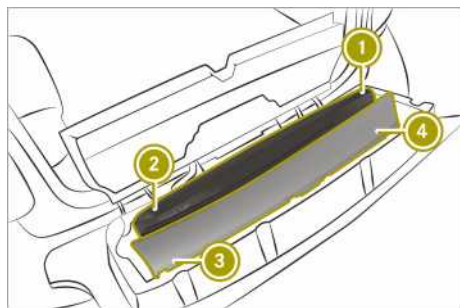
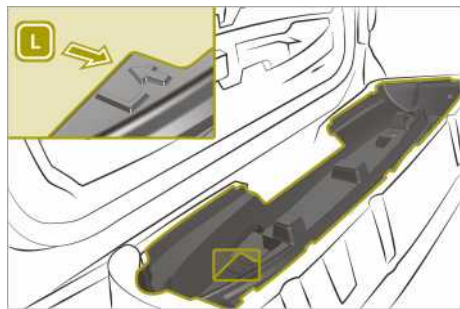


Observe the notice on the stowage space.

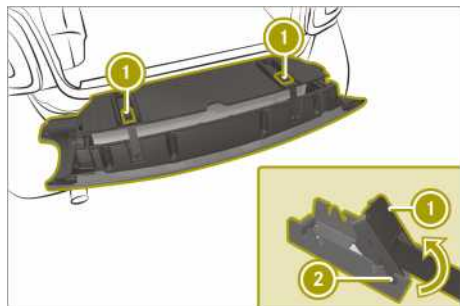
- ▶ Release fastening straps ① on the stowage space and guide the locking mechanism

with your hand until the fastening straps are released.

- ▶ Open cover ②.
- ▶ Store the side bars as shown (observe markings L and R on the side bars and the stowage compartment for the left and right side bars):



- ① Side bar, front left
- ② Side bar, rear left
- ③ Side bar, front right
- ④ Side bar, rear right



- ▶ Close the cover.
The cover must audibly engage.
- ▶ Secure both fastening straps with tensioner ① on rear detent ②.
The red surfaces at the side must no longer be visible. An audible click can be heard upon engaging.
- ▶ Close the tailgate.
- ▶ If the tailgate does not close properly, check if the side bars have been stored as specified.

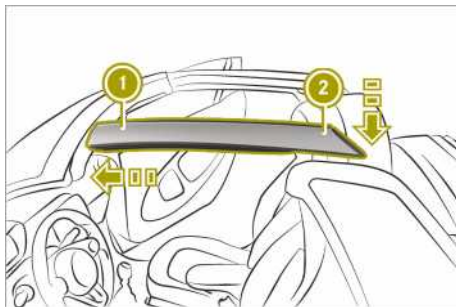
Fitting the side bars

⚠ WARNING

If the side bars are incorrectly mounted they may become loose during the journey and endanger other road users. There is a risk of accident and injury.

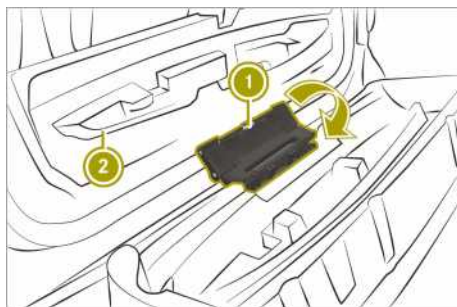
Mount the side bars as described.

- ▶ Open the doors and tailgate.
- ▶ Release the fastening straps on the stowage space and guide the locking mechanism with your hand until the fastening straps are released.
- ▶ Open the cover.
- ▶ Remove the side bars.

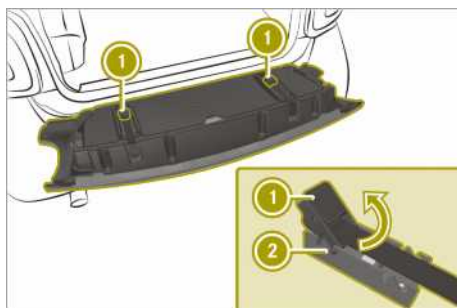


- ▶ Insert the side bar from the stowage compartment marked L on the left side at the front end ①.
- ▶ Press down rear end of side bar ② until it engages twice.
- ▶ Fit the side bar from the stowage compartment marked R on the right-hand side.

Closing the stowage space without the side bars



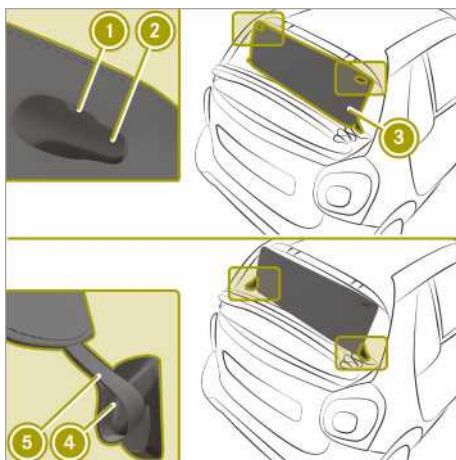
- ▶ Move folding mechanism ① in the direction of the arrow.
- ▶ Close cover ②.



- ▶ Secure both fastening straps with tensioner ① on front detent ②. The red surfaces at the side must no longer be visible. An audible click can be heard upon engaging.
- ▶ Close the tailgate.

Fitting and removing the draught stop (smart fortwo cabrio)

Fitting the draught stop



- ▶ Open the soft top completely.
- ▶ Attach recesses ① of draught stop ③ on to hooks ② on the roll bar.
- ▶ Attach loops ⑤ on to hooks ④ in the side panelling.

Removing the draught stop

- ▶ Unhook loops ⑤ from hooks ④ in the side panelling.
- ▶ Unhook recesses ① from hooks ② on the roll bar.

Operating the climate control system

Useful information

The climate control system is only available when the ignition is switched on.

If the climate control system is deactivated, the air supply and circulation are switched off. The windows could mist up. You should therefore switch off the climate control system for brief periods only.

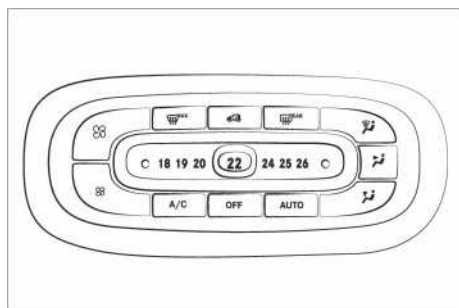
In air-recirculation mode, only the air inside the vehicle is recirculated and no fresh air is introduced. This is useful in a tunnel or when there are unpleasant odours outside the

vehicle. In air-recirculation mode, the windows may mist up more quickly, particularly when the outside temperature is low. Therefore, switch on air-recirculation mode only briefly.

The integrated filter in the climate control system keeps out most particles of dust as well as pollen. The filter reduces the amount of air supplied to the vehicle interior. For this reason, always observe the interval for replacing the filter.

Operating the automatic climate control system

Switching the automatic climate control system on and off



The ignition must be switched on in order to operate the blower. The engine must be running in order to operate all the functions of the automatic climate control system.

- ▶ To switch on: press the **AUTO** button. The indicator lamps below **AUTO** and **A/C** light up.
- ▶ To switch off: press the **OFF** button. The indicator lamp below **OFF** lights up.

Setting the temperature

- ▶ Move the slider in small increments to the left or right.

In automatic mode, the set temperature is maintained at a constant level. The air distribution and blower speed are regulated automatically.

Setting and switching the air distribution off

- ▶ Press one or more of the , , buttons.
 - Demister vents
 - Centre and side air vents
 - Footwell vents

Increasing the blower speed

- ▶ Press the button.

Decreasing the blower speed

- ▶ Press the button.

Activating/deactivating air-recirculation mode

- ▶ Press the button. The indicator lamp above lights up when air-recirculation mode is activated.

Switching "Cooling with air dehumidification" on or off

The "Cooling with air dehumidification" function cools and dehumidifies the air inside the vehicle during warm weather.

The engine must be running in order to use "Cooling with air dehumidification".

- ▶ To switch on: press the and **A/C** button. The indicator lamp below **A/C** lights up when the function is activated.

In damp weather, only switch off the "Cooling with air dehumidification" function briefly. Otherwise the windows can mist up more quickly.



Demisting the windscreen

- ▶ Press the button. The indicator lamp above lights up when the windscreen is being demisted.

Use this setting only until the windscreen is clear again.




Demisting the rear window

When the rear window heating is activated, the exterior mirrors are also heated.

- ▶ Press the  button.
The indicator lamp above  lights up when the rear window heating is activated.


Use this setting only until the rear window is clear again.

Drying windows that are misted up on the inside

- ▶ Press the  button.
- ▶ Press the  button.
- ▶ If the windows are still misted up, press the  button.

Use this setting only until the windows are clear again.

Drying windows that are misted up on the outside

- ▶ Switch on the windscreen wipers.
- ▶ Press the  button.

Use this setting only until the windows are clear again.


Setting the pre-entry climate control at departure time using the on-board computer

Only for instrument cluster with colour display:

The "Pre-entry climate control at departure time" function heats or cools the vehicle interior before the scheduled departure time. The climate control runs until approx. 10 minutes after the set departure time.

The vehicle must be connected to the charger in order to activate pre-entry climate control. The battery charge and the charge output of the high-voltage battery must be sufficient.

If pre-entry climate control cannot be operated, a display message is shown in the on-board computer.

- ▶ Call up **Pre-heat/cool and charge** in the on-board computer.
- ▶ Press .
- ▶ Select one of the following settings:

- **no pre-selection**

The pre-entry climate control is deactivated.

- **Two stored departure times**

- ▶ Departure time > select **Activate** to activate the stored departure time. If Smart-Charging was selected before, this setting is also activated.

- ▶ Departure time > select **Change** to change the settings of a stored departure time.

- ▶ Set the value.

- ▶ Select **Smart-Charging** or **instant charging**.

A display message is shown with the selected settings.

If **Smart-Charging** is selected, the high-voltage battery charges at minimum cost while also conserving battery life.

Depending on the set departure time, charging of the high-voltage battery may not start immediately or may be interrupted during the charging process.

- i** The charging station must support the transmission of tariff information in order for the optimised charging process with Smart-Charging to be possible. If the charging station does not provide tariff information, set the preferred charging times on the "smart control" website.

- i** If **instant charging** is selected, the high-voltage battery is charged regardless of the cost information. A part of the charging may not be conducted until one to two hours before the departure time, in order for temperature control of the high-voltage battery to be carried out for the intended departure time.

Adjusting the air vents

Please note

WARNING

Very hot or very cold air can flow from the air vents. This could result in burns or frostbite in the immediate vicinity of the air vents. There is a risk of injury.

Make sure that all vehicle occupants always maintain a sufficient distance to

the air outlets. If necessary, redirect the airflow to another area of the vehicle interior.

WARNING

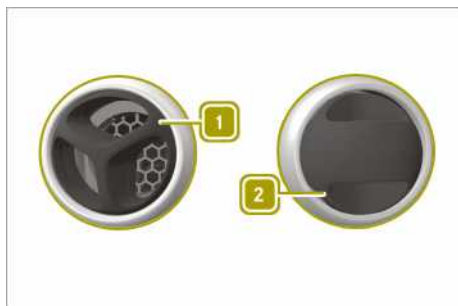
If you pour cleaning fluid or disinfectant into the vehicle's ventilation system, it may ignite. There is a risk of fire.

Never spray these or other agents into the ventilation system. Always have work on the ventilation system carried out at a qualified specialist workshop.

Keep the following rules in mind for optimal climate control:

- Keep the air slots between the service cover and windscreen clear of blockages.
- Do not cover the vents or ventilation grilles in the vehicle interior.
- Open the air vents fully.

Opening and closing the air vents



- ▶ To open **1**: turn the vent outwards.
- ▶ To close **2**: turn the vent inwards.

Directing the air vents

- ▶ Turn the air vents upwards, downwards, to the left or to the right as desired.

Activating/deactivating the seat heating and steering wheel heating

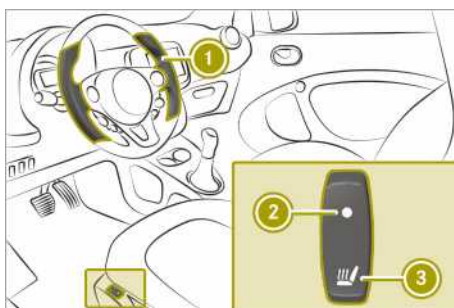
WARNING

Repeatedly switching on the seat heating can cause the seat cushion, the backrest pad and parts of the steering wheel to become very hot. The health of persons with limited temperature sensitivity or a limited ability to react to higher temperatures may be affected or they may even suffer burn-like injuries. There is a risk of injury.

Therefore, do not switch the seat heating on repeatedly.

- ▶ When the seat heating is switched on, the seat surface can be damaged as a result of objects being placed on the seats; for example, seat cushions, child seats and protective covers not approved by Mercedes-Benz.

Ensure that there are no objects on the seat surface when the seat heating is switched on.



The seat heating only works when the ignition is switched on. Vehicles with the Winter package are additionally equipped with the "Steering wheel heating" **1** function.

- ▶ Press button **3**.
Indicator lamp **2** lights up when seat heating is activated.

Vehicles with the Winter package: steering wheel heating **1** is also switched on when the driver's seat heating is activated.

Using the accessories

Using the cigarette lighter

⚠ WARNING

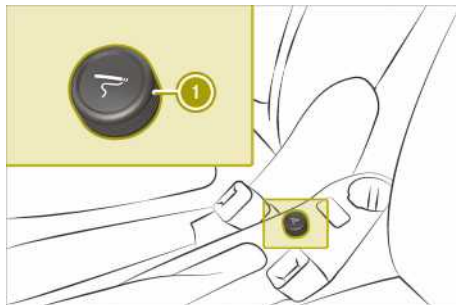
You can burn yourself if you touch the hot heating element or the socket of the cigarette lighter.

In addition, flammable materials can ignite if:

- the hot cigarette lighter falls
- a child holds the hot cigarette lighter to objects, for example

There is a risk of fire and injury.

Always hold the cigarette lighter by the knob. Always make sure that the cigarette lighter is out of reach of children. Never leave children unattended in the vehicle.



The cigarette lighter only works when the ignition is switched on.

- ▶ Press cigarette lighter ①.
When cigarette lighter ① is hot, it pops up automatically.

Using the ash tray

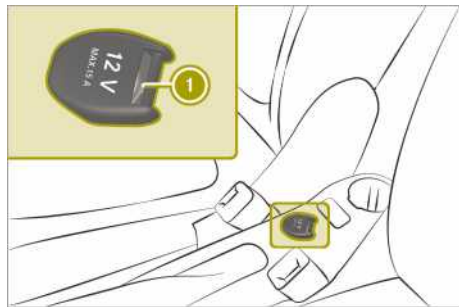
⚠ The cup holder in the centre console is not heat resistant. Before placing lit cigarettes in the ashtray, make sure that the ashtray is fully inserted in the cup holder. Make sure that lit cigarettes do not fall into the cup holder.

Otherwise, the cup holder could be damaged.



- ▶ To open: lift up cover ①.
- ▶ To close: push down cover ①.
- ▶ To remove: pull the ashtray up and out.
- ▶ To insert: insert the ashtray into the cup holder.

Using the 12 V socket



- ▶ Turn the key to position 1 in the ignition lock.
- ▶ Lift up the cover of socket ①.
- ▶ Connect the device.

The socket can be used for accessories up to a maximum draw of 120 W (15 A).

If you use the socket for very long periods when the engine is switched off, the 12 V battery may discharge.

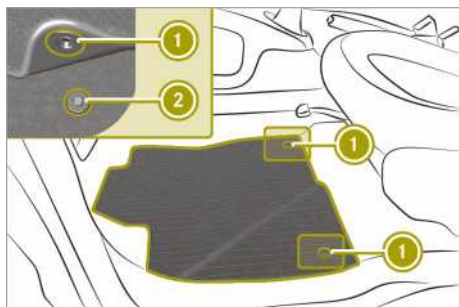
Fitting and removing the floormats

⚠ WARNING

Objects in the driver's footwell may restrict the clearance around the pedals or block a depressed pedal. This jeopardises

the operating and road safety of the vehicle. There is a risk of an accident.

Stow all objects securely in the vehicle so that they do not get into the driver's footwell. Always fit the floor mats securely and as prescribed in order to ensure that there is always sufficient room for the pedals. Do not use loose floor mats and do not place several floor mats on top of one another.



- ▶ Slide the driver's seat backwards.
- ▶ To install: press securing knobs ① onto retainers ②.
- ▶ To remove: release securing knobs ① from retainers ②.

Parking

Please note

WARNING

When the engine is switched off, the automatic transmission shifts into neutral position **N**. The vehicle may roll away. There is a risk of an accident.

Always shift to parking position **P** before switching off the engine. Secure the parked vehicle against rolling away by applying the parking brake.

- !** Always secure the vehicle correctly against rolling away. Otherwise, the vehicle or its drivetrain could be damaged.

Switching off the engine

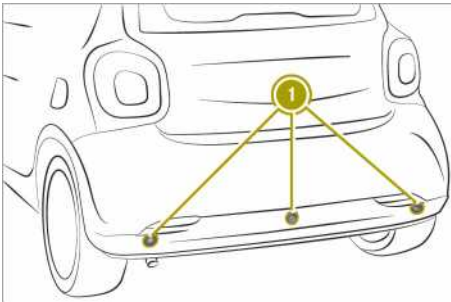
- ▶ Apply the parking brake.
- ▶ Shift the transmission to position **P**.
- ▶ Turn the key to position **0** in the ignition lock and remove it.
- ▶ On steep uphill or downhill gradients, turn the front wheels towards the kerb.

Using the parking aid

Useful information

- !** Pay attention to people and obstacles when manoeuvring or parking the car. The driver is responsible in these situations.

The electronic parking aid gives an acoustic indication of the distance between the vehicle and an obstacle behind it.



The parking aid uses three sensors ① in the rear bumper to monitor the area around the vehicle.

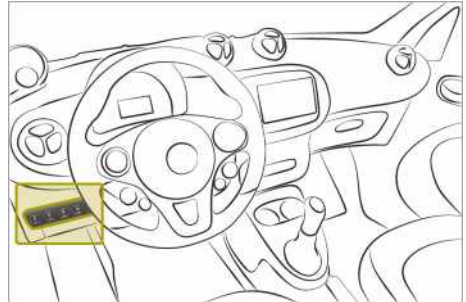
The parking aid measures the distance between the vehicle and an obstacle. If the proximity to the object behind the vehicle is less than 1.20 m, a short signal is issued. If the object is less than 30 cm away, a continuous warning tone is issued.

The parking aid might not function correctly under the following circumstances:



- on uneven terrain
- if there are obstacles below or above the sensor detection range
- near snow or objects that absorb ultrasonic waves
- close to sources of strong ultrasonic radiation, such as pneumatic drills

If you engage reverse gear while the engine is running, the parking aid is activated.

Deactivating/activating the parking aid



The parking aid is automatically activated when you start the engine.

- ▶ Press the  switch. When the parking aid is deactivated, the LED on the  switch lights up.

Using the reversing camera

Please note

The reversing camera is only an aid. It is not a substitute for your attention to the immediate surroundings. The responsibility for safe manoeuvring and parking remains with

you. Make sure that there are no persons, animals or objects etc., in the manoeuvring area while manoeuvring or parking.

! If the rear of your vehicle is damaged, consult a qualified specialist workshop and have the reversing camera checked.

! Objects that are not at ground level appear further away than they actually are, for example:

- the bumper of the vehicle parked behind
- the drawbar of a trailer
- the ball coupling of a trailer tow hitch
- the tail-end of a lorry
- slanted posts

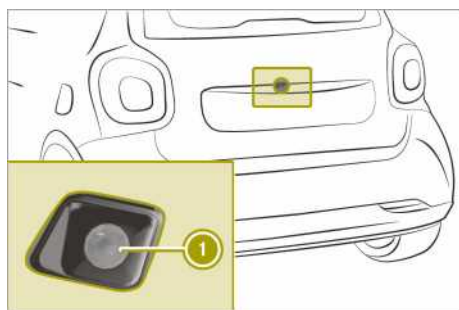
Only use the image from the reversing camera as a guide. You may otherwise damage your vehicle and/or the object.

Understanding the reverse camera functions

! Pay attention to people and obstacles when manoeuvring or parking the car. The driver is responsible in these situations.

! If the rear of your vehicle is damaged, consult a qualified specialist workshop and have the reversing camera checked.

The reversing camera is a visual parking and manoeuvring aid. It shows the area behind your vehicle with guide lines in the smart Media-System display.



Reversing camera ① is located above the licence plate in the tailgate.

The area behind the vehicle is displayed as a mirror image in the smart Media-System display.

The reversing camera might show a distorted view of obstacles or show them incorrectly or not at all if:

- the obstacle is very close to the rear bumper
- the obstacle is underneath the rear bumper
- the obstacle is close to the tailgate handle
- the reversing camera is covered by additional accessories, e.g. a bicycle rack

The function of the reversing camera might be limited:

- if the tailgate is open
- if there is snow or heavy rain
- in the dark
- if a very bright light outshines the camera
- if there is fluorescent light, e.g. from fluorescent lamps or LED lighting
- if there is a rapid change of temperature
- if the camera lens is dirty

Guide lines in the display

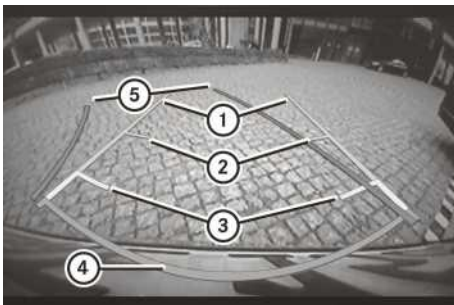
Useful information

! Objects that are not at ground level appear further away than they actually are, for example:

- the bumper of the vehicle parked behind
- the drawbar of a trailer
- the ball coupling of a trailer tow hitch
- the tail-end of a lorry
- slanted posts

Only use the image from the reversing camera as a guide. You may otherwise damage your vehicle and/or the object.

Guide lines in different colours show the distance of obstacles from the rear of the vehicle. Static guide lines do not change when the steering wheel is turned. Dynamic guide lines change depending on the position of the steering wheel.



- ① Static: vehicle width including exterior mirrors
- ② Green, static: approx. 1.50 m
- ③ Yellow, static: approx. 0.7 m
- ④ Red, static: approx. 0.3 m
- ⑤ Blue, dynamic: vehicle width including exterior mirrors

The distance specifications only apply to objects that are at ground level.

Activating the reversing camera

The ignition must be switched on to use the reversing camera.

- ▶ In the smart Media-System, select **Vehicle > Settings > Rear camera > Rear camera view settings > Rear camera view**.
- ▶ Confirm with **Done**.
- ▶ Engage reverse gear.
The area behind the vehicle is shown with guide lines in the smart Media-System display.

Switching off the reversing camera

After driving forwards briefly, the reversing camera will turn itself off.

Adjusting the reversing camera settings

- ▶ In the smart Media-System, select **Vehicle > Settings > Rear camera > Rear camera view settings**.
- ▶ To select the desired settings:

- Switch **Rear camera view** on or off.
- Switch **Static guidelines** on or off.
- Switch **Dynamic guidelines** on or off.
- ▶ Confirm with **Done**.

Adjusting reversing camera display settings

- ▶ In the smart Media-System, select **Vehicle > Settings > Rear camera > Image settings**.
- ▶ Adjust the values for **Brightness, Saturation** and **Contrast**.
- ▶ Confirm the display settings with **Done**.

Locking the vehicle

WARNING

If children are left unsupervised in the vehicle, they could:

- open doors, thereby endangering other persons or road users
- get out and be struck by oncoming traffic
- operate vehicle equipment and become trapped, for example

In addition, the children could also set the vehicle in motion by, for example:

- releasing the parking brake
- shifting the transmission out of park position **P**
- starting the vehicle's drive system

There is a risk of an accident and injury.

When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children and animals unattended in the vehicle. Keep the keys out of the reach of children.

- ▶ Press the button on the key.
The turn signals flash twice.

Priming and deactivating the anti-theft alarm system


Useful information

The immobiliser prevents the vehicle from being started without the correct key. It is switched on and off automatically.


The anti-theft alarm system triggers a visual and audible alarm if a door, the tailgate or the service cover is opened.

The alarm is not switched off, even if, for example, you close the open door that has triggered it.

Priming

- ▶ Close the doors.
- ▶ Close the tailgate.
- ▶ Close the service cover.
- ▶ Press the  button on the key. The alarm system is primed after approximately 30 seconds.

Deactivating and switching off the alarm

- ▶ Press the  button on the key.

Overview of the on-board computer

Please note

⚠ WARNING

If you operate information and communication equipment integrated in the vehicle when driving, you could be distracted from the traffic situation. This could also cause you to lose control of the vehicle. There is a risk of an accident.

Only operate this equipment when the traffic situation permits. If you cannot be sure of this, stop the vehicle paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

⚠ WARNING

If the instrument cluster has failed or malfunctioned, you may not recognise function restrictions relevant to safety. The operating safety of your vehicle may be impaired. There is a risk of an accident.

Drive on carefully. Have the vehicle checked at a qualified specialist workshop immediately.

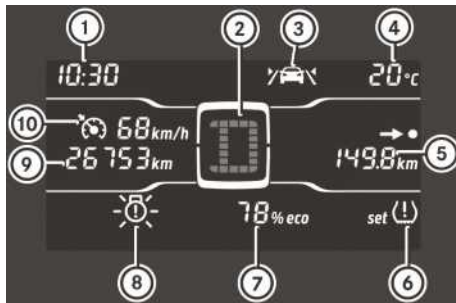
If the operating safety of your vehicle is impaired, you must park the vehicle safely as soon as possible. Consult a qualified specialist workshop.

Display messages and displays in the instrument cluster are only shown for certain systems. Vehicle owners and drivers are responsible for ensuring that the vehicle is operating safely. A vehicle which is not operating safely can cause an accident.

The display shows the outside temperature on the far right in the header. Drivers must pay special attention to road conditions when temperatures are around freezing point. Changes in the outside temperature are displayed after a short delay.

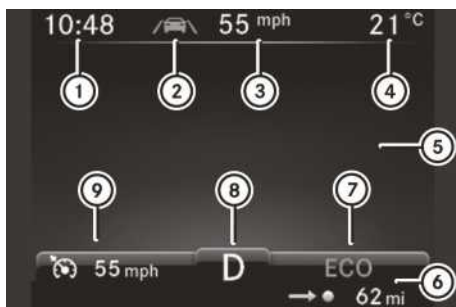
After opening the door, the on-board computer is activated for approximately 15 minutes. To permanently activate the on-board computer, the ignition must be switched on.

Monochrome display overview



- ① Time
- ② Transmission display
- ③ Lane Keeping Assist indicator lamp
- ④ Outside temperature display and black ice warning [❄]
- ⑤ Trip meter, remaining range, service display
- ⑥ Tyre pressure monitor
- ⑦ eco score display
- ⑧ Brake lamp failure warning lamp
- ⑨ Total distance recorder
- ⑩ Cruise control, limiter

Colour display overview

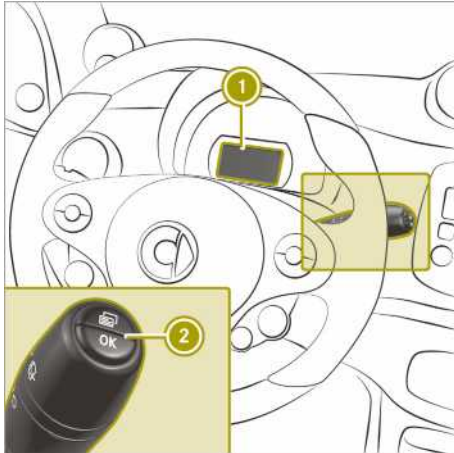


- ① Time
- ② Lane Keeping Assist indicator lamp
- ③ Digital speedometer
- ④ Outside temperature display with black ice warning [❄]
- ⑤ Display field for display messages, menus and lists
- ⑥ Remaining range
- ⑦ ECO mode, radar-based recuperation

- ⑧ Transmission display
- ⑨ Cruise control, limiter

Calling up displays

Calling up displays (monochrome display)



- ① Monochrome display
- ② Buttons on the multifunction lever

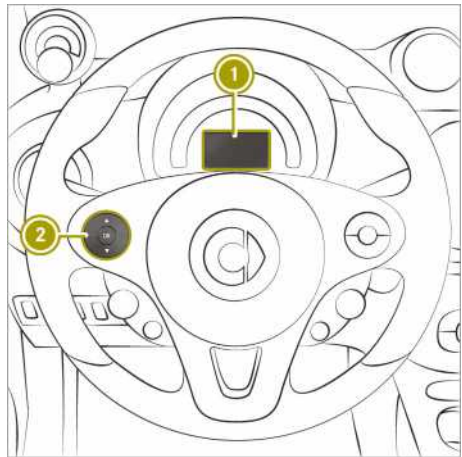
- ▶ To scroll forward at menu level, briefly press the button on multifunction lever.
- ▶ To directly call up the trip meter, press and hold the button on multifunction lever.
- ▶ Press and hold **OK** on the multifunction lever to reset the values.

The following displays can be called up one after another:

- trip meter
- remaining range
- service due date
- setting the time
- activating/deactivating Active Brake Assist
- restarting the tyre pressure monitor

Calling up displays (colour display)

Calling up displays



- ① Colour display
- ② Left control panel

- ▶ Briefly press or on left control panel ②, to scroll forwards or backwards.
- ▶ Press and hold or on left control panel ②, to directly call up the **Distance** display.

The following displays can be called up one after another:

- **Distance**
- Trip computer **from start**
- Trip computer **from reset**
- **eco score from start**
- **Fuel consumption bar chart**
- **Energy flow**
- **Pre-heat/cool and charge**
- **Messages and service**
- **Settings**
- **Digital speedometer**

Distance display



- ① Trip meter
- ② Total distance recorder

Trip computer display

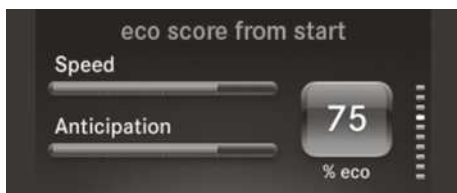


- ① Elapsed time
- ② Distance
- ③ Average speed
- ④ Average energy consumption

The data in the **from start** menu refers to the start of the journey, whilst the data in the **from reset** menu refers to the last time the submenu was reset.

If the ignition remains switched off for longer than four hours, the **from start** values in the instrument cluster are reset. The eco score display is also reset automatically.

eco score display

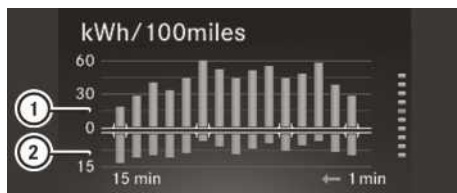


The eco score display provides feedback on how economical the driver's driving behaviour is (> page 64).

If the ignition remains switched off for longer than four hours, the eco score display will be automatically reset.

When the eco score display is reset, the **from start** trip computer in the smart Media-System and the eco score display are also reset in the smart Media-System.

Fuel consumption bar chart display



- ① Energy consumption
- ② Recuperation

The display shows the average energy consumption and recuperation over the previous 15 minutes.

Energy flow display



- ① Total output
- ② Output for electrical consumers

The total output shows the driver the sum of the energy currently flowing from the battery. The colour of the battery shows whether energy is being consumed or recuperated:

- Battery symbol is orange: energy is being consumed.
- Battery symbol is green: energy is being recuperated.
- Battery symbol is grey: energy consumption and recuperation are equal or both at 0 kW.

The output for electrical consumers shows the driver what output is needed to operate electrical consumers, e.g. climate control systems or the radio. If the value is kept as low as possible, a greater range is achieved.

Pre-entry climate control and charging display

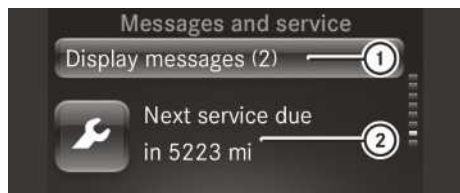


- ① Time of the full charge
- ② Charge status of the battery
- ③ Departure time
- ④ Smart-Charging
- ⑤ Charge current and charge output

An arrow underneath the battery indicates the charge status of the battery at the departure time. The charge status and the time of complete charge are only predicted approximately. The time of complete charge cannot be displayed when Smart-Charging is activated.

Information on the "Pre-entry climate control at departure time" function (▷ page 91).

Messages and service display



- ① Message memory
- ② Next service due date

The display shows the number of display messages in the message memory and the next service due date.

indicates a minor service. indicates a major service.

To show the display messages, the ignition must be switched on.

- ▶ Press **OK** to scroll through the display messages.

Current information on the type of service can be obtained at a smart centre or a qualified specialist workshop.

Digital speedometer display

The display shows the digital speedometer. The digital speedometer in the header is hidden.

United Kingdom only: the digital speedometer in the header continues to be displayed.

Setting values

Setting values (monochrome display)

Setting the time

- ▶ Press repeatedly until **SET** is shown next to the time.
- ▶ Press **OK** until the hour display flashes.
- ▶ Set values.

Deactivating or activating Active Brake Assist

- ▶ Press several times until and **SET** are displayed.
- ▶ Press **OK** until **on** or **OFF** appears below .

The indicator lamp lights up when Active Brake Assist is deactivated.

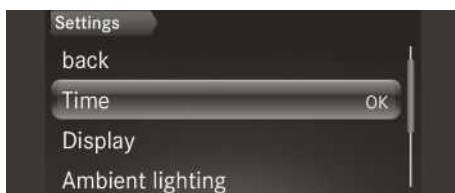
Resetting values

The trip meter display and eco score display can be reset.

- ▶ Scroll to the desired display.
- ▶ Press **OK** for three seconds.

Setting values (colour display)

Setting values



- ▶ Press or to scroll to **Settings**.
- ▶ Press or to scroll to the desired menu.
- ▶ Press or to set the desired data.
- ▶ Press to confirm.

Resetting values

- ▶ Press .
- ▶ Select **yes** and press to confirm.

Setting the time

- ▶ Select **Settings > Time > Set the time**.
- ▶ Set values.
Vehicles with smart Media-System: the time and time format are set in the smart Media-System.

Setting the time format

- ▶ Select **Settings > Time > 12/24 Time format**.
- ▶ Set the value

Adjusting the instrument cluster lighting

- ▶ Select **Settings > Display > Display/switch brightness**.
- ▶ Set the value

Displaying the digital speedometer in the header

- ▶ Select **Settings > Display > Digital speedometer**.
- ▶ Select the **Disp. addit. dig. speedo.** function.
 The digital speedometer is displayed in the header.

England only: the digital speedometer in the header cannot be hidden.

Setting the unit for speed in the digital speedometer

- ▶ Select **Settings > Display > Digital speedometer > Unit**.
- ▶ Set the value
 The following values are set:

- Digital speedometer display
- Digital speedometer in the header
 England only: only the display unit of the digital speedometer is set.

Setting the unit of measurement for distance

- ▶ Select **Settings > Display > Units of distance**.
- ▶ Set the value

Setting the temperature unit

- ▶ Select **Settings > Display > Units of temperature**.
- ▶ Set the value

Switching radar-based recuperation off and on

To switch on radar-based recuperation, the conditions for activation must be fulfilled and the ignition must be switched on.

- ▶ Select **Settings > Radar assist.recuperation > on** or **off**.

Information on radar-based recuperation (▷ page 62).

Deactivating or activating Active Brake Assist

The ignition must be switched on in order to set Active Brake Assist.

- ▶ Select **Settings > Active Brake Assist > on** or **off**.

Information on Active Brake Assist (▷ page 51).

Starting the tyre pressure monitor

- ▶ Select **Settings > Tyre pressure monitor**.

Information on the tyre pressure monitor (▷ page 154).

Switching ambient lighting on/off

- ▶ Select **Settings > Ambient lighting > On**.

Setting the brightness of the ambient lighting

- ▶ Select **Settings > Ambient lighting > Brightness**.
- ▶ Set the value

Setting the language

- ▶ Select **Settings > Language (Language)**.
- ▶ Set the value

Operating and setting the smart Audio-System

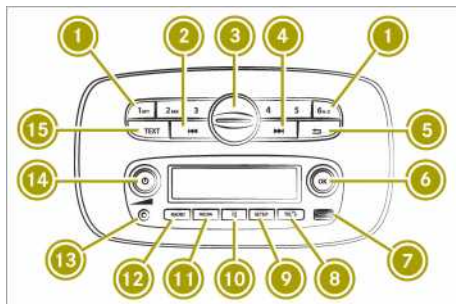
smart Audio-System overview









WARNING




If you operate information and communication equipment integrated in the vehicle when driving, you could be distracted from the traffic situation. This could also cause you to lose control of the vehicle. There is a risk of an accident.

Only operate this equipment when the traffic situation permits. If you cannot be sure of this, stop the vehicle paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.





You must observe the legal requirements for the country in which you are currently driving when operating the smart Audio-System.



- ① Number keys **1** - **6**
- ②  Previous station or track
- ③ USB1 port and bracket connection for mobile phone with smart cross connect app
- ④  Next station or track
- ⑤  Goes back one menu level higher
- ⑥ Control for menu selection and station list, 
- ⑦ USB2 port
- ⑧  Telephone menu to accept or reject calls
- ⑨  System settings
- ⑩  Mute
- ⑪  Plays back media from external data carriers

- ⑫  Switches on the radio and selects the waveband.
- ⑬ External audio equipment (AUX connection)
- ⑭ Volume control,  button
- ⑮  Sets the radio text

Operating and setting the smart Audio-System

- ▶ To switch on or off: press .
- ▶ To scroll through menus: turn control ⑥.
- ▶ To select menu options: turn control ⑥ and press the .
- ▶ To navigate to the next-highest folder: press the .
- ▶ To set values: turn control ⑥ and press the .
- ▶ To increase or decrease the volume: turn control ⑭.

Using external devices

Useful information

You can connect the following external devices:

- USB devices, iPods® and MP3 players (USB port)
 - External audio equipment (AUX connection)
 - Bluetooth® devices, such as mobile phones
- External devices can be charged at USB ports ③ and ⑦ when the ignition is switched on. It is better to use USB port ③ for charging as it supplies a higher charge current. To charge an external device remove the cover on USB port ③.

Using the smartphone bracket

Useful information

- ⓘ Operating smartphones in the smartphone bracket is permitted exclusively in connection with the smart cross connect app.

The smartphone bracket keeps your mobile phone secured in the vehicle. In order to use the smart cross connect app, rotate the mobile phone to landscape mode.

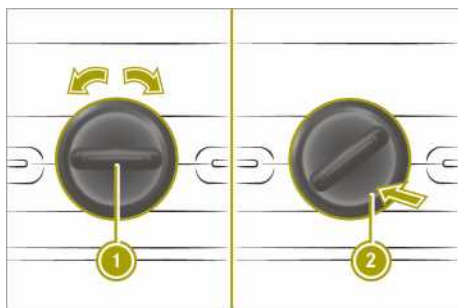
You can use the USB port behind the smartphone bracket on the left to charge your mobile phone during the journey. The mobile phone can be charged when the ignition is switched on.

The smartphone bracket is suitable for mobile phones with the following dimensions:

- thickness: 6 – 10 mm
- width: 55 – 82 mm
- length: 120 – 162 mm

Further information is available from any smart centre.

Removing and fastening the cover of the USB1 port



- ▶ **To remove:** turn the cover anti-clockwise using handle ①.
- ▶ Press on marking ②.
- ▶ Remove the cover.
- ▶ **To secure:** place the cover in position ②.
- ▶ Turn the cover clockwise using handle ①.

Fitting the smartphone bracket

- ▶ Remove the cover from the USB1 port.
- ▶ Connect the smartphone bracket to USB1 and turn the locking mechanism clockwise.

Inserting and removing the mobile phone

- ▶ **To insert:** press the right-hand raised button on the bottom edge of the smartphone bracket.
The upper tensioning arm opens.
- ▶ If necessary, press the left-hand button on the bottom edge of the smartphone bracket.
The tensioning arms on the side open.
- ▶ Set the mobile phone in the smartphone bracket.
- ▶ If necessary, press the tensioning arms on the side together to set them to the size of the mobile phone.
- ▶ Press down the upper tensioning arms to secure the mobile phone.
- ▶ **To remove:** press the right-hand raised button on the bottom edge of the smartphone bracket.
The upper tensioning arm opens.
- ▶ Remove the mobile phone from the smartphone bracket.

Operating the smart Audio-System via the mobile phone

You can use the smart cross connect app for iOS and Android to operate the smart Audio-System via a mobile phone.

- ▶ Download the smart cross connect app from the App Store® (iOS) or Google Play™ (Android) and install it on the mobile phone.
- ▶ Connect the mobile phone with the smart Audio-System via Bluetooth®.
- ▶ Insert the mobile phone into the bracket.

Further information about operating the smart Audio-System via mobile phone can be found in the smart cross connect app user's guide.

Adjusting the system settings

Setting the system language

- ▶ Press the **SETUP** button.
- ▶ Select **Language**.
The list of languages appears.
- ▶ Select the language.

Switching the time on or off

- ▶ Press the **SETUP** button.
- ▶ Select **Clock**.
- ▶ Select **ON** or **OFF**.

Setting the time

- ▶ Press the **SETUP** button.
- ▶ Select **Clock**.
- ▶ Select **Set Time**.
- ▶ Set the time.

Setting the time format

- ▶ Press the **SETUP** button.
- ▶ Select **Clock**.
- ▶ Select **Format**.
- ▶ Choose one of the following time formats:
 - **Am/Pm**
 - **24hr**

Adjusting the audio settings

Adjusting the sound

- ▶ Press the **SETUP** button.
- ▶ Select **Audio**.
- ▶ Select **Sound**.
- ▶ Select the desired sound settings:
 - **Bass**: adjusts the bass.
 - **Treble**: adjusts the treble.
 - **Bal .**: adjusts the surround sound (balance) to left or right.

Switching the bass boost on or off (vehicles without JBL sound system)

- ▶ Press the **SETUP** button.
- ▶ Select **Audio**.
- ▶ Select **Bass Boost**.
- ▶ Select **ON** or **OFF**.

Resetting audio settings

- ▶ Press the **SETUP** button.
- ▶ Select **Audio**.

- ▶ Select **Audio Default**.
- ▶ Select **Yes**.

Adjusting the volume to the vehicle speed (vehicles without JBL sound system)

- ▶ Press the **SETUP** button.
- ▶ Select **Audio**.
- ▶ Select **Speed Vol ..**
- ▶ Select the desired level.
The higher the level, the higher the volume will be at increasing road speeds.

Listening to the radio

Switching on the radio

- ▶ Press the **⏻** button.
- ▶ Press the **RADIO** button.

The smart Audio-System receives data transmitted via the Radio Data System (RDS).

Selecting a waveband

- ▶ Press the **RADIO** button repeatedly until the desired waveband appears.

If available, you can switch between the following wavebands:

- FM1
- FM2
- DR1 (digital radio)
- DR2 (digital radio)
- AM

Selecting stations manually

FM and AM waveband

- ▶ Press the **⏮** or **⏭** button to set the desired frequency.

Digital radio frequency range

- ▶ To select the desired station, press the **⏮** or **⏭** button.

Setting a station from the station list

- ▶ Press **OK** in radio mode.
The station list appears.
- ▶ Select a station.
- ▶ Press **OK** to confirm.

Updating the station list

- ▶ Press the **RADIO** button until you hear a tone.

Storing a station

- ▶ Select a waveband.
- ▶ Set the station.
- ▶ Press a number key **1** to **6** until you hear a tone.
The station set for this waveband will be saved at the button you have pressed.

Selecting a stored station

- ▶ Select a waveband.
- ▶ Press a number key for the stored station.

Switching traffic announcements on/off

- ▶ Press the **SETUP** button.
- ▶ Select **Radio**.
- ▶ Select **TA**.
- ▶ Select **ON** or **OFF**.

Interrupting a traffic announcement

- ▶ During a traffic announcement, briefly press **←**.

Displaying radio text in FM radio

- ▶ Press the **TEXT** button.
If radio text is available, it will be displayed.

Digital radio (if available)

Information on DAB

- i** Any electronic devices taken into the vehicle may seriously impair radio and DAB radio reception.

Digital radio or DAB (**D**igital **A**udio **B**roadcasting) is a digital transmission standard optimally designed for the mobile reception of radio transmissions. Several programmes are combined into so-called ensembles and transmitted on a single frequency. Some stations only transmit programmes at certain times. If you have selected a programme that has subsequently been removed from the ensemble, it will no longer be received. You will continue to receive the other programmes in the ensemble. Select either a different programme or a different ensemble.

- i** DAB cannot be received everywhere in Europe.

Displaying radio text

This function provides additional data transmitted in the DAB waveband (DR1 and DR2). Besides displaying the artist and track names, information on the current programme may also be available.

- ▶ Press the **TEXT** button.
- ▶ Select **Radio text**.
The **Ⓞ** dot shows that radio text is activated.

Setting alerts

If this function is activated, certain programme categories allow another broadcast to interrupt the current audio playback. Numerous categories can be selected, such as news, business news, sports news etc.

A prerequisite for the reception is that broadcasters process the relevant information. This function is only available in certain countries.

- ▶ Call up the setup menu (▷ page 106).
- ▶ **Radio > DR Interrupt** > Select the desired category.
The **Ⓞ** dot shows the active settings.

- i** Several categories can be selected.
Repeat the procedure if necessary.

Displaying the EPG

EPG (Electronic Program Guide) is available in the DAB waveband (DR1 and DR2).

If the station supports EPG, you can use the EPG (Electronic Programme Guide) to display the current and the following two radio programmes. At the very least, the programme overview contains the name, time and length of each programme.

- ▶ Press the **TEXT** button.
- ▶ Select **EPG**.
- ▶ Select the desired station.

Switching on Intellitext™

If the station supports Intellitext™, you can have additional information displayed, such as news, headlines, business news, sports news etc. A prerequisite for the reception is that broadcasters process the relevant information. Intellitext™ is only available in certain countries.

- ▶ Press the **TEXT** button.
- ▶ Select **Intellitext**.

Using a mobile phone

Connecting a mobile phone

Useful information

The Bluetooth®-capable mobile phone must be compatible with the smart Audio-System. Overview of compatible mobile phones: <http://www.smart.com/connect>.

To make a call, Bluetooth® must be activated on the mobile phone and the smart Audio-System.

Once outside the Bluetooth® reception range, the connection is terminated automatically.

To clearly identify a mobile phone, change the device name (see the manufacturer's operating instructions).

Activating Bluetooth® on a mobile phone

- ▶ Activate Bluetooth® on the mobile phone (see the manufacturer's operating instructions).
- ▶ Search for devices.

Switching on the Bluetooth® function of the smart Audio-System

- ▶ Press the **TEL** button.
- ▶ Turn control **6** to **Bluetooth** and confirm with **OK**.
- ▶ Turn control **6** to **ON** and confirm with **OK**. The **●** dot shows the active setting.

Authorising a mobile phone on the smart Audio-System

- ▶ Press the **TEL** button.
- ▶ Select **Scan devices**.
The system searches for available mobile phones and displays them in a list.
- ▶ Select the mobile phone and confirm with **OK**.
- ▶ Do one of the following:
 - if a code appears in the smart Audio-System display and on the mobile phone, confirm it on the mobile phone
 - if the code **0000** appears in the smart Audio-System display, enter it and confirm it on the mobile phone

A maximum of five mobile phones can be authorised. However, only one authorised mobile phone can be connected with Bluetooth® at a time.

Loading and updating the phone book

- ▶ Press the **TEL** button.
- ▶ Select **Settings > PB download**.
- ▶ If necessary, accept the access confirmation on the mobile phone.


If the mobile phone supports the Bluetooth® PBAP (Phone Book Access Profile) profile, the phone book and call lists will be transferred after you connect.

Removing a mobile phone from the list (de-authorising)

- ▶ Press the **TEL** button.
- ▶ Select **Del. device**.
Authorised mobile phones are displayed.
- ▶ Select the mobile phone to be removed.
- ▶ Select **YES**.


After de-authorisation, the Bluetooth® connection to the mobile phone is no longer established automatically.

Connecting another authorised mobile phone


- ▶ Activating Bluetooth® on a mobile phone
- ▶ Press the  button.
- ▶ Select **Sel. device**.
All authorised mobile phones are displayed. The currently connected mobile phone is indicated by a dot.
- ▶ Select the desired mobile phone from the list.

Setting the sound


Adjusting the call volume

- ▶ Press the  button.
- ▶ Select **Settings > Volume > Call**.
- ▶ Select the setting.

Switching the smart Audio-System ringtone on and off

- ▶ Press the  button.
- ▶ Select **Settings > Ringtone**.
- ▶ To switch on: select **Car**.
- ▶ To switch off: select **Phone**.


Adjusting the ringtone volume


- ▶ Press the  button.
- ▶ Select **Settings > Volume > Ring**.
- ▶ Select the setting.

Telephone operation




Calling a contact from the phone book

To call a contact in the telephone book, the mobile phone telephone book first has to be imported into the smart Audio-System.

- ▶ Press the  button.
- ▶ Select **Telephone book**.
- ▶ Select the contact.
The details for the contact are displayed.


- ▶ Dial the selected phone number.
- ▶ Press the  button.

Dialling a number


- ▶ Press the  button.
- ▶ Select **Dial Number**.
An input screen appears.
- ▶ Enter the number.
- ▶ Press the  button.
- ▶ Select .

Using call lists to call contacts

To call a contact in a call list, the mobile phone telephone book first has to be imported into the smart Audio-System.

- ▶ Press the  button.
- ▶ Select **Call lists**.
- ▶ Select **Dialled, Received or Missed**.
- ▶ Select an entry from the list.


Calling the last number dialled

- ▶ Press and hold the  button until the call is established.



Accepting a call

- ▶ Press the  button.



Rejecting a call

- ▶ Press and hold the  button until the call is rejected.

Holding and continuing a call

- ▶ To place a call on hold: select .
- ▶ To continue the call: press the .


Transferring a call to the mobile phone

- ▶ Select .
- ▶ To transfer the call back to the smart Audio-System: press .

Entering numbers or characters during a call

- ▶ Select #123.
- ▶ Enter numbers or characters.

Ending a call

- ▶ Press the  button.


Using voice control for the mobile phone

Useful information



The voice control of the connected mobile phone can be used (see manufacturer's operating instructions). Not all voice control services are supported by the smart Audio-System.

Voice control must be activated in the settings menu of the mobile phone.

Starting voice control for the mobile phone

- ▶ Connect the mobile phone with the smart Audio-System via Bluetooth®.
- ▶ Press the  button on the steering wheel.
A message appears in the display of the smart Audio-System and a tone sounds. Voice control for the mobile phone is active.
- ▶ Say a command.

Ending voice control for the mobile phone

- ▶ Press the  button on the steering wheel.
or
- ▶ Press the  button.
Voice control for the mobile phone is ended.


Operating external data storage media

Useful information

You can switch between the following media sources, depending on the type of external data carrier connected:

- USB 1 or iPod 1
- USB 2 or iPod 2
- AUX (external audio equipment)
- BT Audio (with Bluetooth® connected device, such as a mobile phone)

Selecting external data carriers




- ▶ Press the  button repeatedly until the desired media source appears in the display.

Operating a USB device or iPod®




Connecting a device

- ▶ Connect the device to the USB port.
The device is activated automatically and the first track is played.



Selecting a track

- ▶ In USB mode, press the  button.
Available tracks or folders are displayed.
- ▶ Turn control .
- ▶ Press  to confirm.


Rapid search

- ▶ Press the  button.
An entry field appears.
- ▶ To enter characters, turn control  and press the  button.

Skipping to the next or previous track

- ▶ Press the  or  button briefly to skip to the next track or press longer for rapid scrolling.


Switching random track sequence on/off

- ▶ Press the  button.


Switching the repeat function on/off

- ▶ Press the number key.

Selecting a track from a category with an iPod® connected


- ▶ Press the  button.
- ▶ Select the category from a list. Different categories, such as playlists, artists or albums, can be selected, depending on the connected device.

Displaying metadata


- ▶ Press the  button repeatedly until the desired metadata is displayed.

Operating external audio equipment (AUX)

Connecting a device

- ▶ Connect the device to the AUX jack. Use the  button to access the media on a connected AUX device.

Adjusting the volume of external audio equipment



- ▶ Press the  button.
- ▶ Select **Audio**.
- ▶ Select **AUX In**.
- ▶ Select one of the following options for the volume:
 - **Low**
 - **Medium**
 - **High**

Bluetooth® device operation


Connecting a device

- ▶ Connect a Bluetooth® audio device the same way you connect a mobile phone with Bluetooth®.

Skipping to the next or previous track

- ▶ Press the  or  button briefly to skip to the next track or press longer for rapid scrolling.

Displaying metadata

- ▶ Press the  button repeatedly until the desired metadata is displayed.

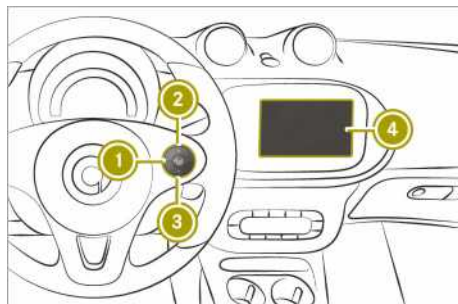
Operating and setting up the smart Media-System

Operating the smart Media-System

Please note

Some functions are restricted while driving.

Controls



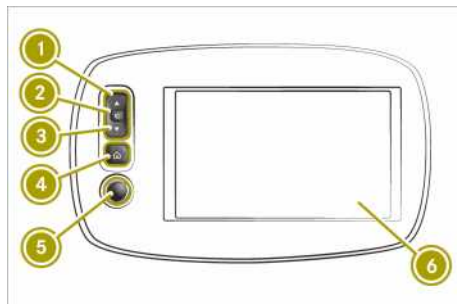
- ① Switches voice control system on and off, accepts and ends a phone call
- ② Increases the volume
- ③ Reduces the volume
- ④ smart Media-System display

Voice control system

The following functions are possible using the voice control system of the smart Media-System:

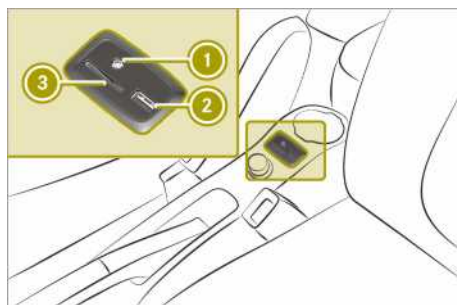
- enter a destination for navigation
- make a call
- start an application

Controls on the smart Media-System



- ① Previous station or track and fast rewind
- ② Mute
- ③ Next station or track and fast forward
- ④ Switches to the home screen
- ⑤ On/off button and volume control
- ⑥ Touchscreen

Ports on the centre console



- ① Port for external audio equipment (AUX)
- ② USB port
- ③ SD card slot

Some devices, for example mobile phones or USB drives, connect with the smart Media-System via USB port ②. External devices with 5 V (1 A) can be charged on USB port ② when the ignition is switched on.

Overview of home screen



- ① Radio station, media track
- ② Number of messages in the message memory
- ③ Status of the mobile phone and field strength of the mobile phone network
- ④ Outside temperature
- ⑤ Time
- ⑥ Map
- ⑦ Next navigation manoeuvre
- ⑧ Context menu
- ⑨ Distance to the destination and estimated time of arrival
- ⑩ Favourites menu
- ⑪ Main menu
- ⑫ Telephone menu, status of the mobile phone and field strength of the mobile phone network

► To call up a function, tap on an area on the home page or on a symbol:

- ①: to switch to radio or media application
- ②: to call up message memory
- ③: to switch to telephone application
- ④: to call up weather forecast for current location
- ⑤: to display time and temperature in full screen or call up time settings
- ⑥: to switch to full screen navigation view
- ⑧: to change language, change home page, remove SD card or switch off display
- ⑩: to view, call up or change Favourites
- ⑪: to call up main menu
- ⑫: to switch to telephone application

i The home screen can be set to display the energy flow.

If the home page is set so as to display the eco score, you can switch to the eco score application by tapping on the area.

When Android Auto™ or MirrorLink™ is active, another symbol is displayed on the home page. You can switch to the relevant smartphone screen application by tapping on the symbol.

Switching the smart Media-System on and off

To switch on automatically

- Start the engine.


To switch off automatically

- Switch off the ignition and open the door.

To switch on and off manually

- Press the  button.

To restart

- Press the  button.
The smart Media-System shuts down and restarts.

i The restart can take several minutes.
During the restart, the audio volume cannot be adjusted.

Scrolling through a menu or list on the touchscreen

- Touch the touchscreen with your finger.
- Swipe up, down, left or right.
The selection on the display will then move in the respective direction.

Selecting items on the touchscreen

- Tap on a menu, an option or an application with one finger.
The menu, the option or the application is launched.

Controlling media playback on the touchscreen

- ▶ Swipe to the left.
The next media item is played or displayed, e.g. the next track or station.
- ▶ Swipe to the right.
Playback is restarted or the previous media item is played or displayed, e.g. the previous track.

Media playback can be controlled in the following playback modes:

- Radio mode
- Music and audio playback
- Image playback
- Video playback


Calling up menus

- ▶ Select **Menu** on the home screen.
Select one of the following submenus:
 - **Multimedia**
Radio and media playback
 - **Navigation**
Navigation system
 - **Telephone**
Mobile phone functions
 - **Vehicle**
Reversing camera, eco score, energy flow and consumption details
 - **Services**
Apps and TomTom Services
 - **System**
General systems settings

Confirming settings

- ▶ Select **Done**.
Settings are accepted.

Switching off the display

- ▶ Select home page >  > **Switch off display**.

Adjusting the system settings

Adjusting the display

Setting the daytime brightness

- ▶ Select **System** > **Display**.
- ▶ Move the **Daytime brightness** control to the left or right.

Setting the night time brightness

- ▶ Select **System** > **Display**.
- ▶ Move the **Nighttime brightness** control to the left or right.

Activating automatic switching between day and night mode

- ▶ Select **System** > **Display** > **Automatic day/night mode**.

Displaying day mode constantly

- ▶ Select **System** > **Display**.
- ▶ Remove the tick for **Automatic day/night mode** and **Force night mode**.

Displaying night mode constantly

- ▶ Select **System** > **Display** > **Force night mode**

Setting the system language

- ▶ Select **System** > **Language**.
A list of available languages is displayed.
- ▶ Select the desired language.

- ❗ The language of the spoken navigation announcement can be selected independently of the system language.

Changing the on-screen keyboard

- ▶ Select **System** > **Keyboards**.
- ▶ Select one of the following keyboard layouts:
 - **Latin**
 - **Greek**
 - **Cyrillic**

For the **Latin** keyboard layout, it is possible to choose between the **ABCD**, **QWERTY**, **AZERTY** and **QWERTZ** layouts.

Selecting the home screen display

Different displays are available for the home page which display up-to-date information about the applications in the smart Media-System.

- ▶ Select **System > Home page**.
A selection of home screen displays appears.
- ▶ Select the desired display.

Resetting to factory settings

- ▶ Select **System > Factory settings**.
- ▶ Confirm with **Yes**.
All settings changed in the system return to the default values. All destinations, routes and favourites will be deleted.

Setting the time manually

- ▶ Select **System > Clock > Set time**.
- ▶ Change the minutes and hours of the time shown.

Activating automatic time adjustment

- ▶ Select **System > Clock > Set time > Automatic time adjustment**.

Setting the time format

- ▶ Select **System > Clock > Time format**.
- ▶ Choose one of the following time formats:
 - **18:00**
 - **6:00 PM**
 - **6:00**

Displaying status and information

- ▶ Select **System > Status & Information**.
- ▶ Select one of the following information options:
 - **Version information**
Software and hardware of the Media-System
 - **GPS status**
Current GPS signal strength
 - **Network status**
Signal strength of the data connection
 - **Licences**

For free and open-source software used

- **Copyright**
For text in the TomTom software used.

Adjusting the audio settings

Setting the volume

- ▶ Select **System > Sound > Volumes**.
- ▶ Select one of the following volume settings:
 - **Main volume**
For the whole system
 - **Hands-free**
For the hands-free system
 - **Ringtone**
Ring tone volume
 - **Navigation**
Volume for the whole navigation system
 - **Computer voice**
Volume of the computer-generated voice
 - **App events**
Volume of events triggered by apps
- ▶ Set the desired volume.

Adjusting the volume to the vehicle speed (vehicles without JBL sound system)

The speed-dependent volume adjustment function adapts the volume to the current vehicle speed.

- ▶ Select **System > Sound > Speed dependency**.
- ▶ Move the **Speed dependency** control to the left or right.
The higher the value, the more the volume increases with the speed of the vehicle.

Volume adjustment is not set using the control but automatically.

Adjusting surround sound (balance)

- ▶ Select **Multimedia > Settings > Sound > Balance > Manual**.
- ▶ Move the control to the desired position.
- ▶ Confirm with **Done**.

Adjusting the bass and treble

- ▶ Select **Multimedia** > **Settings** > **Sound** > **Bass/Treble** > **Manual**.
- ▶ Use the control to adjust the bass and treble separately.

Setting a neutral sound for the bass and treble

- ▶ Select **Multimedia** > **Settings** > **Sound** > **Bass/Treble** > **Neutral**.
Audio is played without increasing the bass or treble.

Activating and deactivating arkamys® bass boost (vehicles without JBL sound system)

The arkamys® bass boost setting emphasises the bass during playback.

- ▶ Select **Multimedia** > **Settings** > **arkamys bass boost**.

Manual activation of arkamys® bass boost on models with a JBL sound system is not possible. Activation functions automatically.

Setting the volume for warning tones

- ▶ Select **System** > **Sound** > **Warnings**.
- ▶ Move the control to the left or right.

Enabling warning tones when the display is switched off

- ▶ Select **System** > **Sound** > **Warnings** > **Sound warning tones when display turned off**.

Creating and deleting favourites

Creating favourites



- ① Preset
- ② Navigation
- ③ Radio
- ④ Telephone
- ⑤ Services
- ⑥ Context menu

Frequently used settings such as phone contacts and radio stations can be stored as favourites. Six favourites can be stored for each of the following categories:

- Navigation
 - Radio
 - Telephone
 - Services
- ▶ Select **Favourites** on the home screen.
 - ▶ Select category.
 - ▶ Select the next empty memory position.
A list of possible favourites appears.
 - ▶ Select **Favourites**.

Deleting favourites

- ▶ Select **Favourites** on the home screen.
- ▶ Select **[+]** > **Remove a Favourite**.
- ▶ Perform one of the following steps:
 - Select the favourite to be removed and press **Delete** to confirm.
 - To delete all favourites, select **Remove all Favourites**.

Listening to the radio

Switching on the radio

- ▶ Select **Multimedia** > **Radio**.

Display modes

Useful information

In radio mode there are three different display modes, in which various settings can be made:

- "List" display mode (FM and digital radio)
- "Frequency" display mode (AM and FM radio)
- "Presets" display mode

"List" display mode (FM and digital radio)



- 1 Selects the waveband (AM/FM/DAB radio) and preset group (FM/DAB)
- 2 Selects previous station
- 3 Selects next station
- 4 Context menu
- 5 Selects "frequency" display mode
- 6 "List" display mode
- 7 Selects "Presets" display mode
- 8 Station currently playing

"Frequency" display mode (AM and FM radio)



- 1 Selects the waveband (AM/FM radio) and preset group (FM)
- 2 Increases or decreases the frequency in small increments
- 3 Station search, forwards or backwards
- 4 Context menu
- 5 Adjusts the frequency manually
- 6 Station currently playing

"Presets" display mode



- 1 Selects the waveband (AM/FM/DAB radio) and preset group (FM/DAB)
- 2 Stored station
- 3 Context menu
- 4 Station currently playing

Selecting a station



"List" display mode

- ▶ Swipe up or down in the station list
- ▶ Tap on the desired station.


“Frequency” display mode (AM and FM radio)

- ▶ Slide control on the waveband left or right

Starting a station search

- ▶ Select  or  in the “frequency” display mode

Storing a station

- ▶ Set the station.
- ▶ Select  > **Save as preset**.


Up to six stations can be stored for each waveband.

Displaying radio text

Radio text contains information such as current track or latest news.

- ▶ Select  > **Display radio text**.

Displaying digital radio services

- ▶ Select  > **Digital radio services**.
- ▶ Select one of the following digital radio services:
 - **EPG** (Electronic Programme Guide)
Programme schedule for the station currently playing
 - **Intellitext**
Programme information and programme schedule for the station currently playing
 - **Slide show**
Displays images to accompany the current broadcast

Other radio settings

Searching for alternative frequencies with the best possible reception quality

- ▶ Select **Multimedia** > **Settings** > **Radio** > **AF** (Alternative frequency).

Receiving traffic reports (i-Traffic)

- ▶ Select **Multimedia** > **Settings** > **Radio** > **i-Traffic** (Traffic programme).

Displaying the programme type (e.g. classical)

- ▶ Select **Multimedia** > **Settings** > **Radio** > **PTY** (Programme type).

Switching to the corresponding FM station when digital radio reception is poor

- ▶ Select **Multimedia** > **Settings** > **Radio** > **Simulcast**.

Displaying information on certain categories (i-Announcement, digital radio only)

- ▶ Select **Multimedia** > **Settings** > **Radio** > **i-Announcement**.
- ▶ Select category of i-Announcements.

Updating the station list

- ▶ Select **Multimedia** > **Settings** > **Radio** > **Update radio list**.

Calling up electric drive displays

Calling up the energy flow display

- ▶ Select **Menu** > **Vehicle** > **electric drive** > **Energy flow**.

The **Energy flow** display shows the flow of energy in the vehicle.

The colour of the energy flow indicates the following:

- Green colouring: energy is being recuperated
- Orange colouring: the drive is consuming energy
- Yellow colouring and an illustration of the consumers: electrical consumers are consuming energy
- Grey colouring: no energy is being recuperated or consumed

Calling up the detailed consumption display

- ▶ Select **Menu** > **Vehicle** > **electric drive** > **Consumption details**.

The **Consumption details** display shows the energy consumption of the drive and electrical consumers as well as the energy recuperated during the previous 15 minutes. The display also shows the total consumption of the drive and electrical consumers as well as the total amount of energy recuperated during the current journey.

The **Consumption details** display is reset each time the engine is switched on.

Using a mobile phone

Connecting a mobile phone

Please note

WARNING

The electromagnetic radiation from two-way radios can interfere with the vehicle electronics if they are manipulated or retrofitted incorrectly. This could jeopardise the operating safety of the vehicle. There is a risk of an accident.

You should have all work on electrical and electronic components carried out at a qualified specialist workshop.

WARNING

If you operate two-way radios incorrectly in the vehicle, their electromagnetic radiation can interfere with the vehicle electronics, for example if:

- the two-way radio is not connected to an exterior aerial
- the exterior aerial is not correctly mounted or is not low-reflection

This could jeopardise the operating safety of the vehicle. There is a risk of an accident. Have the low-reflection exterior aerial fitted at a qualified specialist workshop. When operating two-way radios in the

vehicle, always connect them to the low-reflection exterior aerial.

Bluetooth® must be enabled both on the mobile phone and on the smart Media-System.

Enabling and disabling Bluetooth®

The mobile phone must be compatible with the smart Media-System.

Overview of compatible mobile phones: <https://www.smart.com/connect>.

- ▶ Select **Settings** > **Enable Bluetooth**.
The setting is marked. Bluetooth® is enabled or disabled on the smart Media-System.

Authorising a mobile phone

Authorising a mobile phone for the first time

Bluetooth® must be enabled on the smart Media-System.

- ▶ Select the **Telephone** menu.
- ▶ Confirm the display message with **Yes**.
- ▶ Enter the security code on the mobile phone or accept access confirmation (see manufacturer's operating instructions). The message **Bluetooth is enabled** is shown.

Authorising another mobile phone

Bluetooth® must be enabled on the smart Media-System.

- ▶ Select **Settings** > **Manage devices**.
The list of visible mobile phones is displayed.
- ▶ Select a mobile phone from the list.
- ▶ Enter the security code on the mobile phone or accept access confirmation (see manufacturer's operating instructions). The Bluetooth® connection is established. The Bluetooth® connection will be established automatically in future.


Downloading telephone data automatically

- ▶ Select **Settings** > **Download telephone data automatically**.
- ▶ If necessary, accept the access confirmation on the mobile phone.
During connection, up to 1,000 contacts are automatically transferred to the smart Media-System.


Connecting another authorised mobile phone

- ▶ Select **Settings** > **Manage devices**.
- ▶ Select a mobile phone.
The current Bluetooth® connection is terminated. The desired mobile phone is connected to the smart Media-System instead.

Removing a mobile phone from the list

- ▶ Select **Settings** > **Manage devices**.
- ▶ Select  > **Delete device(s)**.
- ▶ Select a mobile phone.
- ▶ Select **Delete**.

Terminating a Bluetooth® connection

- ▶ Select **Settings** > **Manage devices**.
- ▶ Select  > **Disconnect all devices**.
- ▶ Select a mobile phone.

If the mobile phone leaves the Bluetooth® receiver range, the connection is automatically terminated.

Telephone operation

Useful information

The following conditions must be fulfilled in order to make a **999** or **112** emergency call:

- a valid and operational SIM card is inserted in the mobile phone
- a mobile phone network is available

Calling a contact from the phone book

- ▶ Select **Telephone book**.
- ▶ Select the contact.
- ▶ Select the contact's telephone number.

If the phone book contains multiple contacts, they can be called up using a **Search**.

Dialling a number

- ▶ Select **Dial number**.
- ▶ Enter a number on the keypad.
- ▶ Select **Call**.

Calling a contact from the call log

- ▶ Select **Call logs**.
- ▶ Select an entry from the list.


The call log can be sorted according to calls made, calls received and missed calls using the corresponding receiver icon.

Accepting and rejecting an incoming call

If a call is incoming, the following information will appear on the display:

- name of caller, if already in the phone book
- number of caller, if name of caller not already in the phone book
- **Private number**, if the caller has the "Hide caller ID" function switched on
- ▶ To accept the call, select **Accept**.
- ▶ To reject the call, select **Reject**.
The call will be forwarded to voicemail.

Holding and continuing a call

- ▶ Select  > **Put on hold**.
- ▶ To continue the call, select **Continue**.

Transferring a call to the mobile phone

- ▶ Select  > **Mobile phone**.

Ending a call

- ▶ Select **End call**.

Using the smartphone screen application

Selecting settings for the smartphone screen

Selecting the preferred smartphone screen application

If mobile phones support Android Auto™ as well as MirrorLink™, the preferred application can be selected when a mobile phone is connected.

- ▶ Select **System > Smartphone Screen > Smartphone Screen application preference**.
- ▶ Select Android Auto™ or MirrorLink™.

Selecting settings to start Android Auto™ and MirrorLink™

- ▶ Select **System > Smartphone Screen > Android Auto™ Settings**.
- or
- ▶ Select **System > Smartphone Screen > MirrorLink Settings**.
- ▶ Select one of the following settings:
 - **Ask me at each launch**

If the smartphone has been connected with the smart Media-System, you will be asked whether the preferred smartphone screen application should be started.

- **Yes**

If the smartphone has been connected with the smart Media-System, the preferred smartphone screen application will be started automatically.

- **No**

If the smartphone has been connected with the smart Media-System, a smartphone screen application will not be started.

Using MirrorLink™

Useful information

MirrorLink® is standard for the connection between the smart Media-System and a mobile phone. With MirrorLink®, the content of the display on your mobile phone can be displayed in the smart Media-System.

MirrorLink™ is available for mobile phones with the "Android" operating system.

Further information: <http://www.smart.com/connect>.




To use MirrorLink™, observe the following requirements:

- the mobile phone must support MirrorLink™ version 1.1 and above
- the mobile phone is switched on
- a MirrorLink™ certified app must be installed on the mobile phone
- the GPS connection must be activated on the mobile phone
- the time is set on the smart Media-System

Setting up a connection




- ▶ Activate MirrorLink™ on your mobile phone (see the manufacturer's operating instructions).
- ▶ Connect a mobile phone with a connecting cable to the USB socket in the centre console.
- ▶ Select **Yes**. Apps which have been certified for MirrorLink™ will be shown in the smart Media-System display.



Calling up MirrorLink™ apps

- ▶ Tap  on the home page of the smart Media-System. MirrorLink™ starts in the smart Media-System display.
- ▶ Select the desired app. The display switches to full screen mode.
- ▶ **To leave full screen display:** press and hold the  button on the smart Media-System until the lower bar is shown.
- ▶ **To exit the display:** select .

MirrorLink™ audio playback

If your mobile phone supports this function, you can control audio playback via the buttons on the smart Media-System.

- ▶ **To select the previous track:** press the  button.
- ▶ **To rewind:** press and hold the  button.
- ▶ **To select the next track:** press the  button.

- ▶ **To fast forward:** press and hold the  button.
- ▶ **To mute:** press the  button.

Disconnecting the MirrorLink™ connection

- ▶ Select  > **Disconnect**.

Using Android Auto™

Useful information

Android Auto™ is an application for the connection between the smart Media-System and a mobile phone. Certain mobile phone functions and apps can be controlled via the smart Media-System with Android Auto™.

Functions such as telephony, navigation and the audio playback of Android Auto™ are displayed on the home page of the smart Media-System.

Android Auto™ is available for mobile telephones with the Android operating system. Further information: <http://www.smart.com/connect>.

In order to use Android Auto™, the following conditions must be met:

- the mobile phone supports Android Auto™ starting from Android™ 5.0
- the mobile phone is switched on
- the mobile phone has an Internet connection
- the Android Auto™ app is installed on the mobile phone

Transmitted vehicle data when using Android Auto™

When using Android Auto™, specific vehicle data is transmitted to the mobile phone. This makes it possible to use selected mobile phone services efficiently. The mobile phone does not have active access to vehicle data. The following system information is transmitted:

- smart media system software status
- system ID (anonymous)

This data is transmitted in order to optimise communication between the vehicle and mobile phone.

A random vehicle code is generated for this purpose and in order to assign multiple vehicles to the mobile phone. This code is not

related to the vehicle identification number (VIN) and is deleted if the smart Media-System is reset.

The following driving status data is transmitted:

- gear position engaged
- instrument cluster day/night mode


This data is transmitted in order to adapt the content displayed to the driving situation.

GPS data such as coordinates, speed and compass direction is transmitted. This data is transmitted only when navigation is active in order to improve navigation (e.g. when driving through a tunnel).

Setting up a connection


- ▶ Activate Android Auto™ on the mobile phone (see manufacturer's operating instructions).
- ▶ Connect a mobile phone with a connecting cable to the USB socket in the centre console.
- ▶ Select **Yes**.
Android Auto™ starts in the smart Media-System display.

Calling up Android Auto™

- ▶ Tap  on the home page of the smart Media-System.
Android Auto™ starts in the smart Media-System display.

Activating Android Auto™ voice-operated control

When Android Auto™ is activated, the system can be operated with voice control.

- ▶ Press and hold the  button on the multifunction steering wheel for approximately three seconds.
A tone sounds.

Disconnecting Android Auto™

- ▶ Disconnect the USB connection between the mobile phone and the smart Media-System.



Using voice control for the mobile phone

Useful information

The voice control of the connected mobile phone can be used (see manufacturer's operating instructions). Not all voice control services are supported by the smart Media-System.

The requirement for voice control of the mobile phone is that Android Auto™ or MirrorLink™ are not active.

Activating voice control for the mobile phone

- ▶ Connect the mobile phone with the smart Media-System via Bluetooth®.
- ▶ Press and hold the  button on the steering wheel.
The  symbol appears in the display. Voice control for the mobile phone is active.

Further settings

Setting the volume

- ▶ Select **Settings** > **Volumes**.
- ▶ Set the volume of the hands-free system and the ringtone.

Activating voicemail

- ▶ Select **Voicemail**.
- ▶ Enter the voicemail number on the keypad.
- ▶ Select **Done**.
Voicemail is activated and the voicemail number is dialled.

Configuring voicemail


- ▶ Select **Settings** > **Voice mail configuration**.

Updating the phone book


A Bluetooth® connection must be present.

- ▶ Select **Phone book** >  > **Update telephone data**.

Updating the call log

- ▶ Select **Call logs** >  > **Update telephone data**.

Adding a contact to favourites

- ▶ Select **Telephone** > **Phone book**.
- ▶ Select a contact from the list.
- ▶ Select  > **Add to favourites**.
- ▶ Dial a phone number.

Connecting and operating external data storage media

Useful information

The following external data storage media can be connected:

- USB memory stick (USB 2.0 or 3.0 with max. 64 GB) or iPod™
- SD or SDHC card (max. 64 GB)
- External audio equipment (AUX connection)
- Bluetooth® devices such as mobile phones

The following formats are supported:

- MP3 files
- WMA files
- ACC formats
(.AAC, .M4A, .M4B, .M4P, .M4V, .M4R, .MP4 and .3GP)
- OGG Vorbis (.OGG, .OGA)
- PCM 16 bit (.WAV, .PCM)

A data storage medium may contain no more than eight directory levels.

The smart Media-System only recognises the first partition of a data storage medium. The partition must be formatted as FAT or FAT32.

Connecting external data storage media

Connecting a USB memory stick

- ▶ Insert a USB memory stick in the port on the centre console.
Playback starts automatically.

Connecting an SD card

- ▶ Insert an SD card into the SD card slot in the centre console.
Playback starts automatically.

Connecting a Bluetooth® device

- ▶ Authorise and connect a Bluetooth® device, such as a Bluetooth®-capable mobile phone.

Operating external data storage media

Selecting connected external data storage media

- ▶ Select **Menu** > **Multimedia** > **Media**.
- ▶ Select connected medium.

Controlling playback from a USB memory stick or SD card



- 1 Selects the previous track
- 2 Selects the next track
- 3 Stops and continues playback
- 4 Switches track repeat on
- 5 Switches random playback on
- 6 Calls up the context menu
- 7 Displays the playlist

- 8 Selects a new track based on categories, e.g. album, genre, folder
- 9 Resumes playback at any point in the track

Controlling playback from a Bluetooth® device



- 1 Selects a new track
- 2 Selects the previous track
- 3 Stops playback
- 4 Selects the next track
- 5 Displays the playlist
- 6 Calls up the context menu

Selecting a different device

- ▶ Select **[+]** > **Change source**.

Connecting another authorised Bluetooth® device

- ▶ Select **[+]** > **Find new device**.

Enabling and disabling random playback

- ▶ To enable: select **[+]** > **Enable random playback**.
- ▶ To disable: select **[+]** > **Disable random playback**.

Displaying details of tracks on a USB memory stick or SD card

- ▶ Select **[+]** > **Track details**.

Selecting a track from current playlist

- ▶ Select **New selection** > **Folders**.
The current playlist is displayed.
- ▶ Select **Find**.
A keyboard is shown.
- ▶ Enter the name or part of the name of the track you are looking for.

Selecting a track from categories

- ▶ Select **New selection**.
- ▶ Select category for playback.

Switching album cover display on and off

The album cover must be saved in the audio file.

- ▶ Select **Multimedia** > **Settings** > **Media** > **Display album cover**.

Viewing images

Useful information

Images that have been saved to an SD card or USB memory stick can be viewed in the smart Media-System.

The following file formats can be displayed:

- .JPG
- .GIF
- .PNG
- .BMP

Image playback

Starting image playback

- ▶ Insert SD card or USB memory stick into the corresponding port.
- ▶ Select **Multimedia** > **Images**.
- ▶ Select media source **USB** or **SD**.
- ▶ Select folder.
- ▶ Select image.

Switching between images

- ▶ Swipe left or right.

Specifying a new selection of images

- ▶ Select **New selection**.

Setting image playback

Switching from normal to thumbnail view

- ▶ Select **Thumbnails**.

Switching from thumbnail to normal view

- ▶ Select an image.


Displaying in full screen mode

- ▶ Select  > **Full screen**.


Activating the controls in full screen mode

- ▶ Tap the touchscreen.


Switching from full screen mode to normal view

- ▶ Select  > **Normal view**.


Enlarging the image

- ▶ Select  > **Enlarge**.


Showing images as a slide show

- ▶ Select  > **Slide show**.

Setting the display duration

- ▶ Select  > **Image settings** > **Slide show delay**.
- ▶ Set the desired time using the controls.

Setting default view for image playback

- ▶ Select  > **Image settings** > **Default view**.
- ▶ Select **Normal view** or **Full screen**.

Video playback

Video playback

Starting video playback


- ▶ Insert SD card or connect USB stick.
- ▶ Select **Multimedia** > **Video**.
- ▶ Select **USB** or **SD**.
- ▶ Select folder or video.
All videos in a folder are played one after the other.

i The size of the video file may have an impact on the performance of the system. Therefore, only playback videos with a length of up to 5 minutes.

Selecting the next or previous video

- ▶ Select  or .

Stops and continues playback

- ▶ Select .

Playing a new video

- ▶ Select **New selection**.
- ▶ Select a new video

Setting the video view

Playing videos in full screen mode

- ▶ Select **Full screen**.

Setting the default view for video playback

- ▶ Select  > **Video settings**.
- ▶ Select **Normal view** or **Full screen**.

Using the navigation system

Starting the navigation system

Please note

WARNING

If you operate information and communication equipment integrated in the vehicle when driving, you could be distracted from the traffic situation. This could also cause you to lose control of the vehicle. There is a risk of an accident.

Only operate this equipment when the traffic situation permits. If you cannot be sure of this, stop the vehicle paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

The navigation system does not provide information on stop signs, right of way signs, traffic regulations or road safety regulations.

Traffic regulations always take priority over the navigation system's driving recommendations.

Observe the legal stipulations and traffic regulations of the country you are driving in when in navigation mode.

Starting the navigation system

- ▶ Select **Menu** > **Navigation**.
The following functions can be carried out:
 - searching for a destination
 - planning a route
 - displaying a map
 - calling up TomTom Services
 - changing navigation settings

Installing map data

WARNING

SD cards are small parts. They can be swallowed and cause choking. This poses an increased risk of injury or even fatal injury.

Keep the SD card out of the reach of children. If a SD card is swallowed, seek medical attention immediately.

H To prevent damage to data, only use the SD card provided for the data in the Media-System or for updating map and systems files.

- ▶ Insert an SD card into the SD card slot in the centre console.
- ▶ Switch on the device.
The map data is imported to the navigation system.

Removing an SD card

- ▶ Select **Menu > System > Remove SD card**.
- ▶ Confirm the display message with **Yes**.
- ▶ Press the SD card.
- ▶ Remove the SD card from the slot.

Updating map data

Regular updates will be offered for the map data. The first update can be downloaded for free in the web portal within 90 days of vehicle activation. This requires registration at <http://tomtom.com/forsmart>. Further information is available from any smart centre.

- ▶ Remove SD card from the vehicle and insert into a computer.
- ▶ Install update software on the computer.
- ▶ Run the map update assistant.

i As well as updates, the latest software for the Media-System can be downloaded and Premium Voices by TomTom can be purchased.

Entering and managing destinations


Entering a destination by address

- ▶ When using the navigation system for the first time, enter country.
- ▶ Select **Navigation > Drive to... > Address**.
- ▶ If desired, change the country using the flag symbol.
- ▶ Enter town or postcode.

- ▶ Select the destination from the list.
- ▶ Select the street.
- ▶ Select the house number.
- ▶ Confirm with **Done**.


Searching for a car park near the destination address

This function can be called up when entering the destination.

- ▶ Select  > **Nearby car park**.
A list of car parks near the current destination appears.

Displaying information about the destination address

This function can be called up when entering the destination.


- ▶ Select  > **Show info**.

Entering a destination using the map

A location on the map can be selected as the destination.

- ▶ Select **Navigation > Drive to... > Point on map**.
- ▶ Align the map view with the destination.
- ▶ Tap the destination point on the display.
The symbol selected is highlighted in blue.
- ▶ Tap on the symbol to confirm.

Entering a destination using the voice control system

- ▶ Press the  button on the multifunction steering wheel.
A tone sounds.
- ▶ Say the command "Enter address".
- ▶ When prompted by the voice control system, say the destination address, including street name, house number and city.
- ▶ Say the voice command "Yes" or, if several possible destinations are displayed, say the number.

Selecting a destination from the list of last destinations

- ▶ Select **Navigation > Drive to... > Recent destinations.**
- ▶ Select destination.

Entering a destination using geo-coordinates

- ▶ Select **Navigation > Drive to... > Latitude Longitude.**
- ▶ Enter the longitude and latitude.

Setting home location

- ▶ Select **Navigation > Settings > Set home address.**
- ▶ Enter a home address.

Setting home as a destination

- ▶ Select **Navigation > Drive to... > Home.**

Selecting a saved location as destination

At least one destination must be stored for this function.

- ▶ Select **Navigation > Drive to... > Saved locations.**
- ▶ Select destination.

Managing saved locations

- ▶ Select **Navigation > Settings > Manage saved locations.**

Entering a charging station as a destination

- ▶ Select **Navigation > Drive to... > Charging stations.**

The following list of locations appears in which a charging station can be searched for:

- **Near my location**
- **Along the route**
- **Near destination**

- **Near home**
- **In a city**

- ▶ Select the location for the charging station search.

A list of the corresponding charging stations appears. There is an automatic check whether a charging point is free on these charging stations. The check may take several minutes. When the check is finished, a message appears. If a charging station has a charging point which is not being used, it will be marked green. If no charging point is free, or no information is available, the charging station is marked grey. Charging stations from the map data which cannot be checked, are not marked. A maximum of 24 charging stations can be checked.

- i** Five minutes after the check, the marking automatically changes from green to grey.
- ▶ Select a charging station.

Entering a point of interest

POIs such as museums, restaurants or car parks near a location are displayed on the map.

- ▶ Select **Navigation > Drive to... > Point of interest.**

The following list of surrounding areas appears. A POI can be searched for in these areas:

- **Near my location**
- **Along the route**
- **Near destination**
- **Near home**
- **In a city**

- ▶ Select surrounding area for the search for a POI.

The following list of categories for POIs appears:

- List of categories for POIs: e.g. charging station or restaurant
- POI name search
- POI search within a category

- ▶ Select category for the search.
- ▶ Select a POI.

- i** If the charging station category is selected, only charging stations from the map data are searched. Charging stations that

can be checked for charging point availability are not taken into account.

Managing POIs

Adding a POI category

- ▶ Select **Navigation > Settings > Manage POIs > Add POI category**.
- ▶ Enter the name and symbol for the new POI category.

Deleting a POI category

- ▶ Select **Navigation > Settings > Manage POIs > Delete POI category**.
- ▶ Select the POI category to be deleted.

Adding POIs

- ▶ Select **Navigation > Settings > Manage POIs > Add POI**.
If no POI categories have been defined yet, a prompt appears to enter a POI category.
- ▶ Select the category for the POI.
- ▶ Enter your POI.

Deleting POIs

- ▶ Select **Navigation > Settings > Manage POIs > Delete POI**.
- ▶ Select POI category.
- ▶ Select the POI to be deleted.

Editing POIs

- ▶ Select **Navigation > Settings > Manage POIs > Edit POI**.
- ▶ Select POI category.
- ▶ Customise the POI properties.

Setting alerts for a nearby POI

- ▶ Select **Navigation > Settings > Manage POIs > Warning when near POI**.
- ▶ Select POI category.
- ▶ Set the distance at which the message should appear.
- ▶ Set the type of alert issued.

Entering a destination via the TomTom LIVE service "TomTom Places"

POIs from the "TomTom Places" online database are available using the "TomTom Places" function.

- ▶ Select **Navigation > Drive to... > TomTom Places**.

A list of search criteria appears which can be used to search for a POI.

- ▶ Select the search criteria.
- ▶ Enter a search term.
If a large number of search results are available, 20 additional search results can be downloaded.

Changing the route

Useful information

Once the destination has been selected, the navigation system calculates the route to the destination. The following options are available for adjusting route guidance:

- calculate alternative routes
- adjust routes calculated by the navigation system
- plan routes in advance and travel via specific way points
- adjust settings for calculating routes

Once the route is calculated, a route summary is shown. By default, the quickest route will be calculated for route planning, taking into account IQ Routes™. Traffic information is taken into account when calculating the route.

Depending on the remaining range, sections of the route receive the following colours:

- green: remaining range is expected to be sufficient for the route.
- orange: this route may or may not be able to be completed depending on the driving style and the influence of external factors.
- red: remaining range is not expected to be sufficient for the route.

The "route overview" function allows you to set whether the summary of a calculated route is automatically faded out from the display after ten seconds.



If the route is not confirmed with **Done**, the view switches after approximately ten seconds automatically to the map view.

Displaying a planned route

Calculating the route

- ▶ Enter a destination.
- ▶ Select **Done**.
The route is displayed. If the remaining range is not expected to be sufficient to reach the destination, a prompt will appear asking whether a charging station should be added to the route.

Displaying the route details

- ▶ Select  > **Route details**.
- ▶ Select one of the following functions:
 - **Display instructions**
An overview of the route with directions appears.
 - **Display a map of the route**
The route appears on a map.
 - **Display the destination**
The destination for the route appears.
By pressing , it is possible to search for a car park near the destination or add the location to the saved locations.
 - **Show traffic on route**
Traffic disruptions along the route are shown.
 - **Summary**
A summary of the route details appears.

Saving a planned route

- ▶ Select  > **Save Itinerary**.

Changing the route

Cancelling the route

- ▶ Select **Navigation** > **Change route** > **Cancel route**.
When a new destination is entered, route guidance can be resumed again.

Calculating an alternative route

- ▶ Select **Navigation** > **Change route** > **Calculate alternative**.
A new route is calculated and displayed that takes you on different roads.
- ▶ Select the alternative route or a previous one.

Route guidance via way point

The route can be adjusted by entering up to four way points.

- ▶ Select **Navigation** > **Change route** > **Travel via**.
If a way point has already been entered, a list of the saved way points will be displayed.
- ▶ Select **Add**.
- ▶ Select a new way point from **Address**, **Recent destinations**, **Saved locations**, **TomTom Places** or **POI**.
The new way point is added.

Avoiding road blocks

The route can be changed if a section of road along the route is blocked or there is a traffic jam.

- ▶ Select **Navigation** > **Change route** > **Avoid roadblock**.
- ▶ Select the length of the route that needs to be avoided.

Avoiding specific roads

The route is calculated to avoid specific roads.

- ▶ Select **Navigation** > **Change route** > **Avoid part of route**.
A list of the roads on the route is displayed.
- ▶ Select the road you wish to avoid.

Taking traffic disruptions into account

The route is recalculated based on current traffic information

Traffic information is not available in all countries and regions.

- ▶ Select **Navigation** > **Change route** > **Minimise delays**.
An overview of the traffic disruptions along the route will be shown.
- ▶ Select the traffic disruption you wish to avoid.


Planning a route in advance

Adding a route

- ▶ Select **Navigation** > **Routes**.
- ▶ Select **Add**.
- ▶ Select the starting point of the route.

- ▶ Enter the route destination.
- ▶ Enter at least one way point for the route.
- ▶ Enter the route name.
- ▶ Confirm with **Done**.

Starting navigation using a saved route

- ▶ Select **Navigation > Routes**.
- ▶ Select the desired route.
- ▶ Select  > **Go**.

Setting route planning

Selecting the route type

- ▶ Select **Navigation > Settings > Route planning > Route types**.
- ▶ Select one of the following settings:
 - **Ask for every route**
 - **Always plan the fastest route**
 - **Always plan eco routes**
 - **Always avoid motorways**
 - **Always plan the shortest route**

Selecting the setting for toll roads

- ▶ Select **Navigation > Settings > Route planning > Toll roads**.
- ▶ Select one of the following settings:
 - **Ask for toll roads on route**
 - **Always avoid toll roads**
 - **Do not avoid toll roads**

Selecting the setting for ferry connections

- ▶ Select **Navigation > Settings > Route planning > Ferry connections**.
- ▶ Select one of the following settings:
 - **Ask for ferries on my route**
 - **Always avoid ferries**
 - **Do not avoid ferries**
- i** Route planning treats the Eurotunnel as a ferry connection.

Selecting the setting for unpaved roads

- ▶ Select **Navigation > Settings > Route planning > Unpaved roads**.
- ▶ Select one of the following settings:
 - **Ask for unpaved roads on my route**
 - **Always avoid unpaved roads**

Selecting the setting for carpool lanes

Carpool lanes are lanes which can only be used by vehicles with at least two occupants.

- ▶ Select **Navigation > Settings > Route planning > Carpool lane settings**.
- ▶ Select one of the following settings:
 - **Ask for carpool lanes on my route**
 - **Always avoid carpool lanes**
 - **Never avoid carpool lanes**

Using information during route guidance

Useful information

Navigation announcements provide guidance during the journey without distracting you from traffic conditions. In addition, the display shows information about the route.

Switching navigation announcements on and off

- ▶ Tap on the area of the next navigation manoeuvre during route guidance.
- ▶ Select **Turn on voice guidance** or **Turn off voice guidance**.

Information such as traffic reports and warnings will be played even if the navigation announcements have been deactivated.

During route guidance, traffic information can be shown for the route ahead. The following traffic information can be received:

- Traffic announcements (RDS/TMC)
- HD Traffic (a TomTom Live service)
- i** HD Traffic Information takes precedence.

Live services are not available in all countries and regions. Further information: <http://tomtom.com/services>

Tracking navigation on the display



- ① Zoom in and out of the map view
- ② Maximum permitted speed
- ③ Name of the next main road or information about the next street sign
- ④ Traffic information
- ⑤ Route information
Warning for remaining range to destination
- ⑥ Compass and symbol for two or three-dimensional map display
- ⑦ Context menu
- ⑧ Next navigation manoeuvre with distance and symbol for volume adjustment
- ⑨ Information about current radio or audio equipment

► Tap on an area or on a symbol in the map display:

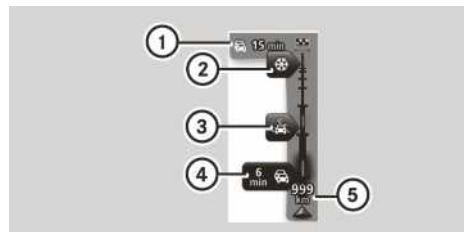
- Map: to switch to the overview map
- ①: to zoom in and out of the map view
- ④: to show traffic reports on the route
- ⑤: to display the route details
- ⑥: to switch between two or three-dimensional map display
- ⑦: to open the context menu
- ⑧: to repeat the navigation instruction, change the volume of navigation announcements or switch off
- ⑨: to switch to the corresponding radio, multimedia or telephone menu

The navigation system zooms in on the map view as the vehicle approaches a junction. This makes it possible to follow turning manoeuvres more accurately.

Shortly before navigating a motorway junction or exit, the display will show a three-dimensional representation of the lanes and

the exit. Lane Keeping Assist is not available for all junctions in all countries.

Traffic information details



- ① Overall delay on route
- ② Traffic disruption (packed snow)
- ③ Traffic disruption (rain)
- ④ Traffic disruption (traffic jam)
- ⑤ Current location and distance to next traffic disruption

During route guidance, traffic information is shown for the route ahead. When there are a number of traffic disruptions in quick succession, only the very next disruption on the route will be displayed.

Traffic information is not available in all countries and regions.

Colour	Meaning
Grey	Unknown or unexplained situation
Orange	Slow-moving traffic
Red	Traffic jam
Dark red	Standstill or road blocked

Calling up more detailed information about the traffic problems

- Tap on the display for traffic information during route guidance.

Scrolling through the traffic reports


- Tap on the message on the touchscreen and swipe left or right.

Displaying the overview map

Useful information

With the "View map" function, the display shows a slidable, two-dimensional overview map. The map shows your current position, as well as a number of other elements, such as Favourites.

Displaying a map

- ▶ Select **Navigation** > **View map**.
A map of the surrounding area will be shown.
- ▶ To search: select  > **Search**.

Controlling the map view

Moving the map

- ▶ Tap on the centre of the touchscreen.
- ▶ Swipe in the desired direction. The map will then move in the respective direction.

Zooming in on the map


- ▶ Place two fingers slightly apart in the middle of the touchscreen.
- ▶ Move your fingers away from each other.

Reducing the scale of the map


- ▶ Place two fingers at a greater distance apart on the screen. Do not place your fingers at the very top area or very bottom area of the display.
- ▶ Pull your fingers towards each other.

Displaying the reachability map

If no route is planned, a reachability map can be displayed in order to roughly gauge the range with the current charge status.

- ▶ Select **Navigation** > **View map**.
- ▶ Select  > **View reachability map**.

Showing and hiding additional information on the map

- ▶ Select **Navigation** > **View map**.
- ▶ Select  > **Change map information**.
- ▶ Select one of the following information options:

- Traffic information
- Names
- Points of interest (POIs)
- Satellite images
- Coordinates

Using TomTom Services with the navigation system

Useful information

In the **TomTom Services** menu, traffic information and other TomTom-LIVE services can be called up and managed.

TomTom Live Services are available for a subscription fee. The following TomTom Services come pre-installed and, following activation, can be used free of charge for a period of three years:

- HD Traffic
- Radar cameras (not available in all countries)
- Weather
- TomTom Places

More information on services

<http://www.tomtom.com/services>.

More information on availability in specific countries: <http://smart.com/connect>

TomTom Services can also be called up and managed in the **Services** menu. In the main menu, select **Services** > **TomTom Services**.

i If you have subscribed to the "TomTom Traffic" service and this is available, the "Traffic info" menu will be called "TomTom Traffic".

Activating TomTom Services

TomTom Services must be activated in the smart Media-System before using them for the first time. If TomTom Services are not yet activated, a corresponding button will be displayed in the main menu and in the **Services** menu.

To activate TomTom Services for the first time, observe the following requirements:

- an SD card with map data is inserted into the SD card slot
- a valid vehicle position is available on the map
- a mobile phone network is available
- ▶ Select **Services > Activate My Services**.
- ▶ Confirm the display message with **Yes**. After a short while, TomTom Services are available.
- ▶ Select **Services > TomTom Services**. The TomTom Services installed on the device are displayed.
- ▶ Select the desired TomTom service. A display message appears. TomTom Services are activated.

Starting TomTom Services

- ▶ Select **Navigation > TomTom Services**.

Checking subscription status for TomTom Services

- ▶ Select **Navigation > TomTom Services > My Services**. The services available on the device and their subscription status will be shown.


Displaying traffic information along the route

- ▶ Tap on the area of traffic information during route guidance.
- ▶ Swipe left or right to switch between traffic information.

Adjusting the route according to traffic disruptions

- ▶ Select **Navigation > TomTom Services > Traffic > Minimise delays**. A faster route that had been previously rejected or route which may not have been taken into account due to the **Never change my route** setting for the traffic information is selected.

Displaying traffic disruptions on the overview map

- ▶ Select  > **View map** during route guidance. Traffic disruptions are displayed as symbols on the overview map. Large area traffic disruptions such as rain, fog or snow are displayed with several symbols.
- ▶ To view detailed information, tap on a traffic disruption symbol.

The following symbols are used:

Symbol	Meaning
	Traffic jam
	Road blocked
	Traffic disruption
	Construction site
	One or more lanes blocked
	Accident
	Traffic disruption avoided using the traffic information
	Fog
	Wind
	Snow
	Black ice
	Rain

- i** Large area traffic disruptions such as rain, fog or snow are displayed on the overview map with several symbols.

Viewing traffic information for the route to work

- ▶ Select **Navigation > TomTom Services > Traffic > Traffic info. for route to work**.
- ▶ Select one of the following settings:

- Home to work
- Work to home
- Change the home to work route

Changing the settings for traffic information

- ▶ Select **Navigation** > **TomTom Services** > **Traffic** > **Traffic info. settings**.
- ▶ Select one of the following settings:
 - **Always change to this route**
If a faster route has been calculated due to a traffic report, the navigation system automatically changes the route.
 - **Request confirmation for route**
If a faster route has been calculated due to a traffic report, the navigation system will ask which route should be used.
 - **Never change my route**
The navigation system will not change the route, even if a traffic announcement has been made.

Setting the navigation system

Setting the voice

The voice which is used for navigation commands can be changed. It is possible to choose between computer-generated voices or voices recorded by professionals. For voices that have been recorded by professionals, only basic navigation commands will be spoken.

- ▶ Select **System** > **Sound** > **Voice**.
- ▶ Select voice for playback.
- ▶ To listen to the voice, select **Test**.

Setting the voice output

The read-aloud function is only available in a computer-generated voice.



- ▶ Select **System** > **Sound** > **Voice output settings**.
- ▶ Select one of the following settings:
 - **Read early warning instructions aloud**
 - **Read motorway lane instructions aloud**

- **Read traffic info. aloud when navigating**
- **Read foreign street names aloud**
- **Read street numbers aloud**
- **Read street names aloud**
- **Read weather information aloud**
- **Read POI warnings aloud**
- **Read aloud warnings**
- **Read signposts aloud**

Changing the map

- ▶ Select **Navigation** > **Settings** > **Change map**.
- ▶ Select the desired map.

Changing the map colours


- ▶ Select **Navigation** > **Settings** > **Change map colours**.
- ▶ Press  or  to select the desired display.

Changing the settings for electric drive

- ▶ Select **Navigation** > **Settings** > **electric drive settings**.

The following functions can be called up:

- **deactivating or activating the battery warning**
When the charge status of the high-voltage battery has reached 20% and the battery warning is activated, a display message appears.
- **showing or hiding charging stations on the map**
- **managing charging stations**
- **selecting the charging cable**

The settings for both the type of charging and charging cable are used by the navigation system to refine the selection of available charging stations. During navigation, the following options can be selected via the  context menu:

- **Search for type of charging**
- **Search for electricity provider**
- **Display all charging stations**

A display message appears if there is some incompatibility between the defined settings and a selected charging station.

Setting safety warnings

- ▶ Select **System > Safety warnings**.
- ▶ To select the desired settings:
 - **Suggest driving breaks**
 - **Warn when driving near schools**
 - **Warn when driving faster than allowed**
 - **Warn when driving faster than a set speed**
- ▶ Select **Resume**.
- ▶ Select a warning tone for the respective safety warning.

For the "Warn when driving faster than a set speed" function, the speed above which the warning tone should sound must be entered.

Setting the units of measurement for distance

All units of measurement for distance in the navigation system can be changed. The units of measurement for distance of other displays are not changed, such as distance displays for the eco score or the on-board computer.

- ▶ Select **System > Set units > Distance units**.
- ▶ Select one of the following settings:
 - **Kilometres**
 - **Miles**

Setting the units for GPS coordinates

- ▶ Select **System > Set units > GPS coordinate display**.
- ▶ Select one of the following settings:
 - **Degrees (d°)**
 - **Degrees, Minutes (d° m.m')**
 - **Degrees, Minutes, Seconds (d° m\' s \'\')**

Managing apps

Useful information

If available, apps may be installed and managed on the smart Media-System. Apps and the use of TomTom services can be called up and managed in the **Services** menu.

The smart Media-System uses a mobile phone connection for data connection. Please take note of the following information when using data services:

- The mobile connectivity and built-in SIM card for this vehicle can only be used for data services. These are offered by certain third parties as well as Daimler AG. Usage occurs via the smart Media-System in the vehicle. The use of data services requires the conclusion of separate agreements between the vehicle user and the respective provider. Voice service usage is not permitted. As such, the SIM card must be permanently installed as factory equipment.
- The mobile communications connectivity and the SIM card may only be used responsibly in accordance with the applicable laws and other legal requirements of the corresponding countries. Insofar as this is within the power of the vehicle user.
- Upgrading, reproduction, reverse assembly and disassembly of the SIM card are not permitted. Statutory authority remains unaffected.

Failure to follow the above instructions, can in some cases lead to temporary or permanent deactivation of the mobile connection and the SIM card. This depends on the severity of non-compliance. The measures described here, contribute in particular towards protecting the Daimler AG and its contractual partners from negative legal consequences arising from non-compliance. The availability of mobile connectivity in individual countries depends on the existence of corresponding mobile service agreements with local mobile network providers. Availability can therefore change from time to time. The maximum period of validity for the mobile connectivity is 15 years from the time of installation in the vehicle.

Installing Apps

If available, apps may be used on the Smart Media-System. This requires registration at <http://tomtom.com/forsmart>.

- ▶ Remove SD card from the vehicle and insert into a computer.

Further information: <http://tomtom.com/forsmart>.

Displaying and calling up apps

Displaying apps

- ▶ Select **Services** > **Settings** > **Applications manager**.

The Apps installed on the SD card are shown in the smart Media-System.

Calling up apps

- ▶ Select **Services**.
- ▶ Select the desired app.

Calling up the connectivity manager

The connectivity manager allows you to manage the devices connected to the smart Media-System.

- ▶ Select **Services** > **Settings** > **Connectivity manager**.

Managing data sharing

Enabling or disabling data sharing

If data sharing has not been enabled beforehand, a corresponding message is shown when the smart Media-System is started up. Data sharing can be enabled or disabled at any time.

- ▶ Select **Services** > **Settings** > **Data sharing**.
- ▶ Select one of the following settings:
 - **Yes**
Enable data sharing
 - **No**
Disable data sharing.

Displaying additional information

- ▶ Select **Services** > **Settings** > **Data sharing** > **About**.

Displaying text in another language

- ▶ Select **Services** > **Settings** > **Data sharing** > **Language**.

Online access to the vehicle

WARNING

If you operate information and communication equipment integrated in the vehicle when driving, you could be distracted from the traffic situation. This could also cause you to lose control of the vehicle. There is a risk of an accident.

Only operate this equipment when the traffic situation permits. If you cannot be sure of this, stop the vehicle paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

WARNING

If you use mobile information systems and communications devices while driving, you will be distracted from traffic conditions. You could then lose control of the vehicle. There is a risk of an accident.

Only operate these devices when the vehicle is stationary.

Observe the legal requirements for the country in which you are currently driving.

You can use "smart control" to access remote query and to configure your vehicle remotely. It can be accessed from computers and smartphones. The Internet address is available from any smart centre. It is also possible to call up "smart control" via the smart website.

Access to "smart control" is free of charge for the first three years commencing from hand-over of the new vehicle, subject to the availability of the service. Thereafter you can continue to subscribe to use the "smart control" service.

The availability and features of "smart control" may vary from country to country.

Requirements for the use of "smart control":

- You must register on the "smart control" website.

A valid e-mail address is necessary for registration and the terms of use must be accepted.

- The vehicle must be linked with a personal "smart control" account at a smart centre. Verification and presentation of the vehicle registration document are required to link the vehicle. The vehicle identification number (VIN) is also required.
- The desired functions must be activated after linking the vehicle.

For activation, the "smart control" terms of use for both the remote query and remote configuration must be accepted via a portal. The portal address is supplied by the smart centre.

- The vehicle must be connected to the Internet.

Connection is made possible via the mobile communications module integrated in the vehicle.

Once these requirements are fulfilled, the following functions, for example, may be used:

- Calling up the current locking status of the vehicle.
- Calling up information on the distance before the next recommended service or if a service is already due.
- Calling up the current vehicle position in the range of approx. 1.5 km around the vehicle.

During the charging process, additional displays can be called up such as the predicted time until charging is completed or the charging capacity.

If there is a delay in the synchronisation of data via the mobile phone network, the displays in the vehicle and at "smart control" may temporarily differ from each other.

Further information on "smart control" is available at any smart centre.

Using smart "ready to" services

Useful information

smart "ready to" services are only available in certain countries.

The functions are enabled via a communication module and the smart "ready to" app.

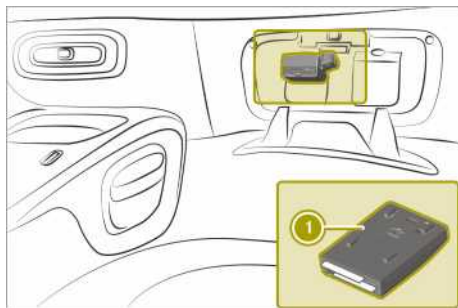
Information as well as the Internet addresses for the smart "ready to" services are available at any smart centre.

- i** If you are already using a smart "ready to" service, additional services can be activated with your user details in the usual web portal or via the app.

The communication module and activation are required in order to use the smart "ready to" services:

- Register on the "ready to" web portal.
A valid e-mail address and the vehicle identification number (VIN) are necessary for registration, and the conditions of use must be accepted.
- Install the "ready to" app on your smartphone and create a user account.

Using the Key Card Holder



Key Card Holder ① is fitted in the glove compartment and is intended for the storage and inventory of the vehicle key and up to two cards (e.g. fuel card, parking card or car wash card).

The inventory is available within certain smart "ready to" services.

For an inventory, the key and/or the cards must be equipped with an RFID tag.

Stowing small objects

Please note

WARNING

If you stow objects in the vehicle interior in an unsuitable way, they could slip or be thrown around and thus hit vehicle occupants. Additionally, the cup holders, open storage spaces and mobile phone brackets cannot restrain the objects placed in them in the event of an accident. There is a risk of injury, especially in the event of braking or sudden changes in direction.

- Always stow objects so they cannot be thrown around in these or similar situations.
- Always ensure that objects do not protrude over the top of storage compartments or storage nets.
- All closable storage compartments should be closed before beginning your journey.
- Always stow and secure heavy, hard, pointed, sharp-edged, fragile objects or objects which are too large behind the last bench seat or under the passenger seats.

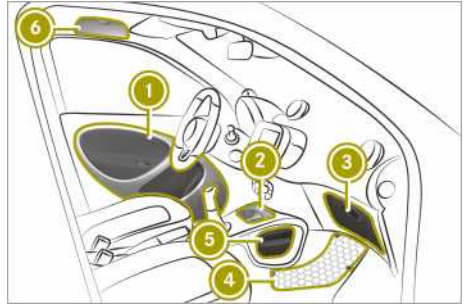
WARNING

The cup holder cannot secure a drinks container in place during a journey. If you use a cup holder during a journey, the drinks container could be flung around and liquid could be spilt. Vehicle occupants could come into contact with the liquid and, in particular, be scalded by hot liquid. You could be distracted from the traffic situation and lose control of the vehicle. There is a risk of an accident and injury.

Only use the cup holder when the vehicle is stationary. Only place containers of a suitable size in the cup holder. Seal the container, in particular when it contains hot liquid.

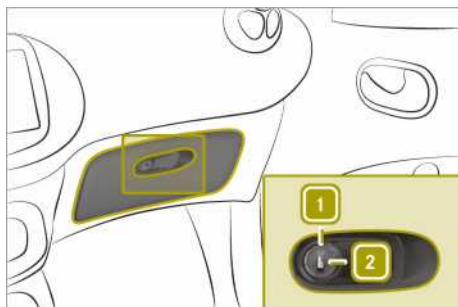
- ! Only use the cup holders for containers of the right size and which have lids. The drinks could otherwise spill.

Using the compartments



- To stow objects, use the following compartments:
 - ① Storage compartments in the doors
 - ② Cup holder in the front centre console
 - ③ Glove compartment
 - ④ Storage net in the front-passenger footwell
 - ⑤ Sliding drawer in the centre console
 - ⑥ **smart fortwo coupé electric drive:** Spectacles compartment above the driver's seat and above the front-passenger seat
 - Velcro strip on the front passenger seat for stowing a handbag
 - Cup holder in the rear centre console with a recess for storing a mobile phone
 - **smart fortwo coupé electric drive:** storage compartment in the lower tailgate
 - Storage net with two net pockets on the back of the boot separator

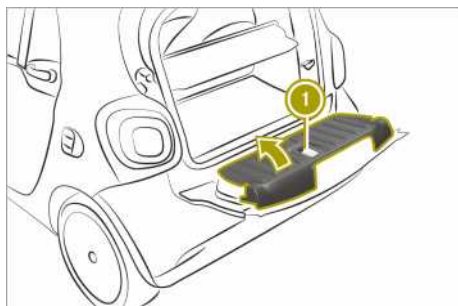
Locking/unlocking the glove compartment



- ▶ Insert the key into the lock and turn clockwise to position **2** (to lock) or anticlockwise to position **1** (to unlock).

Opening the stowage compartment in the tailgate (smart fortwo coupé)

- ⚠ Do not exceed the lower tailgate maximum load of 100 kg. It may otherwise become damaged.



- ▶ Open the tailgate.
- ▶ Pull handle **1** on the inside of the lower tailgate upwards.
- ▶ Lift up the cover in the direction of the arrow.

Stowing luggage and large objects

Please note

⚠ WARNING

If you stow objects in the vehicle interior in an unsuitable way, they could slip or be thrown around and thus hit vehicle occupants. Additionally, the cup holders, open stowage spaces and mobile phone brackets cannot restrain the objects placed in them in the event of an accident. There is a risk of injury, especially in the event of braking or sudden changes in direction.

- Always stow objects so they cannot be thrown around in these or similar situations.
- Always ensure that objects do not protrude over the top of stowage compartments or ruffled pockets.
- All closable stowage compartments should be closed before beginning your journey.
- Always stow and secure heavy, hard, pointed, sharp-edged, fragile objects or objects which are too large behind the last bench seat or under the passenger seats.

The handling characteristics of a laden vehicle are dependent on the distribution of the load within the vehicle.


Observe the following loading guidelines when loading and transporting luggage and loads:

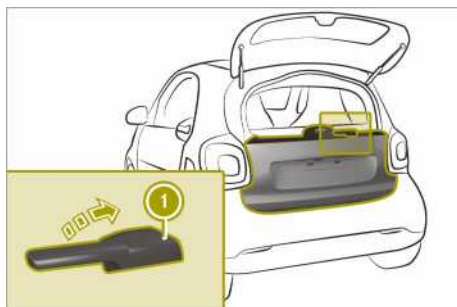
- do not exceed the maximum permissible gross vehicle weight or the permissible axle loads for the vehicle (including occupants)
- the load must not protrude above the upper edge of the head restraints
- ensure that no items of luggage can enter the passenger compartment above or between the seats
- ensure that loaded objects are stowed safely and are secured
- load heavy objects at the bottom and light objects at the top

- the load compartment is the preferred place to stow objects
- stow heavy loads as far forwards and as low down in the load compartment as possible

Opening the load compartment (smart fortwo coupé)


! The tailgates swing to the rear, both upwards and downwards, when opened. Therefore, make sure that there is sufficient clearance above, behind and below the tailgates.

- ▶ Press the  button on the key.
- ▶ Fold the upper tailgate upwards.



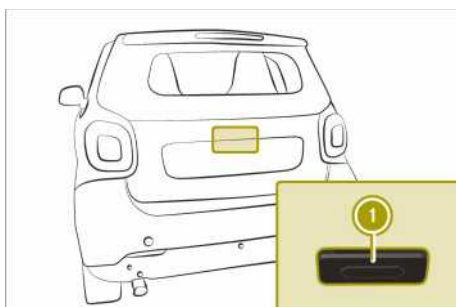
- ▶ Pull lever ① upwards.
- ▶ Fold the lower tailgate down.


Closing the boot (smart fortwo coupé)

- ▶ Fold the lower tailgate upwards and engage on both sides.
- ▶ Pull the upper tailgate down and press it closed.
- ▶ Press the  button on the key. The vehicle is locked.

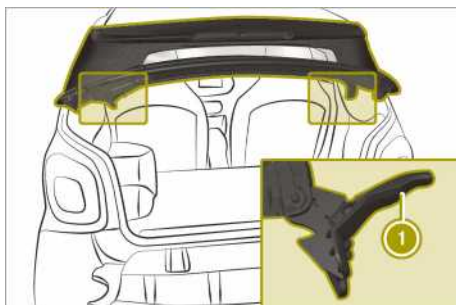
Opening the boot (smart fortwo cabrio)

Opening the tailgate



- ▶ Press the  button on the key.
- ▶ Press button ① in the handle recess.
- ▶ Fold down the tailgate.

Opening the rear soft top




- ▶ Open the tailgate.
- ▶ Press both latch levers ①.
- ▶ Swing the rear soft top up.

Closing the boot (smart fortwo cabrio)

Closing the rear soft top

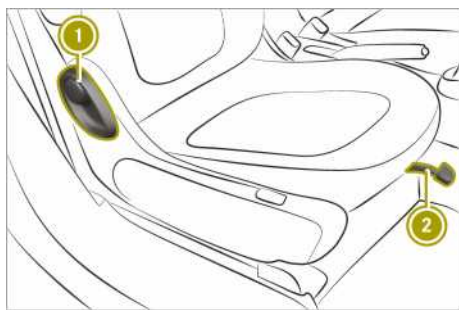
- !** When closing the tailgate, you must first lock the tail cover. Otherwise, you could break the catch lever.
- ▶ Pull the rear soft top down until it engages.
 - ▶ Lock the rear soft top with both latch levers.

Closing the tailgate

- ▶ Pull the tailgate up until it engages.
- ▶ Press the  button on the key. The vehicle is locked.

Enlarging the load compartment: folding the seat backrest forwards

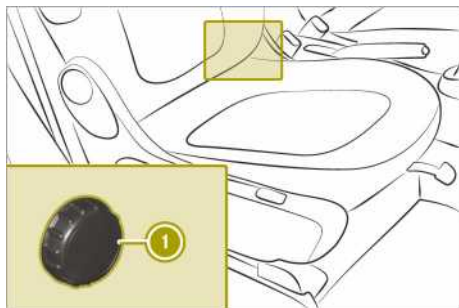
Folding the seat backrest forwards (using the lever)



Seat with a lever

- ▶ Lift lever ② and slide the front-passenger seat to its rearmost position.
- ▶ Pull lever ① forwards.
- ▶ Fold the seat backrest forwards at the same time.

Folding the seat backrest forwards (using the handwheel)



Seat with a handwheel

- ▶ Turn handwheel ① forward.

Folding back the seat backrest

Please note

WARNING

If the seat backrest is not engaged, it may fold forwards, e.g. during braking or in the event of an accident.

- As a result, a backrest which is not engaged would press you into the seat belt. The seat belt cannot perform its intended protective function and could additionally cause injury.
- The backrest cannot restrain objects or loads in the boot.

This poses an increased risk of injury.

Before every journey, make sure that the backrest is engaged as described.

Folding back the seat backrest (using the lever)

- ▶ Pull lever ①.
- ▶ Push the seat backrest back at the same time until it engages.

Folding back the seat backrest (using the handwheel)

- ▶ Turn handwheel ① backwards.

Using the boot separator

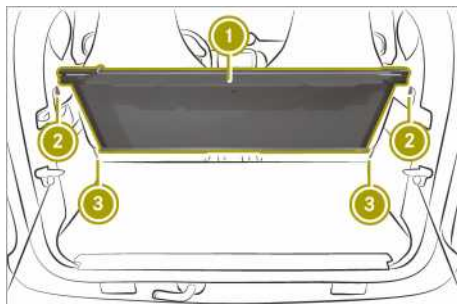
Fitting the boot separator

WARNING

On its own, the boot cover cannot secure or restrain heavy objects, items of luggage and heavy loads. You could be hit by an unsecured load during sudden changes in direction, braking or in the event of an accident. There is an increased risk of injury or even fatal injury.

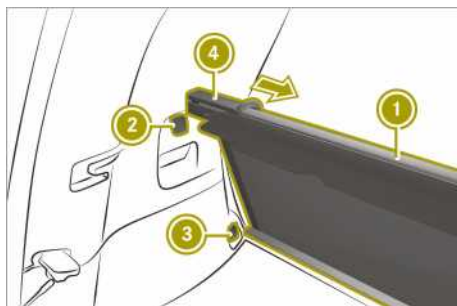
Always store objects so that they cannot be flung around. Secure objects, luggage or loads against slipping or tipping over, e.g.

by using lashing material, even if you are using the boot cover.



For easier fitting, fold the front-passenger seat backrest forwards.

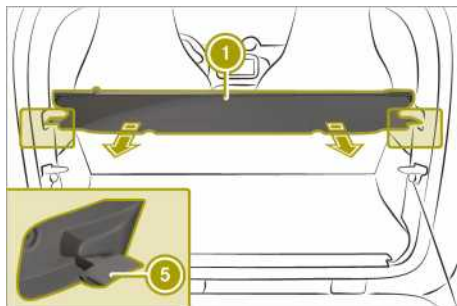
- ▶ **smart fortwo coupé:** open the upper and lower tailgate.
- ▶ **smart fortwo cabrio:** open the lower tailgate.
- ▶ **smart fortwo cabrio:** fold the rear soft top up.
- ▶ Hold boot separator ① with the luggage net bag in the direction of the passenger compartment in the boot.
- ▶ Insert boot separator ① into bracket ② on the right side.



- ▶ Slide handle ④ to the right and hold.
- ▶ Insert boot separator ① into bracket ② on the left side.
- ▶ Release handle ④. Boot separator ① snaps into place.
- ▶ Secure the luggage net bag with the Velcro fasteners.

If boot separator ① is not required and no subwoofer is installed, it can be attached to brackets ③.

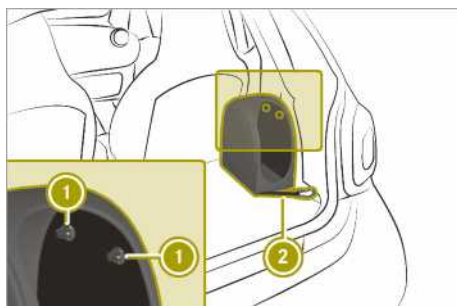
Hooking and unhooking the boot separator



- ▶ Grip boot separator ① in the middle and pull it back.
- ▶ Hook boot separator into left and right rear brackets ⑤.

Removing/fitting the charging cable bag

Removing the charging cable bag



- ▶ Turn both buttons ① to the left. The buttons are released from the anchorage.
- ▶ Fold the charging cable bag to the left. The Velcro fasteners under the charging cable bag are detached.
- ▶ Remove snap hook ②.

Installing the charging cable bag

- ▶ Place the charging cable bag with its side resting on the engine compartment cover and then position it on the side trim.
- ▶ Position the charging cable bag in a vertical position.
Take hold of the Velcro fasteners beneath the charging cable bag.
- ▶ Push both buttons ① into the anchorage and turn them to the right.
- ▶ Secure snap hook ②.

Useful information

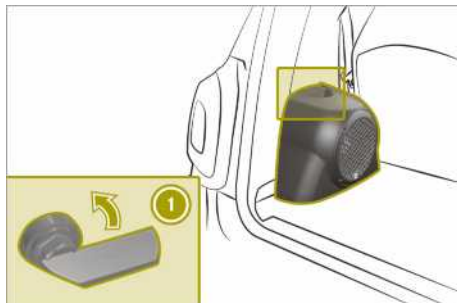
The engine compartment in the smart is located at the rear, below the boot. Service fluid reservoirs are located under the service cover at the front.

When working on the vehicle, always comply with all safety regulations. Always have work in the engine compartment carried out at a qualified specialist workshop.

- ▶ Insert the connector.
- ▶ Place the subwoofer at the base of the side trim.
- ▶ Turn quick-release fastener ① upwards.
- ▶ Press the bracket into the recess in side trim ②.
- ▶ Turn quick-release fastener ① to the right.

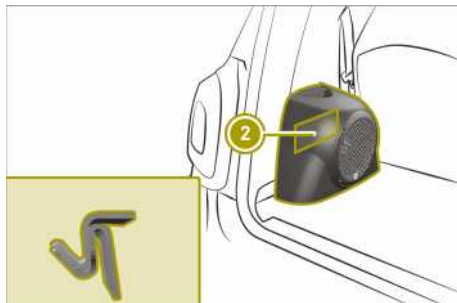
Removing/fitting the subwoofer

Removing the subwoofer



- ▶ Release quick-release fastener ① in the direction of the arrow.
- ▶ Reach into the recess on the quick-release fastener.
- ▶ Detach, tilt and pull the subwoofer to the right.
- ▶ Pull out the connector.

Fitting the subwoofer



Opening and closing the service cover

Please note

⚠ WARNING

If the service cover is not locked, it may come loose during driving and block your view or endanger other road users. There is a risk of an accident and injury.

Therefore, make sure that the service cover is locked before driving off.

⚠ WARNING

If the windscreen wipers start to move when the service cover is open, you could become caught up in the wiper rods. There is a risk of injury.

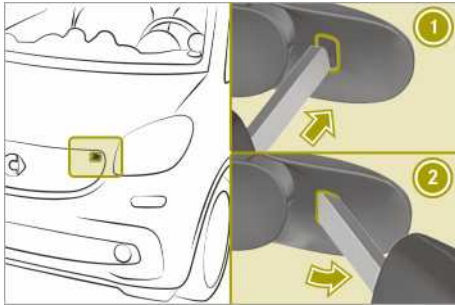
Always switch off the windscreen wipers and the ignition before you open the service cover.

- ❗ To ensure unhindered air intake, completely remove any dirt or snow from the ventilation slots above the service cover.

The vehicle must be secured against rolling away.

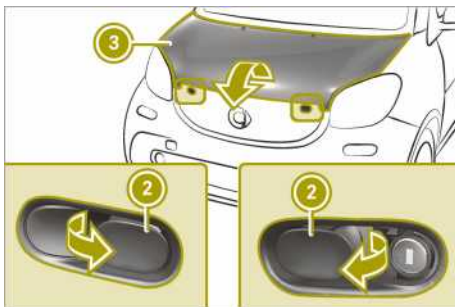
On vehicles with a lockable service cover, the service cover must be unlocked before it is opened.

Unlocking the service cover



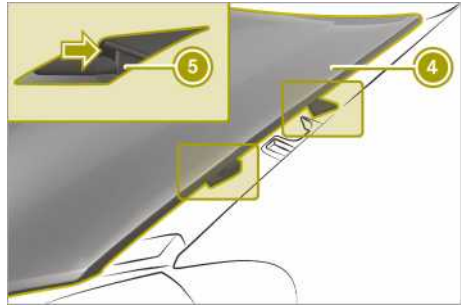
- ▶ Insert the tip of the key into the opening of lock cover ①.
- ▶ Press the key to the right ② to lever up the lock cover.
- ▶ Remove the lock cover.
- ▶ Insert the key into the lock and turn it 90° clockwise.

Opening the service cover

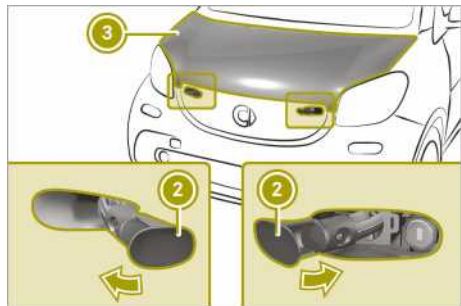


- ▶ Pull both levers ② in the direction of the arrow.
- ▶ Lift service cover ③ at the front.
- ▶ Pull service cover ③ slightly forwards and lift upwards.
- ▶ Carefully rest service cover ③, still attached to the straps, against the front of the vehicle.

Closing the service cover

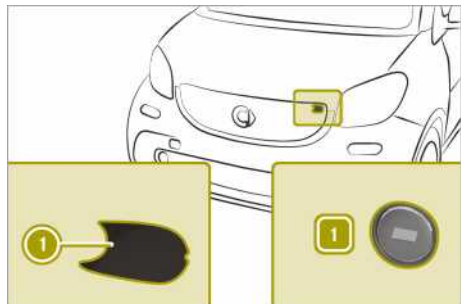


- ▶ Lift service cover ③.
- ▶ Slide bars ⑤ on the left and right of the service cover under the bars on wing ④.



- ▶ Press service cover ③ downwards.
- ▶ Press both levers ② backwards in the direction of the arrow.

Locking the service cover



- ▶ Insert the key into the lock and turn it to position 1.
- ▶ Insert lock cover ① on the driver's side and snap it into place.

Checking service products and topping up

Please note

WARNING

Service product can be poisonous and hazardous to health. There is a risk of injury. Observe the instructions on the respective original container when using, storing and disposing off service products. Always store service products in the sealed original container. Always keep service products out of the reach of children.

Environmental note

Dispose of service products in an environmentally-responsible manner.

Also observe the information in the "Service products" section (▷ page 202).

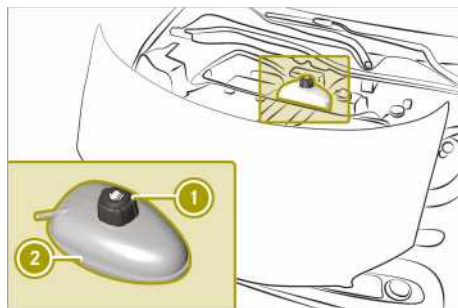
Service products include the following:

- Coolant
- Brake fluid
- Windscreen washer fluid
- Climate control system refrigerant

Service products approved by smart: <http://bevo.mercedes-benz.com>

Checking the coolant and topping up

Checking the coolant level



- ▶ Stop the vehicle on a level surface.
- ▶ Let the coolant cool down for at least 30 minutes.

- ▶ Open the service cover.
- ▶ Check reservoir ② visually. The fluid level must be between the MIN mark and the MAX mark.

Topping up the coolant

WARNING

The cooling system is pressurised when the drive system is at operating temperature. When you open the cap, you could be scalded by hot coolant spraying out. There is a risk of injury.

Let the drive system cool down before you open the cap. Wear gloves and eye protection when opening. Open the cap slowly to relieve pressure.

! Only add coolant that has been premixed with the desired antifreeze protection. You could otherwise damage the engine.

Further information on coolants can be found in the Mercedes-Benz Specifications for Service Products, MB BeVo 310.1, e.g. on the Internet at

<http://bevo.mercedes-benz.com>. Or contact a qualified specialist workshop.

If antifreeze/corrosion inhibitor is present in the correct concentration, the boiling point of the coolant during operation is approximately 130 °C.

The antifreeze/corrosion inhibitor concentration in the engine cooling system should be 50% (antifreeze protection down to -37 °C). This will protect the engine cooling system against freezing down to approximately -25 °C.

- ▶ Cover cap ① of coolant expansion tank ② with a cloth.
- ▶ Turn the cap slowly one half turn. If necessary, allow excess pressure to escape.
- ▶ Turn the cap further and remove it.
- ▶ Top up the coolant to the MAX level.
- ▶ Replace the cap and tighten it as far as it will go.
- ▶ Close the service cover.

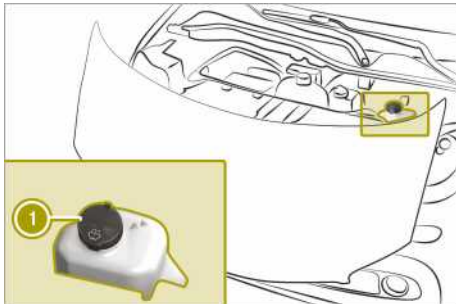
i See "Technical data" for information on recommended coolants.

Topping up the washer fluid

⚠ WARNING

Windscreen washer concentrate is highly flammable. If it comes into contact with hot components in the front compartment, it may ignite. There is a risk of fire and injury.

Make sure that windscreen washer concentrate is not spilled next to the filler neck.



- ▶ Open the service cover.
- ▶ Pull cap ① upwards at the tab.
- ▶ If available, pull the removable nozzle up as far as the stop.
- ▶ Top up with washer fluid.
- ▶ If available, push the removable nozzle down and push it inside.
- ▶ Replace and tightly screw on cap ①.
- ▶ Close the service cover.

i See "Technical data" for information on windscreen washer fluid and antifreeze.

Checking wheels and tyres

⚠ Warning

A flat tyre severely impairs the driving, steering and braking characteristics of the vehicle. There is a risk of an accident.

Do not drive with a flat tyre. Immediately replace the flat tyre with your spare wheel, or consult a qualified specialist workshop.

⚠ WARNING

Damaged tyres can cause tyre inflation pressure loss. As a result, you could lose control of your vehicle. There is a risk of accident.

Check the tyres regularly for signs of damage and replace any damaged tyres immediately.

⚠ WARNING

Insufficient tyre tread will reduce tyre traction. The tyre is no longer able to dissipate water. This means that on wet road surfaces, the risk of aquaplaning increases, in particular where speed is not adapted to suit the driving conditions. There is a risk of accident.

If the tyre pressure is too high or too low, tyres may exhibit different levels of wear at different locations on the tyre tread. Thus, you should regularly check the tread depth and the condition of the tread across the entire width of all tyres.

Minimum tyre tread depth for:

- summer tyres: 3 mm
- M+S tyres: 4 mm

For safety reasons, replace the tyres before the legally prescribed limit for the minimum tyre tread depth is reached.

! If you cannot avoid driving over obstacles, e.g. kerbs, do so slowly and at an obtuse angle only. You could otherwise damage the wheel rims and tyres.

Modification work on the brake system and wheels is not permitted. The use of spacers or brake dust shields is not permitted. This invalidates the general operating permit for the vehicle.

Check the wheels and tyres for damage at least once a month, as well as after driving off-road or on poorly surfaced roads.

Run-in new tyres at moderate speeds for the first 100 km. The tyres only attain their maximum performance after this distance.

Vibrations, audible noises and unusual handling characteristics, e.g. pulling to one side, can indicate damage to wheels or tyres.

If you suspect a tyre defect:

- ▶ Reduce vehicle speed.
- ▶ Stop the vehicle as soon as possible.
- ▶ Check the wheels and tyres for damage. If you find no signs of damage, have the wheels and tyres checked at a specialist workshop.

Changing a wheel

Please note

WARNING

Interchanging the front and rear wheels may severely impair the driving characteristics if the wheels or tyres have different dimensions. The wheel brakes or suspension components may also be damaged. There is a risk of accident.

Interchange front and rear wheels only if the wheels and tyres are of the same dimensions.

WARNING

Exceeding the stated tyre load-bearing capacity and the approved maximum speed could lead to tyre damage or the tyre bursting. There is a risk of accident.

Therefore, only use tyre types and sizes approved for your vehicle model. Observe the tyre load rating and speed rating required for your vehicle.

WARNING

If wheels and tyres of the wrong size are used, the wheel brakes or suspension components may be damaged. There is a risk of an accident.


Always replace wheels and tyres with those that fulfil the specifications of the original part.

When replacing wheels, make sure to fit the correct:

- designation
- type


When replacing tyres, make sure to fit the correct:

- designation
- manufacturer
- type

 On vehicles fitted with a tyre pressure monitor, electronic components are located in the wheel.


Tyre-fitting tools should not be applied in the area of the valve, since this could damage the electronic components.

Only have tyres changed at a qualified specialist workshop.

 Position a suitable jack only on the jacking points intended for this purpose. Raise the vehicle for a short time only to change the wheel. Make sure the vehicle is on a suitable surface and that no-one is in the vehicle. Secure the vehicle using chocks and apply the parking brake.

Interchanging front and rear wheels or tires of differing dimensions can render the general operating permit invalid.

Rules for selecting new tyres

 For safety reasons, smart recommends that you only use tyres and wheels which have been specifically approved by smart for your vehicle. These are specially adapted to the control systems, such as ABS or ESP®.

Only use tyres and wheels specifically tested and approved by smart. Certain characteristics, e.g. handling, vehicle noise emissions or fuel consumption, may otherwise be adversely affected. In addition, when driving with a load, dimensional variations and different tyre deformation characteristics could cause the tyres to make contact with the bodywork and axle components. This could result in damage to the tyres or the vehicle.

smart accepts no liability for damage resulting from the use of tyres or wheels other than those tested and approved.

Information on wheels and tyres can be obtained at a qualified specialist workshop, e.g. a smart centre.

The service life of tyres depends on various factors, including the following:

- Driving style
- Tyre pressure
- Mileage

Observe the following rules for selecting new tyres:

- Observe country-specific regulations which stipulate or recommend a certain tyre type for the vehicle.
- Only fit tyres and wheels of the same type and make.
- Only tyres of the same size may be used on a single axle (left/right).
- Only use tyres of the same type (summer tyres, all-season tyres, winter tyres).
- Use only wheel-tyre combinations approved by smart.
- Do not wear tyres out too much. This otherwise significantly reduces the traction on wet roads (aquaplaning).
- Replace tyres after six years at the latest.

- i Recommended tyre pressures for various operating states can be found on the tyre pressure table on the driver's side door pillar (B-pillar).

You can find further information regarding tyres and wheels at specialist tyre retailers, at qualified specialist workshops and at any smart centre.

Preparing to change a wheel

The vehicle tool tray is located under the glove compartment.

- ▶ Stop the vehicle on solid, non-slippery and level ground.
- ▶ Apply the parking brake.
- ▶ Position the front wheels to point straight ahead.
- ▶ Shift the transmission to position **P**.
- ▶ Switch off the engine.
- ▶ Remove the key from ignition lock.
- ▶ Secure the vehicle against rolling away.

Removing a wheel

WARNING

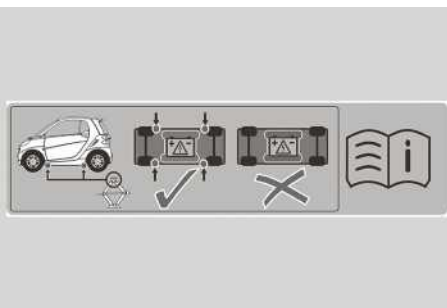
If you do not position the jack correctly at the appropriate jacking point of the vehicle, the jack could tip over with the vehicle raised. There is a risk of injury.

Only position the jack at the appropriate jacking point of the vehicle. The base of the jack must be positioned vertically, directly under the jacking point of the vehicle.

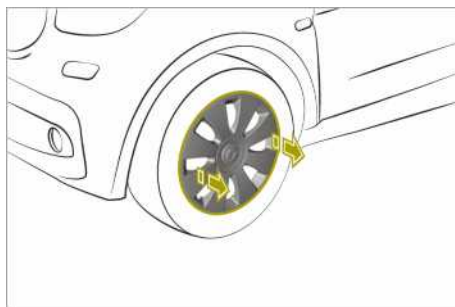
- ! Do not place wheel bolts in sand or dirt. The threads of the wheel bolts and wheel hubs could otherwise be damaged when the bolts are tightened.

- ! Position a suitable jack only on the jacking points intended for this purpose. Never position the jack on the high-voltage battery. Do not jack up the vehicle on the high-voltage battery. There is otherwise a risk of damaging the high-voltage battery.

Also observe the notes in the "Changing a wheel" section.

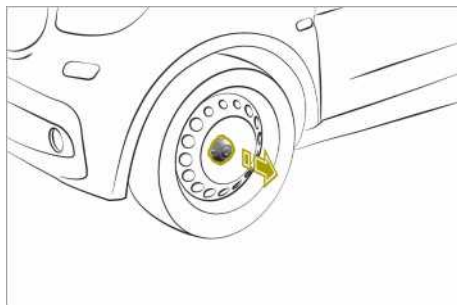


Warning stickers



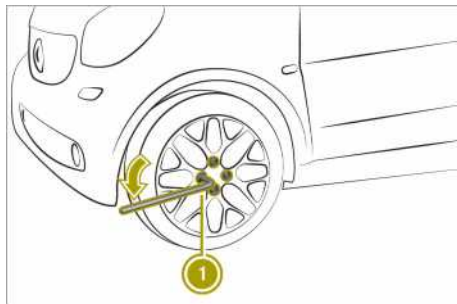
Vehicles with steel wheels and hub caps:

- ▶ Using both hands, grasp two hub cap openings and remove the hub cap.

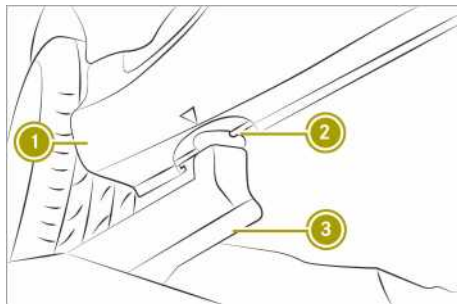


Vehicles with steel wheels and hub cap cover:

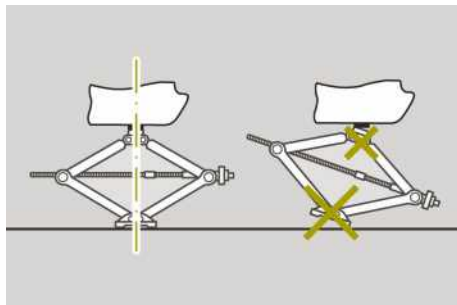
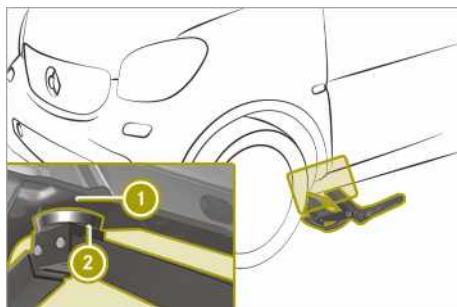
- ▶ Remove the hub cap cover.



- ▶ Using wheel wrench ① loosen the wheel bolts by about one turn. Do not unscrew the wheel bolts completely.



The vehicle may only be raised at the designated jacking points. These points ② are located in the front and the rear directly next to the wheels. Do not position jack ③ on the edge of sill ①. Otherwise, damage to the vehicle could occur.



- ▶ Position jack ② behind the triangular indentations for jacking point ①.
- ▶ Set the foot of the jack up vertically with respect to the jacking point on the vehicle.
- ▶ Raise the vehicle using the jack until the tyre is a maximum of 3 cm off the ground.
- ▶ Unscrew and remove the wheel bolts.
- ▶ Remove the wheel.

Fitting a wheel

⚠ WARNING

The wheels could work loose if the wheel nuts and bolts are not tightened to the specified tightening torque. There is a risk of accident.

Have the tightening torque immediately checked at a qualified specialist workshop after a wheel is changed.

⚠ WARNING

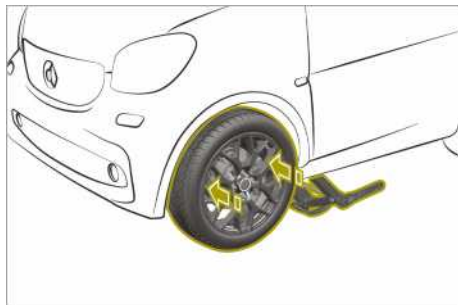
If you tighten the wheel bolts or wheel nuts when the vehicle is raised, the jack could tip over. There is a risk of injury.

Only tighten the wheel bolts or wheel nuts when the vehicle is on the ground.

- ⚠ When changing a wheel, use only wheel bolts that have been approved for the wheel rim and vehicle.

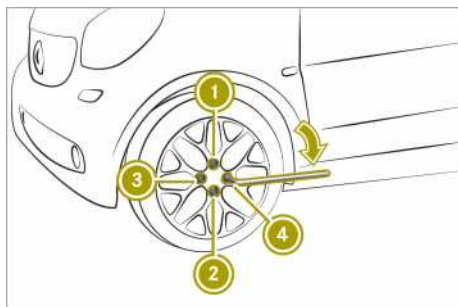
Always pay attention to the instructions and safety notices in "Changing a wheel"

(▷ page 151).



Fit tyres with a specified direction of rotation only according to their direction of rotation. An arrow on the sidewall of the tyre indicates its correct direction of rotation.

- ▶ Clean the wheel and wheel hub contact surfaces.
- ▶ Push the wheel onto the wheel hub and press it on.
- ▶ Screw in the wheel bolts and tighten them slightly.

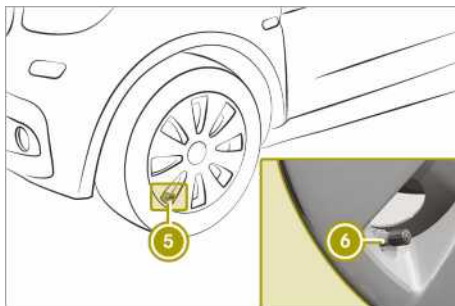


- ▶ Lower the vehicle all the way.
- ▶ Remove the jack.
- ▶ Tighten the wheel bolts evenly in a cross-wise pattern in sequence indicated ①

to ④. The tightening torque must be 105 Nm.

- ▶ Check the recommended tyre pressure and adjust if necessary.

- ⓘ Vehicles with tyre pressure control system: all fitted wheels must be equipped with functioning sensors.



Vehicles with steel wheels and hub caps:

- ▶ Fit hub cap ⑤ such that valve ⑥ does not become trapped.
- ▶ Press the hub cap evenly onto the wheel with both hands until you hear the hub cap engage.
- ▶ Check to make sure the hub cap is seated securely on the wheel.

Vehicle with steel wheels and wheel hub covers:

- ▶ Fit the hub cap cover.

Storing wheels

- ▶ Store wheels in a cool, dry and dark place when not in use.
- ▶ Protect against oil, grease and fuel.

Using the tyre pressure monitor

Useful information

It is the driver's responsibility to set the tyre pressure to the recommended cold tyre pressure suitable for the operating situation.

The tyre pressure monitor issues a warning when the pressure drops in one or more of the tyres.

The tyre pressure monitor works properly only if sensors are present in all four tyres,




and after the monitor has learned the correct tyre pressure for the current operating situation. This occurs automatically in most situations, but may also be specified after restarting the tyre pressure monitor. Before restarting, check the tyres for the recommended tyre pressure.

The tyre pressure monitor does not provide a warning in the following cases:

- Even loss of pressure on multiple tyres
- Sudden loss of tyre pressure, e.g. due to penetration by a foreign body
- Incorrectly set tyre pressure

The tyre pressure monitor has a yellow warning lamp in the instrument cluster for indicating a pressure loss or malfunction.

Restarting the tyre pressure monitor (on-board computer with a monochrome display)

- ▶ Set the tyre pressure of all tyres to the recommended value.
- ▶ On the multifunction lever press the  button repeatedly until the **SET** and  symbols are displayed in the instrument cluster display.
- ▶ Press and hold the **OK** button on the multifunction lever.
The **SET** and  symbols will flash in the instrument cluster display for about 5 seconds. The two symbols then light up.

The tyre pressure monitor is restarted.

Restarting the tyre pressure monitor (on-board computer with colour display)

- ▶ Set the tyre pressure of all tyres to the recommended value.
- ▶ Select **Settings > Tyre pressure monitor** in the on-board computer.
The **Tyre pressure monitor Adopt current pressures as new reference values?** message appears in the display.
- ▶ Select **yes** and press **OK** to confirm.
The display shows the **Tyre pressure monitor restarted** message.

If the **Tyre pressure monitor restarted** message does not appear after 5 seconds, repeat the tyre pressure monitor restart.

Checking the tyre pressures

Please note

WARNING

Underinflated or overinflated tyres pose the following risks:

- the tyres may burst, especially as the load and vehicle speed increase.
- the tyres may wear excessively and/or unevenly, which may greatly impair tyre traction.
- the driving characteristics, as well as steering and braking, may be greatly impaired.

There is a risk of an accident.

Observe the recommended tyre pressure and check the tyre pressure of all the tyres:

- at least every two weeks
- when the load changes
- before embarking on a longer journey
- for changed operating conditions, e.g. off-road driving

If necessary, correct the tyre pressure.

WARNING

If you mount unsuitable accessories onto tyre valves, the tyre valves may be overloaded and malfunction, which can cause tyre pressure loss. Aftermarket tyre pressure monitoring systems will cause the tyre valve to remain open. This can also result in tyre pressure loss. There is a risk of an accident.

Only screw standard valve caps or valve caps specifically approved by smart for your vehicle onto the tyre valve.

WARNING

If the tyre pressure drops repeatedly, the wheel, valve or tyre may be damaged. Tyre

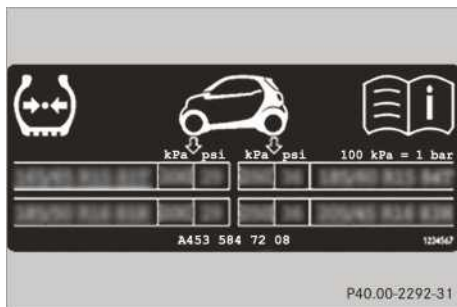
pressure that is too low may result in a tyre blow-out. There is a risk of accident.

- Check the tyre for foreign objects.
- Check whether the wheel is losing air or the valve is leaking.

If you are unable to rectify the damage, contact a qualified specialist workshop.

Environmental note

Check the tyre pressure regularly, at least every 14 days.



The table with the recommended tyre pressure for various operating conditions can be found on the driver's side door pillar (B-pillar).

The tyre pressure table may also state air pressures for different load conditions. These are defined in the table as different numbers of passengers and amounts of luggage. The actual number of seats may differ from this.

If a tyre size precedes a tyre pressure, the tyre pressure information following is only valid for that tyre size. If tyre sizes are not specified, the tyre pressures stated on the tyre pressure table apply for all approved tyres.

Checking and correcting the tyre pressure manually

Only check the tyre pressure once the tyres have cooled down.

- ▶ Drive the vehicle less than 2 km.
- ▶ Park the vehicle away from direct sunlight for at least three hours.

- ▶ Check the tyre pressure with a suitable tyre pressure gauge.
- ▶ If necessary, adjust the tyre pressure.
- ▶ Restart tyre pressure monitor.

Using winter tyres


WARNING

M+S tyres with a tyre tread depth of less than 4 mm are not suitable for use in winter as they do not provide sufficient traction. There is a risk of accident.

M+S tyres with a tread depth of less than 4 mm must be replaced.

At temperatures below +7 °C, summer tyres lose elasticity and therefore traction and braking power. Change the tyres on your vehicle therefore to winter tyres or all-season tyres marked with M+S. Using summer tyres at very cold temperatures could cause tears to form, thereby damaging the tyres permanently. smart cannot accept responsibility for this type of damage.

Have the vehicle winterproofed at a qualified specialist workshop at the onset of winter.

- ▶ At low temperatures, use only winter tyres marked with M+S.
- ▶ When road conditions are wintry, use M+S tyres with the additional  snowflake symbol. These tyres allow driving safety systems, e.g. ABS, to function optimally in the winter.
- ▶ Use M+S tyres of the same make and tread on all wheels.
- ▶ When driving with M+S tyres, observe the specified maximum permissible speed.
- ▶ Use only tyre types and sizes approved for smart.
- ▶ When using tyres with a specified direction of rotation, observe the arrow on the sidewall indicating the tyre's direction of rotation.

After fitting M+S tyres:

- ▶ Check tyre pressure.
- ▶ Restart tyre pressure monitor.
- ▶ If M+S tyres with a lower maximum permissible speed than that of the vehicle are fitted, affix an appropriate warning label in the driver's field of vision. Using the limiter, restrict the speed to the maximum permissible speed for M+S tyres.

Using snow chains

WARNING

If you have fitted snow chains to the front wheels, they may scrape against the vehicle body or chassis components. This could cause damage to the vehicle or the tyres. There is a risk of an accident.

To avoid hazardous situations:

- never fit snow chains on the front wheels
- fit snow chains to the rear wheels in pairs.

! **Vehicles with steel wheels:** if you fit snow chains on steel wheels, you may damage the hub caps. Remove the hub caps from the relevant wheels before fitting the snow chains.

For safety reasons, smart recommends that you only use snow chains that have been specially approved for your vehicle by smart. Further information can be obtained at a smart centre or a qualified specialist workshop.

- ▶ Observe country-specific regulations.
- ▶ Use only snow chains approved for smart.
- ▶ Fit snow chains on both rear wheels.
- ▶ Use snow chains only on snow-covered roads.
- ▶ When driving with snow chains fitted, do not exceed the maximum permissible speed of 50 km/h.

Changing the window wiper blades

Please note

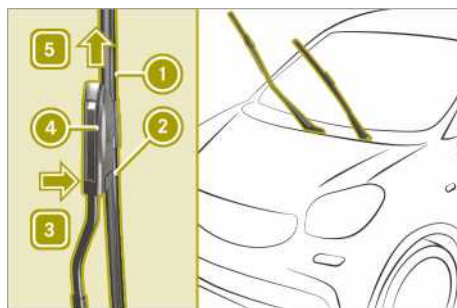
WARNING

If the windscreen wipers begin to move while you are changing the wiper blades, you can be trapped by the wiper arm. There is a risk of injury.

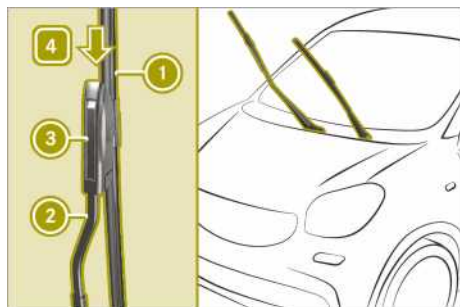
Always switch off the windscreen wipers and ignition before changing the wiper blades.

! Never open the service cover or tailgate if a wiper arm has been folded away from the windscreen or rear window. Never fold a wiper arm without a wiper blade back onto the windscreen or rear window. Hold the wiper arm firmly when you change the wiper blade. If you release the wiper arm without a wiper blade and it falls onto the window, the window may be damaged by the force of the impact.

Changing the window wiper blades on the windscreen

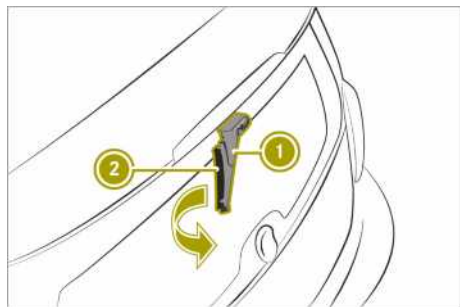


- ▶ Fold the wiper arm away from the windscreen.
- ▶ Press release clips (2) on mounting (4) in the direction of windscreen (3). The catch tab is released from the mounting and the window wiper blades can be removed from the wiper arm.
- ▶ Slide window wiper blade (1) in the direction of arrow (5) until the securing hook for the window wiper blade is revealed.
- ▶ Remove the window wiper blade.



- ▶ Slide new window wiper blade ① in the direction of arrow ④ onto mounting ③ of wiper arm ②.
- The window wiper blade snaps into place.
- ▶ Check that the window wiper blade is positioned correctly.
- ▶ Carefully fold wiper arm ② onto the windscreen.

Changing the rear window wiper blade (smart fortwo coupé)



- ▶ Remove key from ignition lock.
- ▶ Fold wiper arm ① away from the rear window until you hear it engage.
- ▶ Unscrew window wiper blade ② in the direction of the arrow until it is released from the retainer on the wiper arm.
- ▶ Pull out window wiper blade ②.
- ▶ Press new window wiper blade ② onto wiper arm ① until it engages.
- ▶ Check that window wiper blade ② is positioned correctly.
- ▶ Fold wiper arm ① back onto the rear window.

Cleaning the vehicle

Useful information

Regular care maintains the appearance and quality of the vehicle over time.

Observe the following when cleaning and caring for the vehicle:

- ▶ Do not clean the engine.
- ▶ Do not clean the vehicle whilst charging.
- ▶ Use soft, moist cloths.
- ▶ Use care products and cleaning agents recommended and approved by smart.
- ▶ Do not use acidic cleaning agents.
- ▶ In winter, carefully remove road salt as soon as possible.

Cleaning the vehicle exterior

Washing in an automatic car wash or washing by hand

Preparing the vehicle for cleaning

⚠ WARNING

Braking efficiency is reduced after the vehicle has been washed. There is a risk of an accident.

After washing the vehicle, brake carefully while paying attention to the traffic conditions in order to restore full braking efficiency.

- ▶ Close the side windows completely.
- ▶ Switch off the climate control blower.
- ▶ Turn the windscreen wipers to position 0.

Notes on care of matt paintwork

- The following can give the paint a glossy appearance and thus reduce the matt effect:
 - Rubbing hard with unsuitable agents
 - Washing the vehicle in direct sunlight
- Only use automatic car washes which correspond to the latest technological standards. Never use wash programs which finish by treating the vehicle with hot wax.

! Never use paint cleaner, buffing or polishing products, or gloss preserver, e.g. wax, for the purpose of paintwork care. These products are only suitable for high-gloss surfaces. Their use on vehicles with matt paintwork leads to considerable surface damage or, more specifically, to shiny, spotted areas.

Always have paintwork repairs carried out at a qualified specialist workshop.

! Never polish the vehicle or the light alloy wheels. Polishing makes the paintwork shiny.

If your vehicle has a clear matt finish, observe these notes. By doing so, you can avoid paintwork damage due to incorrect handling.

Washing in the automatic car wash

- ▶ Prepare the vehicle for cleaning.
- ▶ Remove excess dirt.
- ▶ Drive through the automatic car wash.
- ▶ Remove wax from the front windscreen and the wiper blades.

i If the windscreen wipers leave smears after the vehicle has passed through the car wash, this may be caused by wax or other residue. This residue can be removed with washer fluid.

Washing by hand

- ▶ Locate a washing bay equipped for hand-washing.
- ▶ Prepare the vehicle for cleaning.
- ▶ Apply mild cleaning agent with a soft vehicle sponge.
- ▶ Thoroughly hose the vehicle with a gentle jet of water; do not point the water jet directly towards the air inlet grille.
- ▶ Dry the vehicle off with a chamois.

Cleaning with a high-pressure cleaner

⚠ WARNING

The water jet of circular-jet nozzles (dirt grinders) can cause damage not visible from the outside to tyres or chassis components. Components damaged in this way can unexpectedly fail. There is a risk of an accident.

Do not use high-pressure cleaners with circular-jet nozzles to clean the vehicle. Have damaged tyres or chassis components replaced immediately.

! Always maintain a distance of at least 30 cm between the vehicle and the high-pressure cleaner nozzle. Information about the correct distance is available from the equipment manufacturer.

Move the high-pressure cleaner nozzle around when cleaning your vehicle.

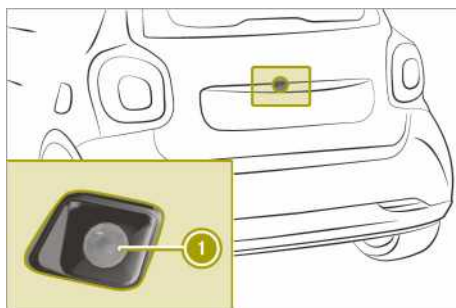
Do not aim directly at any of the following:

- tyres
- door gaps, roof gaps, joints etc.
- electrical components
- battery
- connectors
- lights
- seals
- ventilation slots

Damaged seals or electrical components can lead to leaks or failures.

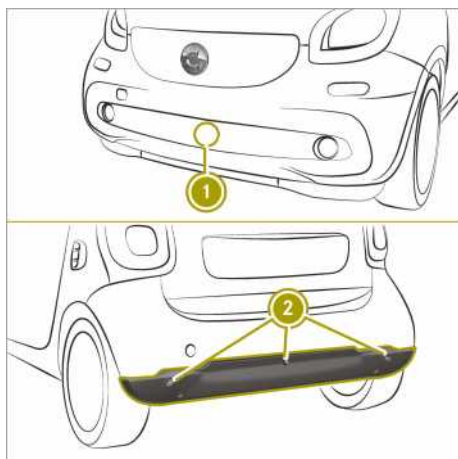
- ▶ Prepare the vehicle for cleaning.
- ▶ Maintain a distance of at least 30 cm between the high-pressure cleaner nozzle and the vehicle.
- ▶ Keep moving the nozzle whilst cleaning.

Cleaning the reversing camera



- ▶ Clean camera lens ① with water and a soft cloth.

Cleaning the sensors



① Active Brake Assist sensor

② Parking aid sensors

- ▶ Clean sensors with water, car shampoo and a soft cloth.

Cleaning the wheels

⚠ WARNING

The water jet of circular-jet nozzles (dirt grinders) can cause damage not visible from the outside to tyres or chassis components. Components damaged in this way can unexpectedly fail. There is a risk of an accident.

Do not use high-pressure cleaners with circular-jet nozzles to clean the vehicle. Have damaged tyres or chassis components replaced immediately.

- ❗ Do not use acidic wheel cleaning products to remove brake dust. This could damage wheel bolts and brake components.
- ❗ Do not park up your vehicle for a long period of time immediately after cleaning, particularly after cleaning the wheel rim with wheel cleaner. Wheel cleaner may lead to increased corrosion of the brake discs and pads. You should therefore drive for a few minutes after cleaning. By heating up the brakes, the brake discs and pads

dry. The vehicle can then be parked up for a long period of time.

- ▶ Clean the wheels with an acid-free cleaning agent.

Cleaning the windows and windscreen wipers

Cleaning the windows

⚠ WARNING

If the windscreen wipers are set in motion when cleaning the windscreen or wiper blades, you could become trapped. There is a danger of injury.

Always switch off the windscreen wipers and the ignition before cleaning the windscreen or wiper blades.

- ▶ Place the wiper arms in the vertical position and fold them away from the window.
- ▶ Clean the inside and outside of the windows with a damp cloth and a cleaning agent recommended by smart.
- ▶ Clear deposits regularly from the windscreen and rear window to ensure that water can drain unhindered.

Cleaning the window wiper blades

- ▶ Place the wiper arms in the vertical position and fold them away from the window.
- ▶ Clean the window wiper blades with a soft cloth.
- ▶ Fold the wiper arms back into place.

Cleaning the panoramic roof (smart fortwo coupé)

- ❗ Only use cleaning agents or cleaning cloths that are suitable for plastic lenses. Unsuitable cleaning agents or cleaning cloths could scratch or damage the plastic panes of the panoramic roof. Do not use cleaning agents containing solvents
- ▶ Apply mild cleaning agent for plastic windows and wipe off with a moist sponge.

Cleaning the roof

Dry cleaning

- ▶ Brush from the front to the back using a soft brush.

Wet cleaning

- ▶ Dry clean first.
- ▶ Wash down with a soft brush or sponge and lukewarm water.
- ▶ Rinse with clean water.

Cleaning the soft top (smart fortwo cabrio)

Useful information

! Never clean the soft top using a high-pressure cleaner as water could otherwise enter the vehicle interior.

! Only clean the folding roof and the rear soft top when they are closed.

Dry cleaning

- ▶ Brush from the front to the back using a soft brush.

Wet cleaning

- ▶ Dry clean first.
- ▶ Wash down with a soft brush or sponge and lukewarm water.
- ▶ Rinse with clean water.

Cleaning the exterior lighting

- ▶ Apply mild cleaning agent for plastic lenses and wipe off with a wet sponge.

Cleaning and caring for paintwork

! Do not affix stickers to the painted surface. Adhesive residue could damage the paintwork.

- ▶ Remove impurities immediately by rubbing carefully.
- ▶ Soak insect remains with insect remover and rinse off.
- ▶ Soak bird droppings with water and rinse off.
- ▶ Use tar remover to remove tar stains.

- ▶ Use silicone remover to remove wax.
- ▶ Remove coolant, brake fluid, tree resin, oils, fuels and greases by rubbing carefully with a cloth soaked in petroleum ether or lighter fluid.

Cleaning the vehicle interior

Cleaning the displays

! For cleaning, do not use any of the following:

- alcohol-based thinner or petrol
- abrasive cleaning agents
- commercially-available household cleaning agents

These may damage the display surface. Do not put pressure on the display surface when cleaning. This could lead to irreparable damage to the display.

- ▶ Switch off the display and let it cool down.
- ▶ Clean the display surface with a microfibre cloth and cleaner for TFT/LC displays.
- ▶ Dry the display surface using a dry microfibre cloth.

Cleaning the steering wheel and the selector lever

- ▶ Wipe off with a moist cloth, or use a leather care agent recommended by smart.

Cleaning the seat belts

WARNING

Seat belts may be severely weakened if bleached or coloured. This may lead to the seat belts, for example, tearing or failing in an accident. There is an increased risk of injury, possibly even fatal.

Never bleach or colour seat belts.

- !** Do not clean the seat belts using chemical cleaning agents. Do not dry the seat belts at temperatures above 80 °C or in direct sunlight.
- ▶ Clean the seat belts using only lukewarm soapy water.

Cleaning and caring for seats

Please note

❗ Do not use microfibre cloths to clean genuine leather or artificial leather covers, as these are too aggressive and, if used often, may damage the cover.

Regular care maintains the appearance and feel of the seats over time.

Cleaning and caring for genuine leather seat covers

- ▶ Wet a cloth with water and clean the seat covers. Do not allow the leather to become soaked.
- ▶ Wipe off with a dry cloth.
- ▶ Apply a leather care agent recommended by smart.

Cleaning synthetic leather seat covers

- ▶ Wet a cloth with detergent water and clean the seat covers.

Cleaning cloth seat covers

- ▶ Wet a microfibre cloth with detergent water.
- ▶ Rub cloth covers with care, cleaning entire sections of the cover.
- ▶ Allow the seat to dry.

Cleaning DINAMICA seat covers

- ▶ Wet a cloth with water.
- ▶ Clean entire sections of the cover.

Cleaning the trim

Cleaning the plastic trim

WARNING

Care products and cleaning agents containing solvents can cause surfaces in the cockpit to become porous. This could result in plastic parts breaking away when the airbags are deployed. There is a danger of injury.

Do not use care products and cleaning agents containing solvents to clean the cockpit.

❗ Never attach the following to plastic surfaces:

- stickers
- films
- perfume oil container or similar

You could otherwise damage the plastic.

To maintain the appearance of high-quality plastic surfaces, do not allow surfaces to come into contact with cosmetics, insect repellents or sun creams.

- ▶ Clean the plastic trim with a damp cloth.
- ▶ Use care products and cleaning agents recommended by smart to remove heavy soiling.

Cleaning the roof lining (smart fortwo coupé)

- ▶ Remove heavy soiling using a soft brush or a cleaning agent recommended by smart.

Cleaning the carpets



- ▶ Use carpet and textile cleaning agents recommended by smart.



Cleaning the trim elements

❗ Do not use solvent-based cleaning agents such as tar remover, wheel cleaners, polishes or waxes. There is otherwise a risk of damaging the surface.

- ▶ Clean the trim elements with a moist microfibre cloth.
- ▶ Use care products and cleaning agents recommended by smart to remove heavy soiling.

Observing service due dates

The  and  indicator lamps in the instrument cluster display are reminders of upcoming service due dates:

- : minor service.
- : major service.

Monochrome display: the indicator lamp flashes for a few seconds after the engine is started. Depending on the operating conditions of the vehicle, the time or distance remaining until the service is due, is also displayed.

The service interval is based on normal operation of the vehicle. Observe the following if the vehicle is operated under arduous conditions or increased loads, e.g. regular city driving with frequent intermediate stops:

- ▶ Carry out service work more often than specified by the service interval.
- ▶ Check the tyres more frequently.

Current information on the type of service can be obtained at a smart centre or a qualified specialist workshop.

Parking up the vehicle

- !** Please note that if the vehicle is not used for prolonged periods, vehicle damage may occur and the battery may discharge or become damaged.
- ▶ Visit a qualified specialist workshop for a consultation.

Securing the vehicle in the event of an accident or a breakdown

Securing the vehicle

- ❗ When a tyre is damaged, the danger area must be kept clear of all persons.
- ▶ Stop the vehicle away from traffic on solid, non-slippery ground.
- ▶ Switch on the hazard warning lights.
- ▶ Turn the front wheels to the straight-ahead position.
- ▶ Switch off the engine.
- ▶ Passengers should leave the vehicle.
- ▶ Secure the vehicle against rolling away.
- ▶ Set up the warning triangle.

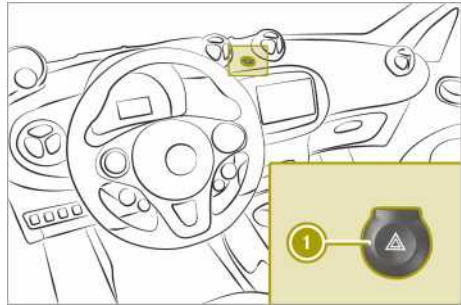
In the event of a flat tyre, without TIREFIT the vehicle cannot be made roadworthy again using the on-board equipment. No emergency call can be made via the smart Audio-System. The vehicle owner and the driver of the vehicle are responsible for equipping the vehicle with an appropriate breakdown kit and seeking assistance in the event of a breakdown.

Switching the hazard warning lamps on and off

When the hazard warning lamps are switched on, all the turn signal lamps flash. The hazard warning lamps automatically switch on in the following cases:

- an airbag is deployed.
- the vehicle decelerates rapidly from a speed of above 70 km/h and comes to a standstill.

The hazard warning lamps switch off automatically if a speed of 10 km/h is exceeded again after full brake application.



- ▶ To switch on the hazard warning lamps manually: press button ①.

Operating the emergency assistance system

Useful information

For Russia only:

The emergency assistance system is there to rescue you and others in an emergency. Should the driver arrive at the scene of an accident, or feel unwell, an emergency call can be initiated. The emergency call must not be deployed in the case of a breakdown or a similar, non-dangerous situation.

The emergency assistance system can help to radically reduce the time between an accident and the arrival of the emergency services. The requirement is a stable mobile phone connection; network coverage can depend on the region.

If there is no safety risk, in the event of an accident the vehicle occupants should remain in the vehicle after initiating an emergency call.

The emergency assistance system has a separate battery. The battery only functions within a temperature range of -20 °C to 85 °C. The battery must be replaced every four years. Always have work on the battery carried out at a qualified specialist workshop.

Method of operation

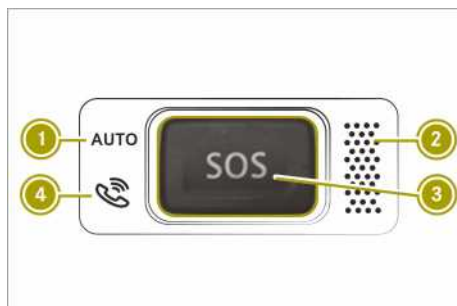
After an emergency call has been initiated, the emergency call centre will ascertain if assistance is required on location.

In the event of an emergency, accident data is forwarded to a public emergency call centre. The data transferred includes:

- GPS/GLONASS position data
- Direction of travel
- Time of initiation

This allows measures for rescue, recovery or towing away to be initiated quickly.

The emergency assistance system consists of a loudspeaker, the control panel and the telecommunication system. The control panel is located in the overhead control panel.



- ① Automatic emergency call indicator lamp
- ② Microphone
- ③ SOS button
- ④ Call and reception status indicator lamp

Using test mode

In test mode, the driver can check if the emergency assistance system is working. To do this, a voice message from the driver is recorded and the test result is transmitted to the emergency call centre.

- ▶ Briefly press SOS button ③ several times within five seconds.
- ▶ Wait for 25 seconds.
- ▶ Briefly press SOS button ③ three times within ten seconds.
A tone sounds. The microphone records for ten seconds.
- ▶ Speak any message.
A signal sounds after 25 seconds. The recorded message is played back via the loudspeaker.

- ▶ If the voice message is correctly played back, press and hold SOS button ③ for five seconds.

Indicator lamp ④ flashes green slowly.

or

- ▶ If the voice message is incorrectly played back or not played back at all, press SOS button ③ three times within three seconds.

Indicator lamp ④ flashes red slowly for five seconds.

Automatic emergency call

Indicator lamp ① shows if an automatic emergency call can be initiated.

If airbags are deployed, the emergency assistance system automatically notifies an emergency centre.

- ❗ The automatic emergency call is operational as standard.

Triggering an emergency call manually

Manually initiating an emergency call as a person involved in an accident:

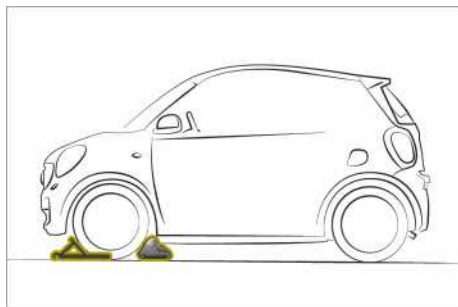
- ▶ Press and hold SOS button ③ for three seconds.
An emergency call is made.

Manually initiating an emergency call after witnessing an accident:

- ▶ Press SOS button ③ five times within ten seconds.
The emergency call centre is informed of the accident.

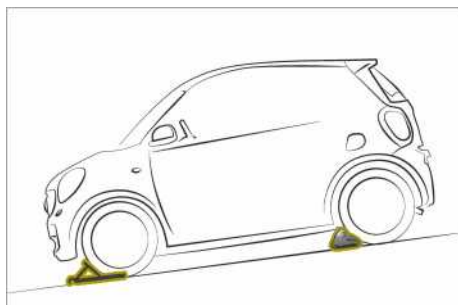
Securing the vehicle against rolling away

Securing on level ground



- ▶ When changing a wheel, place chocks or other suitable items under the front and rear of the wheel that is diagonally opposite the wheel you wish to change.

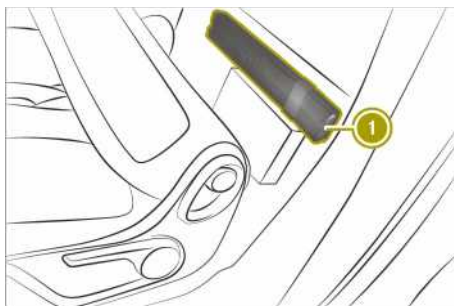
Securing on a downhill gradient



- ▶ Place wheel chocks or other suitable items in front of the wheels of the front and rear axle.

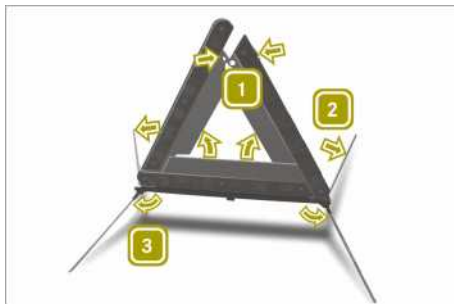
Using the warning triangle

Removing the warning triangle



- ▶ Warning triangle ① is secured behind the driver's seat backrest with a Velcro fastener.
- ▶ Fold the driver's seat forwards.
- ▶ Remove warning triangle ①.

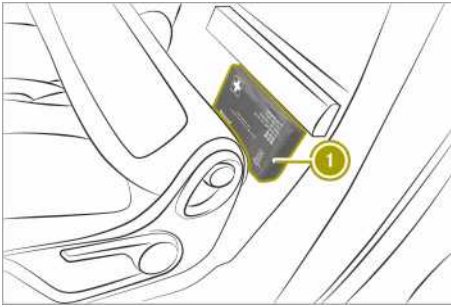
Setting up the warning triangle



- ▶ Fold feet ③ out to the side.
- ▶ Pull side reflectors ② upwards to form a triangle.
- ▶ Connect the reflectors using upper stud ①.
- ▶ Place the warning triangle at a suitable distance.

Removing the first-aid kit

- ▶ Check the expiry date on the first-aid kit at least once a year. Replace the contents if necessary, and replace any missing parts.



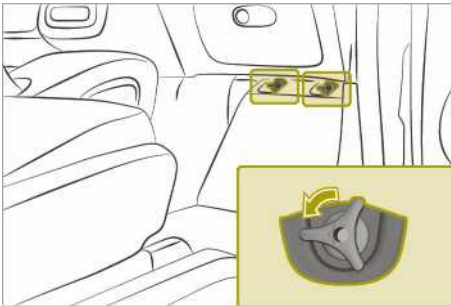
First-aid kit ① is secured behind the driver's seat backrest with a Velcro fastener. Return it to this location after use.

- ▶ Fold the driver's seat forwards.
- ▶ Remove first-aid kit ①.

Removing the fire extinguisher

The fire extinguisher is located underneath the front passenger seat.

Removing the vehicle tool tray



The towing eye and the TIREFIT kit are located in the vehicle tool tray under the glove compartment.

- ▶ Remove bolts in the front-passenger footwell.
- ▶ Remove the vehicle tool tray.

Sealing tyres using the TIREFIT kit

Useful information

The tyre sealant is pumped into the tyre. TIREFIT is a tyre sealant. TIREFIT is used to seal punctures of up to 4 mm, particularly those in the tyre tread, at outside temperatures down to -20 °C.

Please note

⚠ WARNING

In the following situations, the tyre sealant is unable to provide sufficient breakdown assistance, as it is unable to seal the tyre properly:

- there are cuts or punctures in the tyre larger than those mentioned above.
- the wheel rim is damaged.
- you have driven at very low tyre pressures or on a flat tyre.

There is a risk of an accident.

Do not drive any further. Contact a qualified specialist workshop.

⚠ WARNING

The tyre sealant is harmful and causes irritation. It must not come into contact with your skin, eyes or clothing or be swallowed. Do not inhale TIREFIT fumes. Keep tyre sealant away from children. There is a risk of injury.

If you come into contact with the tyre sealant, observe the following:

- Rinse off the tyre sealant from your skin immediately with water.
- If the tyre sealant comes into contact with your eyes, immediately rinse them thoroughly with clean water.
- If tyre sealant is swallowed, immediately rinse your mouth out thoroughly and drink plenty of water. Do not induce vomiting, and seek medical attention immediately.

- Immediately change out of clothing which has come into contact with tyre sealant.
- If an allergic reaction occurs, seek medical attention immediately.

⚠ WARNING

A tyre temporarily sealed with tyre sealant impairs the driving characteristics and is not suitable for higher speeds. There is a risk of accident.

You should therefore adapt your driving style accordingly and drive carefully. Do not exceed the specified maximum speed with a tyre that has been repaired using tyre sealant.

The maximum permissible speed for a tyre sealed with tyre sealant is 80 km/h.

H After use, excess tyre sealant may run out of the filler hose. This could cause stains. Therefore, place the filler hose in the plastic bag that contained the TIREFIT kit.

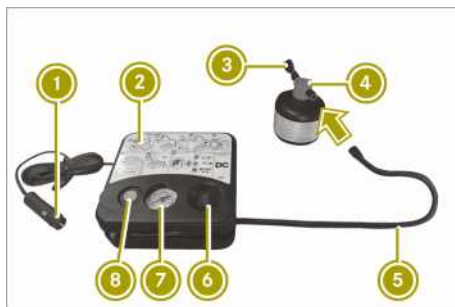
♻ Environmental note

Have the used tyre sealant bottle disposed of professionally, e.g. at a qualified specialist workshop.

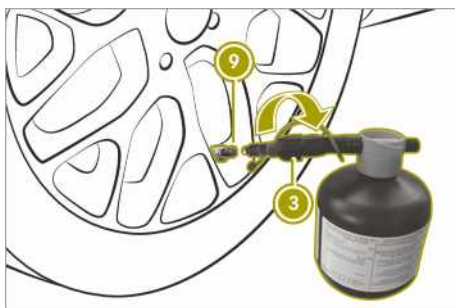
Comply with the manufacturer's safety instructions on the sticker on the tyre inflation compressor.

Filling with tyre sealant

- ▶ Leave foreign bodies which have penetrated the tyre in the tyre.
- ▶ Remove the vehicle tool tray.
- ▶ Remove the TIREFIT kit, consisting of a tyre sealant bottle and a tyre inflation compressor, from the vehicle tool kit.
- ▶ Affix the 80 km/h maximum speed sticker to the instrument cluster within the driver's field of vision.



- ▶ Unwind plug ① with the cable from tyre inflation compressor ②.
- ▶ Remove hose ⑤ from the bottom section of tyre inflation compressor ②.
- ▶ Unscrew the cap from tyre sealant bottle ④.
- ▶ Connect hose ⑤.



- ▶ Remove valve flap from valve ⑨ on the faulty tyre.
- ▶ Unscrew cap from filler hose ③.
- ▶ Screw filler hose ③ onto valve ⑨.
- ▶ Insert connector ① into the cigarette lighter socket or the 12 V socket.
- ▶ Turn the key to position ① in the ignition lock.
- ▶ Press on/off switch ⑥ on tyre inflation compressor ② to position 1. The tyre sealant is pumped into the tyre. The pressure may briefly rise to approximately 600 kPa (6.0 bar/86 psi) in pressure gauge ⑦.

i Preventing damage to the tyre inflation compressor

Do not switch off the tyre inflation compressor during this phase.

- ▶ Let the tyre inflation compressor run for a maximum of 15 minutes, then allow it to cool down.

The tyre pressure must be at least 180 kPa (1.8 bar/26 psi) in pressure gauge ⑦.

Allow any leaking tyre sealant to dry. It can then be removed like a layer of film.

Have any clothing stained with tyre sealant cleaned as soon as possible with perchloroethylene.

Further procedure if the pressure of the sealed tyre is below 180 kPa

WARNING

If the specified tyre pressure still cannot be reached, the tyre is too badly damaged. The tyre sealant cannot repair the tyre in this instance. Damaged tyres and low tyre pressures can significantly impair the vehicle's braking and driving characteristics. There is a risk of an accident.

Do not drive any further. Contact a qualified specialist workshop.

- ▶ Switch off the tyre inflation compressor.
- ▶ Unscrew the filler hose from the valve of the defective tyre.
Please note that tyre sealant may escape when unscrewing.
- ▶ Slowly move the vehicle approximately 10 m forwards or backwards.
- ▶ Pump up the tyre again.
After a maximum of 15 minutes, the tyre pressure must be at least 180 kPa (1.8 bar/26 psi).

Further procedure if the pressure of the sealed tyre is at least 180 kPa

- ▶ Switch off the tyre inflation compressor.
- ▶ Unscrew the hose from the valve of the defective tyre.
Please note that tyre sealant may escape when unscrewing.

- ▶ Stow the tyre sealant bottle and the tyre inflation compressor.
- ▶ Perform a test drive.
The maximum permissible speed for a tyre sealed with tyre sealant is 80 km/h.
- ▶ Stop after driving for approximately 3 km and check the tyre pressure with the tyre inflation compressor.
The tyre pressure must now be at least 130 kPa (1.3 bar/19 psi). The precise values are located on the door pillar (B-pillar) on the driver's side.
- ▶ If necessary, adjust the tyre pressure.
- ▶ Unscrew the filler hose from the valve on the sealed tyre.
Please note that tyre sealant may escape when unscrewing.
- ▶ Screw the valve cap onto the valve of the sealed tyre.
- ▶ Pull the tyre sealant bottle out of the tyre inflation compressor. The filler hose stays on the tyre sealant bottle.
- ▶ Drive to the nearest qualified specialist workshop and have the tyre changed there.
- ▶ Have the tyre sealant bottle and filler hose replaced as soon as possible at a qualified specialist workshop.

Adjusting the tyre pressure

Increasing the tyre pressure

- ▶ Switch on the tyre inflation compressor.
- ▶ Observe the display.

Reducing the tyre pressure



► Press button ① next to pressure gauge ②.

i Even unused tyre sealant loses its effectiveness over time.

Have the tyre sealant bottle replaced every four years at a qualified specialist workshop.

Towing the vehicle

Please note

WARNING

Safety relevant functions are restricted or no longer available if:

- the ignition is switched off
- the brake system or power steering is malfunctioning
- there is a malfunction in the voltage supply or the vehicle's electrical system.

When your vehicle is towed, you may require considerably more effort to steer and brake. There is a risk of an accident.

In such cases use a rigid towing bar. Before towing away, make sure the steering moves freely.

WARNING

If the steering wheel lock is engaged, the vehicle can no longer be steered. There is a risk of an accident.

Always switch on the ignition when towing with a tow rope or a towing bar.

WARNING

When towing or tow-starting another vehicle and its weight is greater than the permissible gross weight of your vehicle, the:

- towing eye may be torn off
- car/trailer combination may swerve or even overturn

There is a risk of an accident.

When towing or tow-starting another vehicle, its weight should not be greater

than the permissible gross weight of your vehicle.

Information on the vehicle's permissible gross mass can be found on the vehicle identification plate (► page 200).

! Observe the following points when towing with a tow rope:

- secure the tow rope on the same side on both vehicles.
- make sure that the tow rope is not longer than legally permitted. Mark the tow rope in the middle, e.g. with a white cloth (30 x 30 cm). This makes other road users aware that a vehicle is being towed.
- only secure the tow rope to the towing eye.
- observe the brake lamps of the towing vehicle while driving. Always maintain a distance so that the tow rope does not sag.
- do not use steel cables or chains to tow your vehicle. You could otherwise damage the vehicle.

! Do not use the towing eyes for recovery purposes as this could damage the vehicle. If in doubt, recover the vehicle with a crane.




! When towing, pull away slowly and smoothly. If the tractive power is too high, the vehicles could be damaged.

! You may tow the vehicle for a maximum of 50km. A towing speed of 50 km/h must not be exceeded.

For towing distances over 50 km, the entire vehicle must be lifted up and transported.

Observe the legal requirements for the relevant countries when towing.

Always have the vehicle transported in the following cases:

- The  warning lamp lights up and **Do not tow vehicle with wheels on ground** appears in the display of the instrument cluster.
- The multifunction display is not working.
- One of more of the following warning lamps is lit up:
 -  drive diagnostics (red)
 -  12 V battery

- The brake pedal begins to pulsate as soon as the towing procedure commences.
- The vehicle must be moved over a long distance.

The transmission must be in position **N** when the vehicle is being towed.

i Before the vehicle is towed, switch off the automatic locking feature. The driver could otherwise be locked out when pushing or having the vehicle towed.

i Vehicles with the basic carrier fitted:

Do not tow the vehicle with the basic carrier fitted.

Do not secure the tow rope or tow bar to the basic carrier.

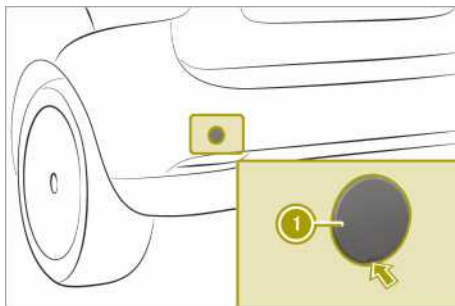
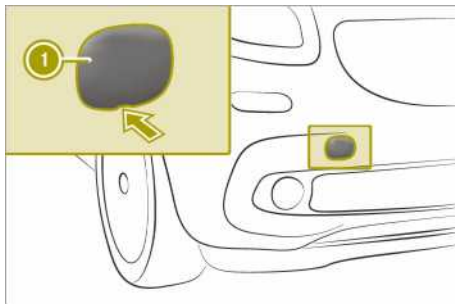
Observe the notes on the selector lever when towing the vehicle.

- ▶ Remove the towing eye from the vehicle tool tray.
- ▶ Carefully prise off cover **1** on the vehicle.
- ▶ Screw in the towing eye to the stop.

Towing the vehicle with both axles on the ground

- ▶ Turn the key to position **2** in the ignition lock.
- ▶ Depress the brake pedal and keep it depressed.
- ▶ Shift the automatic transmission to position **N**.
The selector lever lock can be manually released in the event of an electrical malfunction.
- ▶ Release the brake pedal.
- ▶ Release the parking brake.
- ▶ Switch on the hazard warning lights.

Fitting the towing eye



The towing eye can be attached to the front or rear of the vehicle.

Transporting the vehicle

- ❗ Only secure the vehicle by the wheels or rims, not by parts of the vehicle such as the axle or steering components. Otherwise the vehicle could be damaged.
- ▶ Turn the key to position **2** in the ignition lock. Shift the transmission to position **N**.

As soon as the vehicle is loaded:

- ▶ Apply the parking brake.
- ▶ Shift the transmission to position **P**.
- ▶ Remove the key.
- ▶ Lash down the vehicle.

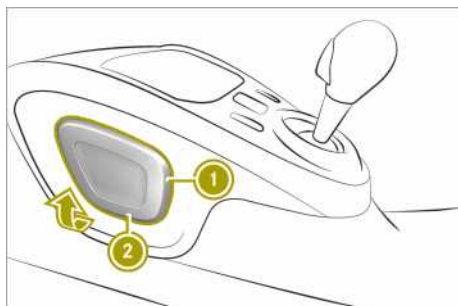
Removing the towing eye

- ▶ Loosen the towing eye and unscrew it.
- ▶ Attach the cover to the recess at the top and engage it at the bottom.
- ▶ Stow the towing eye in the vehicle tool tray.

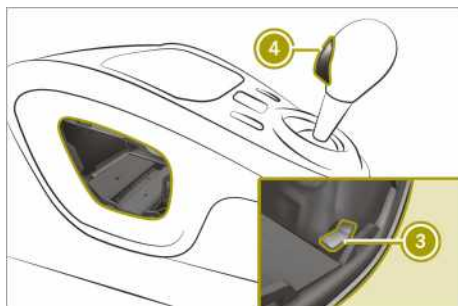
Manually releasing the selector lever lock

In cases of an electrical fault the selector lever lock can be manually deactivated, e.g. if the parking lock has been deactivated for towing and should subsequently be re-applied.

- Do not use any sharp-edged objects to prise out the cover from the centre console. Otherwise, the cover or the centre console could be damaged.



- Apply the parking brake.
- Open the drawer on the front-passenger side.
- Prise out cover ① on the centre console from bottom edge ② using with a flat, blunt object.
- Pull cover ① in the direction of the arrow.



- Pull yellow release ③ behind the trim up and simultaneously press release button ④ on the selector lever.
- Shift the gear selector lever to position **N** or **P**.

Replacing the bulbs

Please note

⚠ WARNING

Bulbs, lamps and plug connectors can become very hot during use. When replacing a bulb, you could burn yourself on these components. There is a risk of injury. Allow these components to cool down before replacing the bulb.

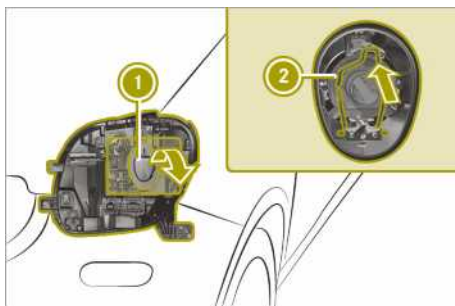
Observe the following rules when replacing bulbs:

- Only replace bulbs when the engine is switched off.
- Do not use bulbs that have been dropped or show signs of visible damage, e.g. scratches.
- Do not touch the glass bulb with your bare hands.
- Only use bulbs in enclosed lamps designed for that purpose.
- Only fit spare bulbs of the same type and with a specified voltage.
- Do not allow bulbs to come into contact with moisture.
- Have LEDs changed at qualified specialist workshops only.

Change only the bulbs described below yourself in accordance with the specified bulb types.

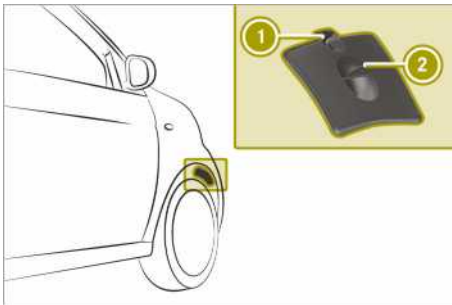
Replacing front bulbs

Changing dipped-beam and main-beam headlamps



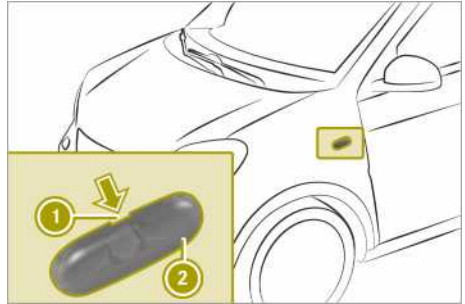
- ▶ Switch off the lights.
- ▶ Open the service cover.
- ▶ Remove cover ①.
- ▶ Pull out the connector.
- ▶ Press retainer ② inwards and to the left.
- ▶ Pull the bulb out.
- ▶ Insert the new bulb.
- ▶ Lock retainer ②.
- ▶ Insert the connector.
- ▶ Replace and engage cap ①.

Replacing the front turn signal lamps



- ▶ Switch off the lights.
- ▶ Turn the respective front wheel inwards.
- ▶ Push clamp ① downwards.
- ▶ Remove cover ② upwards.
- ▶ Turn the bulb holder anti-clockwise and remove it.
- ▶ Remove the bulb from the bulb holder.
- ▶ Insert the new bulb.
- ▶ Insert the bulb holder and turn it clockwise until it engages.
- ▶ Insert and engage cover ②.

Replacing the side turn signal lamps

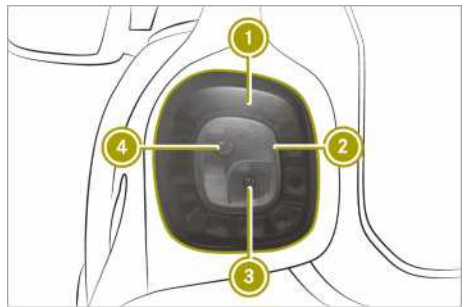


- ▶ Carefully insert a flat tool into recess ①.
- ▶ Prise out side turn signal ②.
- ▶ Unscrew the bulb from the bulb holder.
- ▶ Insert the new bulb into the bulb holder.
- ▶ Refit side turn signal ②.

Replacing rear bulbs

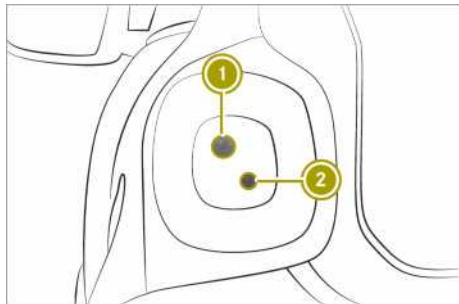
Replacing the tail lamp bulbs

Tail lamps without partial LEDs



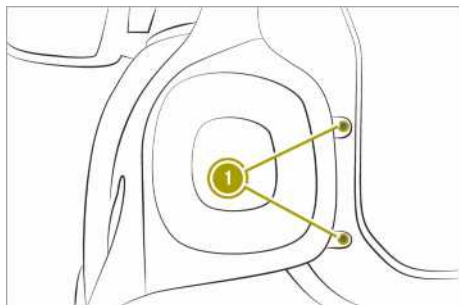
- ① Rear/brake lamp
- ② Rear fog lamp
- ③ Reversing lamp
- ④ Turn signals

Tail lamps with partial LEDs



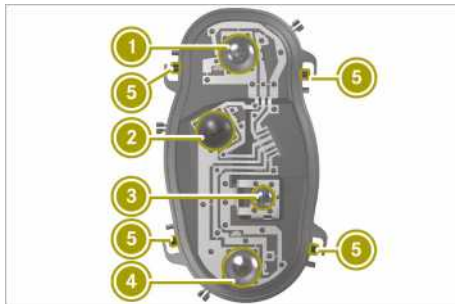
- ① Turn signals
- ② Reversing lamp

Removing the tail lamp cover



- ▶ Switch off the lights.
- ▶ **smart fortwo coupé:** open the upper and lower tailgate.
- ▶ **smart fortwo cabrio:** open the lower tailgate.
- ▶ **smart fortwo cabrio:** fold the rear soft top up.
- ▶ Loosen screws ①.
- ▶ Remove the tail lamp.
- ▶ Carefully insert a flat tool under the plastic hanger on the tail lamp.
- ▶ Lift the connector and remove it.

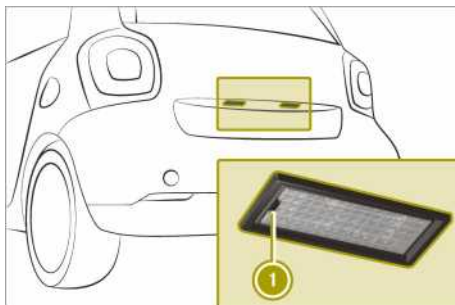
Replacing a faulty tail lamp bulb



- ① Rear lamp/brake lamp (vehicles without partial LEDs)
- ② Turn signals
- ③ Reversing lamp
- ④ Rear fog lamp (vehicles without partial LEDs)

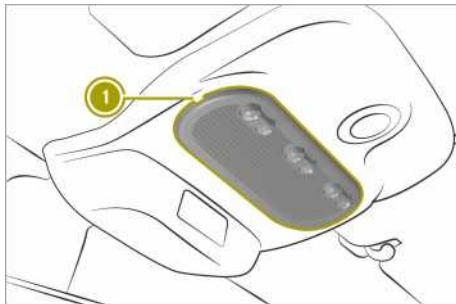
- ▶ Release four tabs ⑤ on the bulb holder.
- ▶ Remove the bulb holder.
- ▶ Pull the faulty bulb out.
- ▶ Insert the new bulb.
- ▶ Refit the bulb holder.
- ▶ Insert the connector.
- ▶ Insert the tail lamp until you hear it engage.
- ▶ Tighten the screws on the tail lamp.

Replacing the licence plate lighting



- ▶ Insert a flat tool into recess ①.
- ▶ Remove the cover from the licence plate lamp.
- ▶ Remove the bulb from the holder.
- ▶ Insert the new bulb into the holder.
- ▶ Insert the lamp lens into the licence plate lamp.

Replacing the interior lighting



- ▶ Insert a flat tool into the recess.
- ▶ Prise out lamp lens ①.
- ▶ Remove the bulb from the holder.
- ▶ Insert the new bulb into the holder.
- ▶ Refit the lamp lens.

Changing fuses

Please note

⚠ WARNING

If you manipulate, bridge or replace a faulty fuse with a fuse of a higher amperage, the electric cables could be overloaded. This may result in a fire. There is a risk of an accident and injury.

Always replace faulty fuses with specified new fuses of the correct amperage.

! Only use fuses that have been approved for smart vehicles and which have the correct fuse rating for the system concerned. Components or systems could otherwise be damaged.

! Make sure that no moisture can enter the fuse box when the cover is open.

The electrical fuses disconnect defective circuits. If a fuse blows, all the connected components and their functions will fail.

Blown fuses must be replaced with fuses of the same rating, which you can recognise by the colour and fuse rating. The fuse ratings are listed in the fuse allocation chart (▷ page 203).

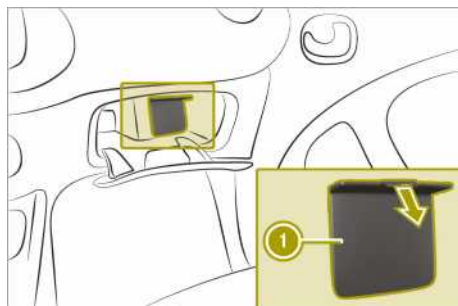
If new fuses blow, the cause for this must be diagnosed and rectified at a qualified specialist workshop.

Preparing the vehicle to change a fuse

- ▶ Apply the parking brake.
- ▶ Switch off all electrical consumers.
- ▶ Turn the key to position **0** in the ignition lock and remove it.
- ▶ Check whether all indicator lamps in the instrument cluster are off.

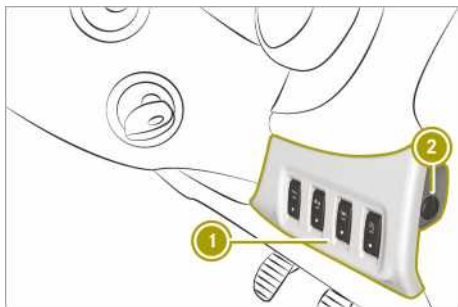
Replacing a fuse (left-hand drive vehicle)

! Do not use a pointed object such as a screwdriver to open the cover in the dashboard. You could damage the dashboard or the cover.



- ▶ Open the front-passenger door.
- ▶ Open the glove compartment.
- ▶ To open: open cover ① in the direction of the arrow.
- ▶ Replace the faulty fuse.
- ▶ To close: insert and fold in cover ① until it engages.
- ▶ Close the glove compartment.

Replacing a fuse (right-hand drive vehicle)



- ▶ Open the driver's door.
- ▶ To open: turn quick-release fastener ② by 90° using a suitable object.
- ▶ Fold down cover ①.
- ▶ Replace the faulty fuse.
- ▶ To close: close cover ①.
- ▶ Close quick-release fastener ②.

Replacing the key battery

⚠ WARNING

Batteries contain toxic and corrosive substances. If batteries are swallowed, it can result in severe health problems. There is a risk of fatal injury.

Keep batteries out of the reach of children. If a battery is swallowed, seek medical attention immediately.

♻ Environmental note

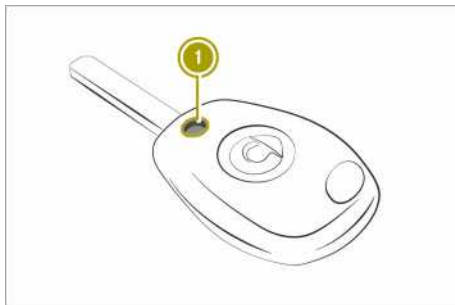


Batteries contain pollutants. It is illegal to dispose of them with the household rubbish. They must be collected separately and disposed of in an environmentally responsible recycling system.

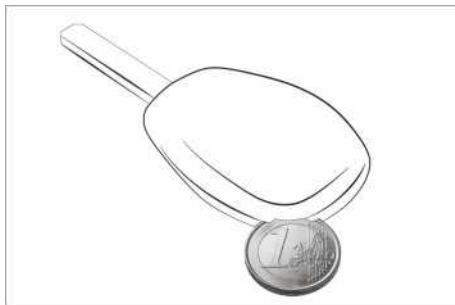


Dispose of batteries in an environmentally responsible manner. Take dis-

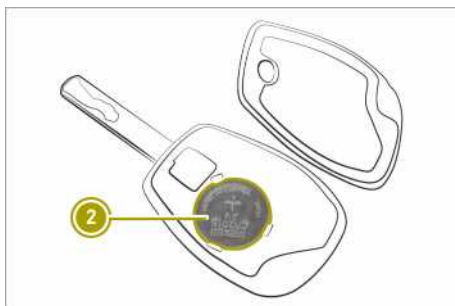
charged batteries to a qualified specialist workshop or to a collection point for used batteries.



- ▶ **Fixed keys:** unscrew screw ①.



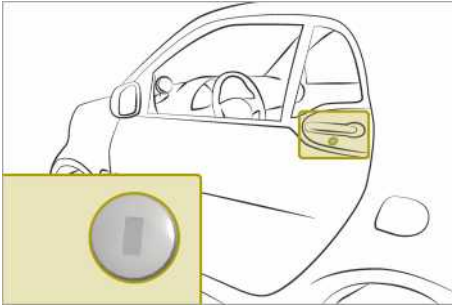
- ▶ Insert a flat tool, e.g. a coin, into the recess.
- ▶ Turn the tool until the cover of the battery tray opens.



- ▶ Replace battery ② with the positive terminal facing upwards.
- ▶ Replace the cover on the battery tray and push it closed.

- ▶ **Fixed keys:** screw in screw ①.
- ▶ Check the function of all key buttons.

Opening a door with the emergency release



If the vehicle cannot be opened using the remote control key, the vehicle can be opened using the emergency release.

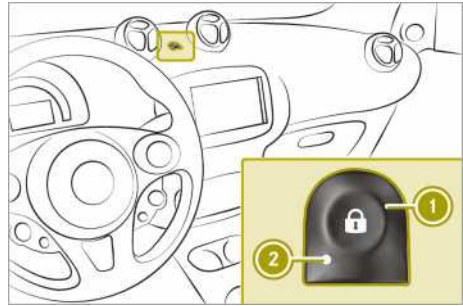
If the driver's door is unlocked and opened with the key in the emergency release, the anti-theft alarm system will issue an alarm. To disable the alarm, switch on the ignition.

- ▶ Carefully remove the cover from the emergency release.
- ▶ Insert the key into the emergency release on the driver's door.
- ▶ Turn the key anti-clockwise.
- ▶ Remove the key from the lock.
- ▶ Push the cover into the emergency release until it engages.
- ▶ Open the door.
- ▶ To disable the alarm from the anti-theft alarm system: switch on the ignition.

On right-hand-drive vehicles, the emergency release is located on the front-passenger door.

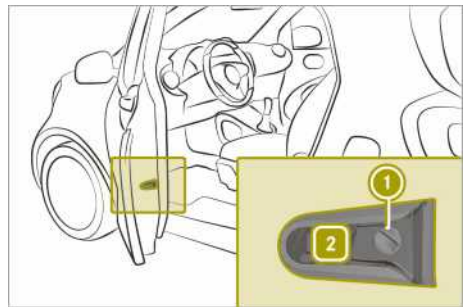
Locking the doors in an emergency

Locking the doors with the locking button



- ▶ Open the driver's door.
- ▶ Close the other doors and the tailgate.
- ▶ Press and hold button ①. An audible locking and unlocking sound can be heard. Wait until the third (locking) sound, before releasing button ①.
- ▶ Leave the vehicle and close the driver's door. The doors, tailgate and socket cap are locked. The anti-theft alarm system is primed.
- ▶ From the outside, check that the doors, tailgate and socket cap are locked.

Locking the doors with the emergency locking



- ▶ Insert the key into slot ① on the left door.
- ▶ Turn the key towards the bonnet as far as it will go to position ②.
- ▶ Close the left door.

- ▶ Repeat the procedure described above on the right door.
- ▶ Check that the doors are locked.
- i** If you lock the vehicle using emergency locking, the tailgate and socket cap are not locked. The anti-theft alarm system is not primed.

Notes on display messages



The display shows warnings, malfunctions or additional information. A warning tone also sounds with some display messages. Messages from all categories can contain important information that must be observed. Have error messages checked at a Mercedes-Benz Service Centre as soon as possible. If an error message is not followed up with a repair, this can lead to damage that is not covered by the Mercedes-Benz Limited Warranty including injuries or material damage.

Display messages with graphic symbols are simplified in the Owner's Manual and may differ from the symbols in the display.

Colour display: low-priority display messages can be hidden by pressing **[OK]** on the steering wheel. High-priority messages are shown in red. The display messages are then stored in the message memory and can be called up for as long as the ignition remains switched on. Switching off the ignition clears the message memory.







Locking and unlocking



Problem	Possible causes/consequences and ► Solutions
Key will not lock or unlock the vehicle.	A strong source of radio waves is interfering with the signal. ► Stand closer to the door lock and try to lock/unlock the vehicle again.
	Key battery is low or discharged. ► Unlock the vehicle with the key in the emergency release or lock the vehicle with emergency locking. ► Replace the key battery.
	Key is faulty. To lock: ► Press the locking button and close the door within five seconds. The vehicle still will not lock. ► Lock driver's door using emergency locking. ► Consult a qualified specialist workshop. To unlock: ► Unlock vehicle with the key in the emergency release. ► Consult a qualified specialist workshop.
Key is lost.	► Have the key deactivated or replaced at a qualified specialist workshop. ► Report loss of the key to vehicle insurer.
Warning tone sounds.	Driver's door is opened while the engine is running. Switch off the engine before leaving the vehicle: ► Apply the parking brake. ► Select transmission position [P] . ► Turn the key to position [0] in the ignition lock and remove it.

Problem	Possible causes/consequences and ► Solutions
Side window will not close or will not open or close fully.	<p>Objects are obstructing the window guide.</p> <ul style="list-style-type: none"> ► Remove objects. <p>Side window is not reset.</p> <p> WARNING</p> <p>While closing the side windows, body parts in the closing area could become trapped. There is a risk of injury.</p> <p>When closing make sure that no parts of the body are in the closing area. If somebody becomes trapped, release the switch or press the switch to open the side window again.</p> <ul style="list-style-type: none"> ► Close all doors. ► Turn the key to position 2 in the ignition lock. ► Pull the switch for closing the window until the window is closed, and then push the switch for one second. <p>The side window opens again a little way.</p> <ul style="list-style-type: none"> ► Repeat previous step until the window remains closed after releasing the switch.
 Red warning lamp is lit. If the speed exceeds 20 km/h, a warning tone also sounds. Colour display: the display shows an open door/tailgate.	<p>Door or tailgate is open.</p> <ul style="list-style-type: none"> ► Pull over and stop the vehicle, paying attention to road and traffic conditions. ► Close all doors and the tailgate.



Visibility, occupants, airbags








Problem	Possible causes/consequences and ► Solutions
Exterior mirror is not engaged.	<p>The exterior mirror has been moved forwards or backwards by force.</p> <ul style="list-style-type: none"> ► Carefully move exterior mirror to the correct position.
Windscreen wipers have malfunctioned.	<p>Windscreen wipers are obstructed, e.g. by snow.</p> <ul style="list-style-type: none"> ► Pull over and stop the vehicle, paying attention to road and traffic conditions. ► Remove the key from ignition lock. ► Remove the cause of the obstruction. ► Switch the windscreen wipers on again after 30 seconds.





















Problem	Possible causes/consequences and ► Solutions
	Windscreen wiper drive is malfunctioning. <ul style="list-style-type: none"> ► Select another wiper speed on the combination switch. ► Consult a qualified specialist workshop.
Windscreen wiper will not stop or always wipes at the same speed.	Combination switch or rain sensor is malfunctioning. <ul style="list-style-type: none"> ► Pull over and stop the vehicle, paying attention to road and traffic conditions. ► Remove the key from ignition lock. ► Insert the key into the ignition lock, turn to position 1 and start the engine. ► Consult a qualified specialist workshop.
 Red warning lamp lights up for six seconds after starting the engine (certain countries only). Warning tone sounds.	Warning lamp prompts driver and front passenger to fasten their seat belts. <ul style="list-style-type: none"> ► Fasten seat belts.
 Red warning lamp lights up after starting the engine.	Driver or front passenger has not fastened their seat belt. <ul style="list-style-type: none"> ► Fasten seat belts.
 Red warning lamp flashes. Warning tone sounds.	Driver or front passenger has not fastened their seat belt and the vehicle is travelling faster than 20 km/h. <ul style="list-style-type: none"> ► Fasten seat belts.
 Red warning lamp lights up while the engine is running. Colour display: Malfunction Visit workshop appears.	Restraint system is malfunctioning. <p> WARNING</p> If the restraint system is malfunctioning, restraint system components may be triggered unintentionally or may not deploy as intended during an accident. This may affect the seat belt tensioner or airbag, for example. This poses an increased risk of injury or even fatal injury. Have the restraint system checked and repaired immediately at a qualified specialist workshop.
 Indicator lamp on the overhead control panel lights up.	The front-passenger front airbag has been deactivated (► page 39). <ul style="list-style-type: none"> ► Activate front-passenger front airbag.

Problem	Possible causes/consequences and ► Solutions
	<p>Front-passenger front airbag has not been deactivated and is malfunctioning.</p> <ul style="list-style-type: none"> ► Do not use a rearward-facing child restraint system on front-passenger seat. ► Do not allow passengers to travel on the front-passenger seat. ► Consult a qualified specialist workshop.
 Indicator lamp on the overhead control panel lights up.	<p>The front-passenger front airbag is enabled (> page 39). The airbag system is operating correctly.</p> <ul style="list-style-type: none"> ► Do not use a rearward-facing child restraint system on front-passenger seat.
 Indicator lamp on the overhead control panel does not light up if the front-passenger front airbag has been activated manually.	<p>Malfunction in the airbag system.</p> <ul style="list-style-type: none"> ► Do not allow passengers to travel on the front-passenger seat. ► Consult a qualified specialist workshop.







Engine, brakes, transmission




Problem	Possible causes/consequences and ► Solutions
Engine will not start using the key.	<p>Steering lock is manually locked.</p> <ul style="list-style-type: none"> ► Remove the key from the ignition lock and then reinsert it into the ignition lock. ► Turn the key. ► Turn the steering wheel left and right.
 Red warning lamp lights up. Warning tone sounds. <i>Without starting motor again, visit workshop appears.</i>	<p>Serious malfunction in the high-voltage electrical system. The engine can no longer be started.</p> <ul style="list-style-type: none"> ► Do not restart the engine. ► Consult a qualified specialist workshop.
 Red warning lamp lights up. <i>Stop Switch off motor appears.</i>	<p>High-voltage electrical system, engine or high-voltage battery is malfunctioning.</p> <ul style="list-style-type: none"> ► Switch off the engine. ► Do not drive on. ► Consult a qualified specialist workshop. ► Do not tow away the vehicle on its own wheels.



Problem	Possible causes/consequences and ► Solutions
 Red warning lamp lights up. Warning tone sounds. Stop appears.	Communication with the engine's control unit is disrupted. <ul style="list-style-type: none"> ► Switch off the engine. ► Do not drive on. ► Consult a qualified specialist workshop. ► Do not tow away the vehicle on its own wheels.
 Yellow warning lamp lights up. Warning tone sounds. Malfunction Visit workshop appears.	Malfunction in the high-voltage electrical system. The vehicle's high-voltage electrical system may become damaged if you continue running the engine. <ul style="list-style-type: none"> ► Switch off the engine. ► Do not drive on. ► Consult a qualified specialist workshop. ► Do not tow away the vehicle on its own wheels.
 Red warning lamp lights up. Warning tone sounds. Reduce speed appears.	Speed of the vehicle is above 135 km/h. <ul style="list-style-type: none"> ► Reduce speed to below 135 km/h.
 lights up. Do not tow vehicle with wheels on ground appears.	Drive system or high-voltage electrical system is faulty. <ul style="list-style-type: none"> ► Have the vehicle transported by a qualified specialist workshop. ► Do not tow away the vehicle on its own wheels.
 Red warning lamp lights up while the engine is running. Warning tone sounds. Colour display: Check brake fluid level appears.	Brake fluid level is too low. <p> WARNING</p> If the brake fluid level is too low the brake system may fail. There is a risk of an accident. Stop the vehicle in accordance with the traffic conditions. Secure the vehicle by applying the parking brake. Do not drive any further. Consult a qualified specialist workshop immediately and have the brake system repaired. Do not top up the brake fluid, as this will not rectify the fault. <ul style="list-style-type: none"> ► Consult a qualified specialist workshop.
 Red warning lamp lights up while driving. Warning tone sounds. Colour display: Release parking brake appears.	Parking brake is applied. <ul style="list-style-type: none"> ► Release the parking brake.

Problem	Possible causes/consequences and ► Solutions
<p> Red warning lamp lights up while the engine is running.</p> <p>Warning tone sounds.</p> <p>Colour display: Brake system malfunction Stop appears.</p>	<p>Serious malfunction in the brake system.</p> <p>► Consult a qualified specialist workshop.</p>
<p> Yellow warning lamp lights up.</p> <p>Colour display: Malfunction Visit workshop appears.</p>	<p>Malfunction in the vacuum supply of the brake system.</p> <p>► Consult a qualified specialist workshop.</p>
<p>Monochrome display:  or  flash alternately in the middle of the display.</p> <p>Colour display: To start engine: shift to P or N appears.</p>	<p>An attempt was made to start the engine with the transmission in position  or .</p> <p>► Select  or  to start.</p>
<p>Monochrome display:  or ,  flash alternately.</p> <p>Warning tone sounds.</p> <p>Colour display: Risk of vehicle rolling away Transmission not in P appears.</p> <p>Warning tone sounds.</p>	<p>The driver's door is open and the selector lever is in position ,  or .</p> <p> WARNING</p> <p>The vehicle may roll away.</p> <p>There is a risk of an accident.</p> <p>► Select position .</p> <p>► Switch off the engine.</p> <p>► Close the driver's door completely.</p>
<p> or  warning lamp flashes for a few seconds after starting the engine.</p> <p>Colour display: Next service due in ... km or Service due ... days ago appears.</p>	<p>A service due date is approaching or has already passed:</p> <ul style="list-style-type: none"> •  indicates a minor service. •  indicates a full service. <p>► Consult a qualified specialist workshop.</p>




Charging process








Problem	Possible causes/consequences and ► Solutions
<p>The charge socket flap cannot be opened.</p>	<p>The charge socket flap is not unlocked.</p> <ul style="list-style-type: none"> ► Press the  button on the key. <p>The key batteries are discharged.</p> <ul style="list-style-type: none"> ► Opening a door with the emergency release
<p>The charging cable cannot be plugged into the vehicle socket.</p>	<p>The vehicle socket is locked.</p> <ul style="list-style-type: none"> ► Make sure that the selector lever is in position .
<p> on the vehicle socket flashes red. The high-voltage battery is not being charged.</p>	<p>A fault occurred while initializing the charging process.</p> <ul style="list-style-type: none"> ► Make sure that the charging cable is plugged into the mains socket. ► Disconnect the charging cable connector from the vehicle socket and plug it back into the vehicle socket after 30 seconds. ► If the malfunction should persist, inform a qualified specialist workshop.
<p> on the vehicle socket remains off after the charging cable connector has been connected to the vehicle socket. When charging using a mains socket, the high-voltage battery is not charged.</p>	<p>There is a malfunction at the mains socket.</p> <ul style="list-style-type: none"> ► Have the mains socket checked to ensure that it is working correctly. <p>or</p> <ul style="list-style-type: none"> ► Use a different mains socket.
<p> lights up. Warning tone sounds. Charger cable connected appears.</p>	<p>The charging cable is plugged into the vehicle socket. The engine cannot be started.</p> <ul style="list-style-type: none"> ► Before driving off, disconnect the charging cable from the vehicle socket and stow it away in the vehicle.
<p> flashes. Charging cable not inserted correctly appears.</p>	<p>The charge cable is connected to the vehicle socket. The battery is not being charged.</p> <ul style="list-style-type: none"> ► Make sure that the charging cable is correctly plugged into the sockets on the vehicle and power connection. If necessary, disconnect the charging cable from the sockets and then reconnect it. <p>If the message continues to be displayed:</p> <ul style="list-style-type: none"> ► Consult a qualified specialist workshop.




Problem	Possible causes/consequences and ► Solutions
<p>The charging cable connector cannot be removed from the vehicle socket.</p>	<p>The charging cable connector is not unlocked.</p> <ul style="list-style-type: none"> ► Press the  button on the key. This unlocks the charging cable connector in the vehicle socket. ► Remove charging cable connector from the vehicle socket.
<p>Charging not possible Power supply interrupted appears.</p>	<p>The high-voltage battery cannot be charged. The charge current was interrupted during the charging process.</p> <ul style="list-style-type: none"> ► Make sure that the charging cable is plugged into the mains socket. ► Disconnect the charging cable connector from the vehicle socket and plug it back into the vehicle socket after 30 seconds. <p>If the message continues to be displayed:</p> <ul style="list-style-type: none"> ► Consult a qualified specialist workshop.
<p>Charging not possible s. Owner's Manual appears.</p>	<p>Communication with the charging point infrastructure is not functioning correctly.</p> <ul style="list-style-type: none"> ► Make sure that the charging cable is correctly plugged into the sockets on the vehicle and power connection. If necessary, disconnect the charging cable from the sockets and then reconnect it. <p>If the message continues to be displayed:</p> <ul style="list-style-type: none"> ► Use a different charging station. <p>If the message continues to be displayed:</p> <ul style="list-style-type: none"> ► Consult a qualified specialist workshop.
<p> Yellow warning lamp lights up. Charging not possible Visit workshop appears.</p>	<p>The vehicle electronics are malfunctioning. The high-voltage battery cannot be charged.</p> <ul style="list-style-type: none"> ► Consult a qualified specialist workshop.
<p> Yellow warning lamp lights up. Charging not possible s. Owner's Manual appears.</p>	<p>The high-voltage battery cannot be charged. The charging cable connector is overheated.</p> <ul style="list-style-type: none"> ► Remove the charging cable connector from the vehicle socket. ► Allow the charging cable connector to cool off for several minutes. ► Plug the charging cable back into the vehicle socket. <p>If the message continues to be displayed:</p> <ul style="list-style-type: none"> ► Consult a qualified specialist workshop.





Problem	Possible causes/consequences and ► Solutions
The indicator lamp on the vehicle charging socket does not light up. The high-voltage battery is not being charged.	The vehicle is inactive. ► Activate the vehicle by pressing the  button on the key and lock it again.
The charging cable cannot be removed.	The vehicle is in charging mode or has completed active charging. ► Unlock the charging lock by pressing the  button on the key.







Driving safety systems





Problem	Possible causes/consequences and ► Solutions
<p> Yellow warning lamp lights up.</p> <p>Colour display: System inoperative appears.</p>	<p>ABS is malfunctioning. Other driving systems may be deactivated.</p> <p>If ABS is faulty, there is also a possibility that other driving systems may be unavailable.</p> <p>Observe the information on the ABS warning lamp and display messages which may be shown in the instrument cluster.</p> <p> WARNING</p> <p>If ABS is faulty, the wheels could lock when braking. The steerability and braking characteristics may be severely impaired. Additionally, further driving safety systems are deactivated. There is an increased danger of skidding and accidents.</p> <p>Drive on carefully. Have ABS checked immediately at a qualified specialist workshop.</p> <p>When ABS is malfunctioning, other systems, including driving safety systems, will also become inoperative. Observe the information on the ABS warning lamp and display messages which may be shown in the instrument cluster.</p> <ul style="list-style-type: none"> ► Pull over and stop the vehicle, paying attention to road and traffic conditions. ► Secure the vehicle against rolling away. ► Consult a qualified specialist workshop.
<p> Red warning lamp lights up while the engine is running.</p> <p>Warning tone sounds.</p> <p>Colour display: Brake force distribution inoperative. Stop See Owner's Manual appears.</p>	<p>EBD is malfunctioning. This means that ABS, ESP®, Crosswind Assist and Hill start assist are also unavailable.</p> <p>Other driving systems may be deactivated.</p> <p> WARNING</p> <p>The brake system continues to function normally, but without the functions listed above. The wheels could therefore lock early if you brake hard, for example.</p> <p>The steerability and braking characteristics may be severely affected. The braking distance may increase in emergency braking situations.</p> <p>If ESP® is not operational, the vehicle will not be stabilised by ESP®.</p> <p>The danger of skidding and having an accident increases.</p> <ul style="list-style-type: none"> ► Pull over and stop the vehicle, paying attention to road and traffic conditions. ► Secure the vehicle against rolling away. ► Consult a qualified specialist workshop.

Problem	Possible causes/consequences and ► Solutions
<p> Monochrome display: yellow warning lamp lights up while the engine is running.</p> <p> Colour display: yellow warning lamp lights up.</p> <p>System inoperative appears.</p>	<p>ESP® is not available due to a malfunction. Other driving systems may be deactivated.</p> <p> WARNING</p> <p>If ESP® is malfunctioning, ESP® is unable to stabilise the vehicle. In addition, other driving safety systems are switched off. This increases the risk of skidding and an accident.</p> <p>Drive on carefully. Have ESP® checked at a qualified specialist workshop.</p> <p>Brake lamps may be inoperative and thus no longer working when braking.</p> <ul style="list-style-type: none"> ► Pull over and stop the vehicle, paying attention to road and traffic conditions. Do not drive on. ► Check that the brake lamps are working. <p>The brake lamps are not working.</p> <ul style="list-style-type: none"> ► Consult a qualified specialist workshop. <p>Brake lamps are working.</p> <ul style="list-style-type: none"> ► Drive on carefully. ► Consult a qualified specialist workshop.
<p> Colour display: yellow warning lamp lights up.</p> <p>Brake Assist System (BAS) inoperative appears.</p>	<p>The Brake Assist System (BAS) is inoperative.</p> <ul style="list-style-type: none"> ► Consult a qualified specialist workshop.
<p> Yellow warning lamp flashes while driving.</p>	<p>ESP® is intervening because there is a risk of skidding or at least one of the wheels is spinning.</p> <ul style="list-style-type: none"> ► Pull away carefully. ► Accelerate carefully whilst driving. ► Adapt your driving style to suit the road and weather conditions.
<p> and  and other warning lamps are lit.</p> <p>Colour display: Electronics malfunction Visit workshop appears.</p>	<p>Central vehicle electronics system is malfunctioning.</p> <p>After switching off the engine, it is no longer possible to lock or unlock the doors using the remote control on the key or to start the engine.</p> <ul style="list-style-type: none"> ► Pull over and stop the vehicle, paying attention to road and traffic conditions. ► Consult a qualified specialist workshop.




Problem	Possible causes/consequences and ► Solutions
<p>Colour display:  Hill start assist inoperative appears.</p>	<p>Hill start assist is malfunctioning. Vehicle will not be held automatically when pulling away uphill and may start rolling immediately.</p> <p> WARNING</p> <p>If ESP® is malfunctioning, ESP® is unable to stabilise the vehicle. In addition, other driving safety systems are switched off. This increases the risk of skidding and an accident.</p> <p>Drive on carefully. Have ESP® checked at a qualified specialist workshop.</p> <p>Other driving systems may be deactivated.</p> <p>The brake system functions normally, but without hill start assist.</p> <ul style="list-style-type: none"> ► Drive on carefully. ► Consult a qualified specialist workshop.
<p> Yellow warning lamp lights up while driving.</p> <p>Colour display: Correct tyre pressure appears.</p>	<p>The tyre pressure is too low in at least one of the tyres, or the tyre pressure difference between the wheels is too great.</p> <ul style="list-style-type: none"> ► Check tyre pressure. ► Correct the tyre pressure. ► Restart tyre pressure monitor.




Problem	Possible causes/consequences and ► Solutions
<p> Yellow warning lamp lights up while driving.</p> <p>Colour display: Tyre pressure Caution tyre malfunction appears.</p>	<p>The tyre pressure monitor has detected a significant loss of pressure in at least one of the tyres.</p> <p> WARNING</p> <p>Underinflated or overinflated tyres pose the following risks:</p> <ul style="list-style-type: none"> • the tyres may burst, especially as the load and vehicle speed increase. • the tyres may wear excessively and/or unevenly, which may greatly impair tyre traction. • the driving characteristics, as well as steering and braking, may be greatly impaired. <p>There is a risk of an accident.</p> <p>Observe the recommended tyre pressure and check the tyre pressure of all the tyres:</p> <ul style="list-style-type: none"> • at least every two weeks • when the load changes • before embarking on a longer journey • for changed operating conditions, e.g. off-road driving <p>If necessary, correct the tyre pressure.</p> <ul style="list-style-type: none"> ► Secure the vehicle against rolling away. ► Check tyres visually and, if necessary, follow the instructions for flat tyres. ► Check the tyre pressure and correct it if necessary.
<p> Yellow warning lamp flashes for approximately one minute and then stays lit.</p> <p>Colour display: Tyre pressure monitor inoperative appears.</p>	<p>The tyre pressure monitor is malfunctioning or was not restarted after a wheel change.</p> <p> WARNING</p> <p>If you correct the tyre pressure without recalibrating the Run Flat Indicator, the system cannot issue a warning about a defective tyre in time. In the event of tyre pressure loss, the driving characteristics and the steering and braking may be greatly impaired. There is a risk of an accident.</p> <p>If you correct the tyre pressure, you must recalibrate the Run Flat Indicator.</p> <ul style="list-style-type: none"> ► Restart tyre pressure monitor. <p>The display message continues to be displayed.</p> <ul style="list-style-type: none"> ► Drive on carefully. ► Consult a qualified specialist workshop.










Problem	Possible causes/consequences and ► Solutions
<p> Yellow warning lamp flashes for approximately 60 seconds and then remains lit.</p> <p>Colour display: Tyre pressure monitor inoperative wheel sensors missing appears.</p>	<p>There is no signal from the tyre pressure sensor of one or more wheels.</p> <p> WARNING</p> <p>Risk of accident due to undetected tyre pressure losses. The system is possibly unable to recognise or register low tyre pressure.</p> <p>► Consult a qualified specialist workshop.</p> <hr/> <p>Wheels have unsuitable tyre pressure sensors.</p> <p>► Fit wheels with suitable tyre pressure sensors.</p>
<p> Red warning lamp is lit.</p> <p>,  yellow warning lamps light up while the engine is running.</p> <p>Warning tone sounds.</p> <p>Colour display: Electronics malfunction Stop See Owner's Manual appears.</p>	<p>The following systems are malfunctioning:</p> <ul style="list-style-type: none"> • ABS (anti-lock braking system) • ESP® (Electronic Stability Program) • Crosswind Assist • Hill start assist <p>Further driving systems could be switched off automatically.</p> <p> WARNING</p> <p>The risk of skidding and having an accident increases due to malfunctioning driving safety systems.</p> <p>The brake system functions normally, but without the systems listed. The wheels could therefore lock if you brake hard, for example.</p> <p>This will greatly impair the ability to steer and brake. The braking distance may increase in emergency braking situations.</p> <p>► Pull over and stop the vehicle, paying attention to road and traffic conditions.</p> <p>► Consult a qualified specialist workshop.</p>

Problem	Possible causes/consequences and ► Solutions
<p>Monochrome display:  yellow warning lamp lights up while the engine is running.</p>	<p>Power assistance may be malfunctioning, making steering difficult.</p> <p> WARNING</p> <p>You will need to use more force to steer. There is a risk of an accident.</p> <p>► Check whether you are able to apply the extra force required.</p> <p>If you are able to steer safely:</p> <p>► Drive on carefully. ► Visit a qualified specialist workshop immediately.</p> <p>If you are unable to steer safely:</p> <p>► Do not drive on. ► Consult a qualified specialist workshop.</p>
<p> Yellow warning lamp lights up while the engine is running.</p> <p>Colour display: Steering malfunction See Owner's Manual or Electronics malfunction See Owner's Manual appears.</p>	<p>Power assistance may be malfunctioning, making steering difficult.</p> <p> WARNING</p> <p>You will need to use more force to steer. There is a risk of an accident.</p> <p>► Check whether you are able to apply the extra force required.</p> <p>If you are able to steer safely:</p> <p>► Drive on carefully. ► Visit a qualified specialist workshop immediately.</p> <p>If you are unable to steer safely:</p> <p>► Do not drive on. ► Consult a qualified specialist workshop.</p>








Driver assistance systems





Problem	Possible causes/consequences and ► Solutions
<p> Red warning lamp is lit. Warning tone sounds.</p>	<p>Collision warning detects an obstacle on the road.</p> <p>► Pay careful attention to the road and traffic conditions and be ready to brake.</p>
<p> Red warning lamp is lit.</p>	<p>Distance to the vehicle in front is too short for the current speed.</p> <p>► Increase the distance.</p>
<p> Yellow warning lamp lights up while driving.</p> <p>Colour display: Active Brake Assist inoper-</p>	<p>The sensors in the radiator trim are dirty.</p> <p>► Clean the sensors.</p>

Problem	Possible causes/consequences and ► Solutions
<p>Active Brake Assist or Lane Keeping Assist malfunctions. Visit the specialist workshop.</p>	<p>Environmental influences or error sources outside the system are temporarily interfering with Active Brake Assist and radar-assisted recuperation. Possible causes:</p> <ul style="list-style-type: none"> • heavy rain or snow • operating temperature is too high • on-board voltage is too low <p>Active Brake Assist is automatically operational again when the causes listed no longer apply.</p> <p>Warning lamp remains lit:</p> <ul style="list-style-type: none"> ► Pull over and stop the vehicle, paying attention to road and traffic conditions. ► Clean the sensors. ► Restart the engine. <p>Warning lamp still remains lit:</p> <ul style="list-style-type: none"> ► Consult a qualified specialist workshop.
<p> and  as well as other warning lamps are lit.</p>	<p>Central vehicle electronics system is malfunctioning.</p> <p>After switching off the engine, it is no longer possible to lock or unlock the doors using the remote control on the key or to start the engine.</p> <ul style="list-style-type: none"> ► Pull over and stop the vehicle, paying attention to road and traffic conditions. ► Consult a qualified specialist workshop.
<p> flashes for approximately 3 seconds. Warning tone sounds. Colour display: Lane Keeping Assist inoperative appears.</p>	<p>Windscreen is dirty in the camera's field of vision.</p> <ul style="list-style-type: none"> ► Pull over and stop the vehicle, paying attention to road and traffic conditions. ► Clean the windscreen. <p>Environmental influences are interfering with Lane Keeping Assist. Possible causes:</p> <ul style="list-style-type: none"> • heavy rain or snow or thick fog is impairing visibility • the sun is low in the sky and shining directly onto the sensor • lane markings cannot be detected <p>Lane Keeping Assist is automatically operational again when the causes listed no longer apply.</p> <p>If the windscreen is clean and the causes listed do not apply, then the electronics are malfunctioning.</p> <p>System electronics are faulty.</p> <ul style="list-style-type: none"> ► Consult a qualified specialist workshop.

Problem	Possible causes/consequences and ► Solutions
 flashes for a maximum of 5 seconds. Colour display:  green warning lamp flashes for a maximum of 5 seconds. Warning tone sounds.	A lane boundary marking was crossed without using the turn signal. ► Stay inside the lane boundary markings. ► Use indicator before changing lanes.
 flashes for approximately 10 seconds. Warning tone sounds. Colour display:  Cruise control inoperative appears.	Cruise control is malfunctioning and deactivates automatically. ► Consult a qualified specialist workshop.
 flashes for approximately 10 seconds.  and other warning lamps are also lit. Warning tone sounds. Colour display: Electronics malfunction Visit workshop appears.	Central vehicle electronics system and cruise control are malfunctioning. After switching off the engine, it is no longer possible to lock or unlock the doors using the remote control on the key or to start the engine. ► Pull over and stop the vehicle immediately, paying attention to road and traffic conditions. ► Consult a qualified specialist workshop.
 lights up. Speed display flashes. Warning tone sounds.	Vehicle is exceeding the set limit speed. ► Brake the vehicle, paying attention to road and traffic conditions.
 flashes for approximately 10 seconds. Warning tone sounds. Colour display: Limit inoperative appears.	Speed limiter is malfunctioning and deactivates automatically. ► Consult a qualified specialist workshop.
 Warning lamp flashes for a minute or lights up continuously. Colour display: Black ice warning appears.	The outside temperature has fallen to or below 3 °C. There is a risk of black ice. ► Adapt your driving style and speed to suit the weather conditions.

Battery, lights, heating

Problem	Possible causes/consequences and ► Solutions
Rear window heating or seat heating switches off automatically or cannot be switched on.	Battery is not sufficiently charged. ► Switch off electrical consumers that are not required.
 Yellow warning lamp lights up. Battery reserve level appears.	The charge status of the high-voltage battery has dropped into the reserve range. ► Charge the high-voltage battery.
Monochrome display:  Yellow warning lamp flashes. Colour display:  Yellow warning lamp lights up. Battery reserve level appears.	Charge status of the high-voltage battery is below 10 %. ► Charge the high-voltage battery.
 Display flashes. The vehicle has switched itself off. Battery charge too low Charge HV battery now appears.	The vehicle has switched itself off because the charge status of the high-voltage battery is too low. After restarting the vehicle, depending on the charge status of the high-voltage battery, the vehicle can only drive on a maximum of 1 km. ► Park the vehicle paying attention to road and traffic conditions. ► Charge the high-voltage battery.
 Red warning lamp lights up when driving or when the vehicle is ready to start. Warning tone sounds. Colour display: Stop See Owner's Manual appears.	12 V battery is not being charged or the high-voltage battery is malfunctioning. ► Do not drive on. The engine may switch itself off after a short while. ► Pull over and stop the vehicle, paying attention to road and traffic conditions. ► Switch off the engine. ► Consult a qualified specialist workshop. It may not be possible to drive the vehicle further and it may not be possible to restart the engine.
Colour display:  Warning lamp lights up. Malfunction Visit workshop appears.	Battery monitoring is malfunctioning. ► Consult a qualified specialist workshop.
Monochrome display:  Warning lamp lights up.	Dipped beam is on continuously. Main beam cannot be activated. ► Switch off the engine. ► Start the engine.

Problem	Possible causes/consequences and ► Solutions
	<p>Warning lamp remains lit. Brake lamps are inoperative. The bulb or LED is faulty.</p> <p> WARNING</p> <p>Risk of accident due to faulty brake lamps. The brake lamps are faulty and no longer alert other road users when braking.</p> <ul style="list-style-type: none"> ► Pull over and stop the vehicle, paying attention to road and traffic conditions. ► Consult a qualified specialist workshop. <hr/> <p>Warning lamp still remains lit. Rain/light sensor is malfunctioning.</p> <ul style="list-style-type: none"> ► Manually adjust exterior lighting. ► Manually adjust windscreen wipers. ► Consult a qualified specialist workshop.
<p>Colour display:  Warning lamp lights up. Malfunction See Owner's Manual appears.</p>	<p>Dipped beam is on continuously. Main beam cannot be activated.</p> <ul style="list-style-type: none"> ► Switch off the engine. ► Restart the engine. <hr/> <p>Warning lamp remains lit. Rain/light sensor is malfunctioning.</p> <ul style="list-style-type: none"> ► Manually adjust exterior lighting. ► Manually adjust windscreen wipers. ► Consult a qualified specialist workshop.
<p>Colour display:  Warning lamp lights up. Brake lamps inoperative appears.</p>	<p>Brake lamps are inoperative. The bulb or LED is faulty.</p> <p> WARNING</p> <p>Risk of accident due to faulty brake lamps. The brake lamps are faulty and no longer alert other road users when braking.</p> <ul style="list-style-type: none"> ► Pull over and stop the vehicle, paying attention to road and traffic conditions. ► Consult a qualified specialist workshop.
<p>Colour display: Switch off lights appears. Warning tone sounds.</p>	<p>Lights are still switched on when you leave the vehicle.</p> <ul style="list-style-type: none"> ► Turn control knob for the lights to AUTO or 0.

smart Audio-System and smart Media-System


Bluetooth® connection

Problem	Possible causes/consequences and ► Solutions
Bluetooth® connection cannot be established between the smart Audio-System or smart Media-System and mobile phone.	<ul style="list-style-type: none"> ► Ascertain whether the mobile phone is compatible with the system. Information about compatible mobile phones: www.smart.com/connect ► Check the security settings on your mobile phone. ► Check that the Bluetooth® function is enabled on the smart Audio-System or smart Media-system and on your mobile phone. ► Start the device search on the smart Audio-System or smart Media-System and on the mobile phone.

The navigation system in the smart Media-System

Problem	Possible causes/consequences and ► Solutions
No map is displayed in the navigation system.	<p>The SD card with the map data is missing or damaged.</p> <ul style="list-style-type: none"> ► Check to see that the SD card is inserted.
Position of the vehicle in the navigation system does not match the vehicle's actual position. GPS symbol on the display is grey or yellow.	<p>GPS reception is poor.</p> <ul style="list-style-type: none"> ► Drive the vehicle to another position where GPS reception is better.
The road's course in the navigation system no longer coincides with the actual road.	<p>The map data is out of date.</p> <ul style="list-style-type: none"> ► Update the map data.
Navigation system does not display any traffic information.	<p>Route guidance has not been started.</p> <ul style="list-style-type: none"> ► Select a destination and start navigation. <p>HD Traffic is not available or the subscription for HD Traffic has expired.</p> <ul style="list-style-type: none"> ► Check whether HD Traffic is available for the country you are in or upgrade the subscription for HD Traffic.
There are no navigation messages during route guidance.	<p>The road's course is not detected. The map data may be out of date.</p> <ul style="list-style-type: none"> ► Check if route guidance has started. ► If not, select a destination and start navigation. <p>Navigation messages are switched off.</p> <ul style="list-style-type: none"> ► Switch on navigation messages.

Voice control system in the smart Media-System

Problem	Possible causes/consequences and ► Solutions
The voice control system does not understand voice commands.	Interval for entering voice commands has been exceeded. ► Press the  button on the multifunction steering wheel.
	Voice commands have not been given from the driver's seat. ► Issue voice commands from the driver's seat.
	Noise from the blower or wind noise are interfering with voice commands. ► Avoid interfering noises.
	Voice commands have not been given clearly. ► Say voice commands clearly.
	Voice command is unknown. ► Say the command "Help". A list of possible voice commands appears.

Obtaining technical data

Information on technical data:
www.smart.de

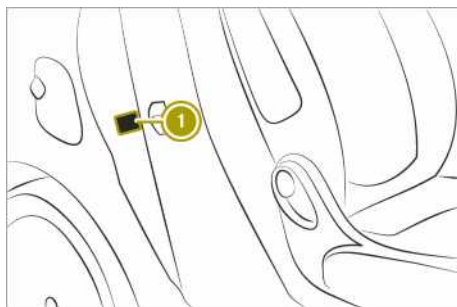
The technical data was determined in accordance with EC Directives. All data applies to the vehicle's standard equipment. Differences will be present in the case of vehicles with optional equipment. Further information is available from any smart Centre.

Reading vehicle data

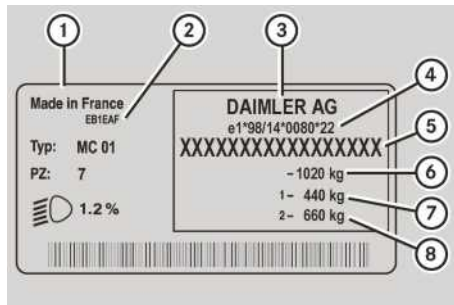
Useful information

- The heights and lengths specified vary as a result of:
 - Tyres
 - Load
 - Condition of the suspension
 - Optional equipment
- Optional equipment reduces the maximum payload
- Vehicle-specific weight information can be found on the vehicle identification plate
- Only for certain countries: you can find vehicle-specific vehicle data in the COC documents (EU CERTIFICATE OF CONFORMITY). These documents are delivered with your vehicle.

Vehicle identification plate



① Vehicle identification plate position

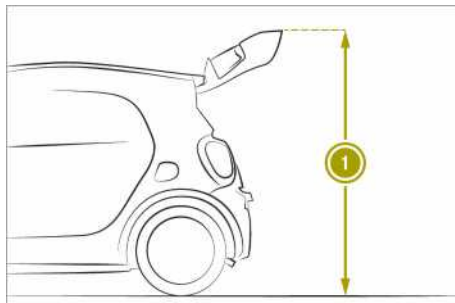


- ① Vehicle identification plate
- ② Paint code
- ③ Vehicle manufacturer
- ④ EU type approval number
- ⑤ Vehicle identification number (VIN)
- ⑥ Maximum permissible gross weight
- ⑦ Maximum permissible front axle load
- ⑧ Maximum permissible rear axle load

i The data shown on the vehicle identification plate is example data. This data is different for every vehicle and can deviate from the data shown here. The data applicable to the vehicle is found on the vehicle's identification plate.

Dimensions and weights

Missing technical data was not available at the time of publication.



smart forfour crosstown edition	Dimensions, weights and volumes
Opening height ①	2012 mm
Vehicle length	3512 mm

smart forfour crosstown edition	Dimensions, weights and volumes
Vehicle width including exterior mirrors	1875 mm
Vehicle width excluding exterior mirrors	1665 mm
Vehicle width excluding exterior mirrors for vehicles equipped with wheel trims	
Vehicle height	1554 mm
Wheelbase	2494 mm
Maximum ground clearance	108 mm
Permissible roof load	
Tank capacity	Total: 35.0 l of which reserve fuel: 5.0 l

smart forfour crosstown edition	Dimensions, weights and volumes
Opening height ①	2012 mm
Vehicle length	3512 mm
Vehicle width including exterior mirrors	1875 mm
Vehicle width excluding exterior mirrors	1665 mm
Vehicle width excluding exterior mirrors for vehicles equipped with wheel trims	
Vehicle height	1554 mm
Wheelbase	2494 mm
Maximum ground clearance	108 mm
Permissible roof load	

smart fortwo coupé electric drive	Dimensions and weights
Opening height ①	1855 mm
Vehicle length	2695 mm
Vehicle width including exterior mirrors	1893 mm
Vehicle width excluding exterior mirrors	1663 mm
Vehicle width excluding exterior mirrors for vehicles equipped with wheel trims	
Vehicle height	1555 mm
Wheelbase	1873 mm
Maximum ground clearance	113 mm
Maximum tailgate load	
Permissible roof load	0 kg

smart fortwo cabrio electric drive	Dimensions and weights
Vehicle length	2695 mm
Vehicle width including exterior mirrors	1893 mm
Vehicle width excluding exterior mirrors	1663 mm
Vehicle width excluding exterior mirrors for vehicles equipped with wheel trims	
Vehicle height	1553 mm
Wheelbase	1873 mm
Maximum ground clearance	110 mm
Maximum tailgate load without side bars	
Maximum tailgate load with sidebars	
Permissible roof load	0 kg

Charging time

High-voltage battery

Type	Lithium-ion
Charging time (from 20% to 100%) at 32 A / 230 V	Approx. 2 h 30 min
Charging time (from 20% to 100%) at 20 A / 230 V	Approx. 3 h 30 min
Charging time (from 20% to 100%) at 12 A / 230 V	Approx. 6 h
Charging time (from 20% to 100%) at 8 A / 230 V	Approx. 9 h 30 min

Charging cable

Charging the battery at a charging station or wall box

Nominal voltage	400 V AC, 3-phase
Nominal frequency	50 Hz / 60 Hz
Nominal current	32 A
Charge output	from 4.6 kW to 22 kW
System of protection	IP44 (inserted), IP24 (not inserted)
Outside temperature	from -40 °C to +50 °C
Standards	IEC 51851-1, IEC 62196-1, IEC 62186-2
Interface	Type 2 to Type 2

Also observe the identification plate on the charge connector device.

Service products

Please note

Also observe the information in the section "Checking and refilling service products" (▷ page 149).

Vehicle components and their respective service products must match. Therefore, only use products tested and approved by Mercedes-Benz.

Information on service products

The following table lists all technical data for the service products of the vehicle. Further information on service products: <http://bevo.mercedes-benz.com> and in any smart centre.

Service products	Specifications
Corrosion inhibitor/antifreeze (▷ page 149)	Recommended: G40
Windscreen washer fluid (▷ page 150)	Temperatures above freezing point: mixing ratio of 1:100 MB SummerFit to water. Temperatures below freezing point: for the correct mixing ratio of MB WinterFit and water, please observe the information on the antifreeze container.

Bulb types

The following table lists the correct bulb types of the vehicle:

Bulb	Type
Dipped-beam/main-beam headlamps	H4 60/55 W
Front foglamps	H 16
Turn signals	PY 21 W

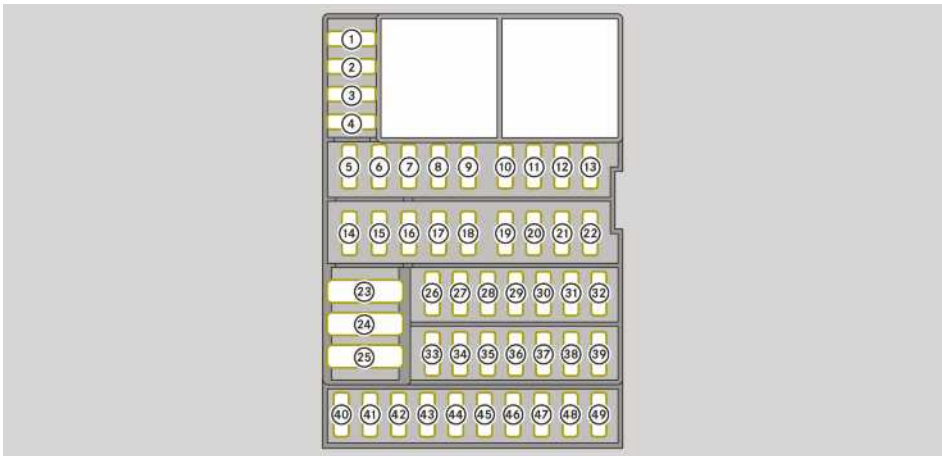
Bulb	Type
Side turn signal lamps	WY 5 W
Licence plate lighting	W 5 W
Interior lighting	W 5 W

Bulb	Type
Reversing lamp	W 16 W
Turn signals	PY 21 W

Tail lamps

Bulb	Type
Tail lamp and brake lamp	P21 5 W
Rear foglamp	P21 W

Fuse allocation



No.	Consumer	Current	Colour coding
1	Starter motor	5 A	Brown
2	Power steering control unit	5 A	Brown
3	Multifunction lever	5 A	Brown
4	Airbag	5 A	Brown
5	Transmission control unit	25 A	Cyan
6	Instrument cluster	10 A	Red
7	Horn, alarm system	15 A	Blue
8	Power supply control unit	10 A	Red
9	Power supply control unit	10 A	Red

No.	Consumer	Current	Colour coding
10	Central control unit	20 A	Yellow
11	Central control unit	15 A	Blue
12	Central control unit	10 A	Red
13	Central control unit	15 A	Blue
14	Power windows (automatic reversing feature)	30 A	Green
15	ESP®, transmission control unit	5 A	Brown
16	Interior lighting	10 A	Red
17	Immobiliser	3 A	Violet
18	Electrical exterior mirror	5 A	Brown
19	Brake lamps	10 A	Red
20	Cruise control, radio, belt warning	15 A	Blue
21	Not smart electric drive: central control unit, fuel pump, injection	15 A	Blue
22	Rear window wiper	15 A	Blue
23	smart electric drive only: power supply control unit	40 A	Orange
24	-	-	-
25	Power supply control unit	30 A	Green
26	Radio	20 A	Yellow
27	Daytime driving lamps	5 A	Brown
28	12 V socket, cigarette lighter	15 A	Blue
29	Power supply control unit	5 A	Brown
30	Forward collision warning	15 A	Blue
31	Rear fog lamps	-	-
32	Radio, central control unit	15 A	Blue
33	Tail lamps, front foglamps, hazard warning lamp button, locking button, headlamp range control, power windows, licence plate lighting, radio, control unit for heating or climate control system, cruise control, limiter, parking aid button, program selector button, tailgate release, Lane Keeping Assist camera, automatic start/stop system button	25 A	Cyan
34	Power supply control unit	25 A	Cyan
35	Headlamps, daytime driving lamps	25 A	Cyan

No.	Consumer	Current	Colour coding
36	Left-hand dipped beam, central control unit	10 A	Red
37	Right-hand dipped beam	10 A	Red
38	Left-hand dipped beam, central control unit	10 A	Red
39 - 42	-	-	-
43	Exterior mirror heating	5 A	Brown
44	Automatic reversing feature	25 A	Cyan
45	Power supply control unit	25 A	Cyan
46	Radio amplifier	20 A	Yellow
47 - 49	-	-	-

Radio type approvals for the tyre pressure monitors

Country	Radio type approval number
Argentina	MW2433A H-12337 GG4 H-12338
Brazil	2770-12-8001 Model: MW2433A 0381-13-8001 Model: GG4
Abu Dhabi Dubai	TRA, Registered-NO ER0092100/12 TRA, Registered-NO ER0099792/12 TRA, Registered-NO ER0076990/11 Dealer-NO: DA0047074/10

Country	Radio type approval number
Jordan	Model: Gen Alpha Wal 2 TPMS transmitter Type Approval Number: TRC/LPD/2012/114 Model: Gen Gamma Gen 4 433.92 MHz. Type Approval Number: TRC/LPD/2012/190 Model: Corax 3 MRXMC34MA4 Type Approval Number: TRC/LPD/2011/158 Type Number: LPD
Morocco	MR7319 ANRT 2012/ 11/07/2012 MR7672 ANRT 2012/ 23/11/2012 MR6706 ANRT 2011
Moldova	1024
Philippines	No: ESD-1206394C No: ESD-1306871C
Serbia	И 011 12
Singapore	Compliance with IDA Standard DA- 103365
South Africa	TA-2012/719 TA-2012/1540 TA-2011/1370

Installing two-way radios and mobile phones

WARNING

The electromagnetic radiation from two-way radios can interfere with the vehicle electronics if they are manipulated or retrofitted incorrectly. This could jeopardise the operating safety of the vehicle. There is a risk of an accident.

You should have all work on electrical and electronic components carried out at a qualified specialist workshop.

WARNING


If you operate two-way radios incorrectly in the vehicle, their electromagnetic radiation can interfere with the vehicle electronics, for example if:


- the two-way radio is not connected to an exterior aerial
- the exterior aerial is not correctly mounted or is not low-reflection

This could jeopardise the operating safety of the vehicle. There is a risk of an accident.

Have the low-reflection exterior aerial fitted at a qualified specialist workshop.

When operating two-way radios in the vehicle, always connect them to the low-reflection exterior aerial.

 Only have work carried out on the engine electronics and its associated parts, such as control units, sensors, actuating components and connector leads, at a qualified specialist workshop. Vehicle components may otherwise wear more quickly and the vehicle's operating permit may be invalidated.

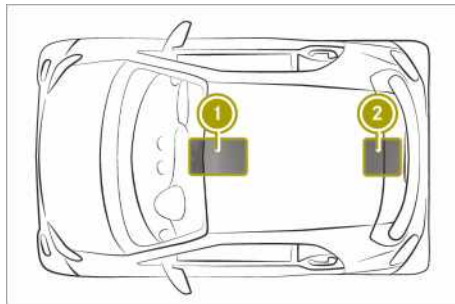
 The operating permit may be invalidated if the instructions for installation and use of two-way radios are not observed.

In particular, the following conditions must be complied with:

- only approved wavebands may be used
- observe the maximum permissible output in these wavebands
- only approved aerial positions may be used

Excessive levels of electromagnetic radiation can cause damage to health. The use of an exterior aerial takes into consideration the scientific discussion surrounding the possible health risk posed by electromagnetic fields.

The following aerial positions may be used for the correct installation of two-way radios:



- ① Front roof area
- ② Rear roof area

Use Technical Specification ISO/TS 21609 (Road Vehicles – EMC guidelines for installation of aftermarket radio frequency transmitting equipment) when retrofitting two-way radios. Comply with the legal requirements for add-on parts.

If your vehicle has fittings for two-way radio equipment, use the power supply and aerial connections intended for use in the basic wiring. Be sure to observe the manufacturer's additional instructions during installation. Deviations with respect to wavebands, maximum transmission outputs or aerial positions must be approved by smart.

The maximum transmission output (PEAK) at the base of the aerial must not exceed the following values:

Waveband	Maximum transmission output
Tetra 380 - 410 MHz	20 W
Mobile communications generation 2G/3G/4G	6 W

The following can be used in the vehicle without restrictions:

- Two-way radios with a maximum transmission output of up to 100 mW
- Mobile phones (2G/3G/4G)

There are no restrictions when positioning the aerial on the outside of the vehicle for the following wavebands:

- Tetra
- Mobile communications (2G/3G/4G)

Publication details

Internet

Further information about smart vehicles and about Daimler AG can be found on the following websites:

<http://www.smart.com>

<http://www.daimler.com>

Editorial office

You are welcome to forward any queries or suggestions you may have regarding this Owner's Manual to the technical documentation team at the following address:

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